



**MHHS  
PROGRAMME**  
Industry-led, Elexon facilitated

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# Programme Steering Group #48

## 03 September 2025

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Version 1.4

MHHS-DEL4151

Document Classification: Public

# Agenda

#	Item	Objective	Type	Lead(s)	Time	Page
1	Welcome		-	Chair	10:00-10:05 5 mins	1
2	Headline Report and Actions	Approve headline report of previous meeting and actions review	Decision	Chair & Secretariat	10:05-10:10 5 mins	3
3	CR064 Update	Overview of Housekeeping Changes to Post-M10 Programme governance	Information	Programme (PMO)	10:10-10:15 5 mins	5
4	M10 Readiness and Decision Making	<ul style="list-style-type: none"> <li>Programme Update</li> <li>Decision Choreography &amp; PSG input</li> <li>IPA Update</li> </ul>	Information	Programme & IPA (Keith Clark, Lewis Hall & Richard Shilton)	10:15-10:35 20 mins	7
5	Cutover Planning and Progress	<ul style="list-style-type: none"> <li>Cutover Plan and Progress</li> <li>Contingency Plans</li> <li>Helix M10 Progress</li> <li>Qualification Update</li> <li>DIP Onboarding</li> <li>Service Activation</li> </ul>	Information	Programme & Elexon (Matthew Breen, Jason Brogden & Various)	10:35-11:05 30 mins	26
6	Early Life and Hypercare Update	<ul style="list-style-type: none"> <li>Programme Update</li> <li>Elexon update on Hypercare</li> <li>Elexon BAU Governance &amp; Industry Forums</li> <li>LDSO Hypercare Update</li> </ul>	Information	Programme, Elexon & LDSOs (Matthew Breen & Royston Black)	11:05-11:25 20 mins	47
7	Migration Readiness	Update on Migration Readiness	Information	Programme (Warren Fulton)	11:25-11:35 10 mins	62
8	Ofgem Update	Message from Programme Sponsor	Information	Ofgem (Jenny Boothe)	11:35-11:45 10 mins	66
9	Delivery Dashboards	Questions from PSG members on delivery dashboard content	Information	Chair	11:45-11:55 10 mins	67
10	Summary and Next Steps	Summarise actions and decisions, and look ahead to next meeting	Information	Chair & Secretariat	11:55-12:00 5 mins	95

# Headline Report and Actions

**DECISION:** Approve minutes and review actions

*Chair & Secretariat*

*10 mins*

## Headline Report and Actions

- 1. Approval of [PSG 06 August 2025 Headline Report](#)
- 2. Review of actions:

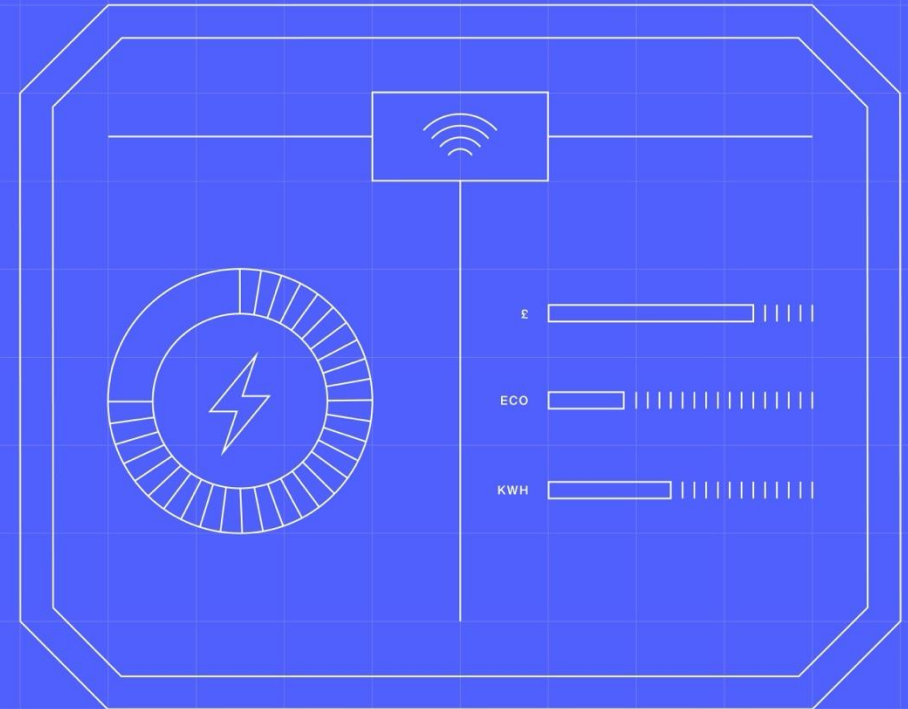
Ref	Action	Owner	Due	Latest Update
PSG47-01	DIP Manager to provide industry with clarity and more detail on the enduring BAU change process with detail on how each of step of the process will function. Elexon to support and facilitate this engagement.	DIP Manager & Elexon	03/09/25	RECOMMEND CLOSED: Proposed approach documented and shared with MHHS for feedback. Industry walkthrough planned for TORWG on 10 <sup>th</sup> September.
PSG47-02	Elexon to ensure that, where defects are accepted and Go-Live proceeds with known risk, a full network traffic impact assessment is conducted in addition to functional testing, in consultation with relevant stakeholders including the DCC.	Elexon	03/09/25	RECOMMEND CLOSED: All of the defects addressed in the Elexon 25.14 releases relate to internal Elexon functionality, processes and network traffic (i.e. no DIP impact). These releases therefore have no impact on industry participants network traffic including DCC related traffic. A consolidated list of the content of the items addressed within the 25.14 releases has been provided to MHHS programme team.
PSG47-03	Programme to provide event-driven updates (positive or negative) on any material risks to M10 progress, to PSG members, outside of formal PSG meetings.	Programme	03/09/25	RECOMMEND CLOSED: All updates related to material risks to M10 progress can be found in the GLIG-M10 and GLIG-SIT papers which can be found in the <a href="#">Collaboration Base here</a> , which have also been shared with PSG members.
PSG47-04	Code Bodies to provide a clear view of the BAU governance structures and how these will interface with the Programme post-M10.	Code Bodies	03/09/25	RECOMMEND CLOSED: Elexon presented a plan for BAU Governance in agenda item 7.

# CR064 Update

**DECISION:** Overview of Housekeeping Changes to post-M10 Programme Governance

*Programme (PMO)*

*5 mins*



## CR064 Overview

**Objective: Programme Steering Group to review Change Boards' recommendation on Housekeeping CR064 and decide to approve or reject the Change Request.**

## Updating the MHHS Programme Governance Framework for post-M10

### Issue Statement:

- In the approach to M10 and a post-M10 Programme, some workstreams will be closing, with others gaining more significance. This change will lead to some governance groups being closed down (CCAG/DAG), with others being mobilised (IRG). These groups have discussed and recommended their own closure.
- Due to these changes, the MHHS Governance Framework document will need to be updated to reflect the reality of governance post-M10.

**Description of Change:**

- The MHHS Programme Governance Framework document will be updated to reflect the actuality of the governance structure post-M10, as groups are closed in the Advisory Groups and in PSG. This involves removing the description and ToR of CCAG and DAG from the document and adding a description of the IRG group.
- The Change Request is a Housekeeping Change as the proposal is for an update to the Governance Framework documents to reflect the reality of the post-M10 governance, rather than a change to the governance approach itself (IRG approved as per CR062).

## RECOMMENDATION

SRO to approve CR064 for implementation as a Housekeeping Change to update the Governance Framework documents to reflect the reality of the post-M10 governance, rather than a change to the governance approach itself (IRG approved as per CR062).

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## Change Request Form

### Change Request details

Change Request details		
Change Request Title	Updating the MHHS Programme Governance Framework for post-M10	
Change Request Number	CR064	
Originating Advisory / Working Group		
Risk/Issue reference		
Change Raiser	PMO	Date raised: 07/08/25

*For further guidance on how to complete this document please see the supporting Change Request Form Guidance for Programme Participants. The guidance will support raising a change and responding to a change request via Impact Assessment. The Change Raiser should consider sharing the draft Change Request Form with impacted programme parties, prior to submission to PMO. The guidance, as well as other key documents are referenced below and can be found via the MHHS website.*

#### Change Request to be read in conjunction with:

MHHS Change Request Form Guidance for Programme Participants
MHHS Change Control Approach
MHHS Governance Framework
Ofgem's MHHS Transition Timetable

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**MHHS  
PROGRAMME**

***MHHS-DEL4118 CR064 Draft***

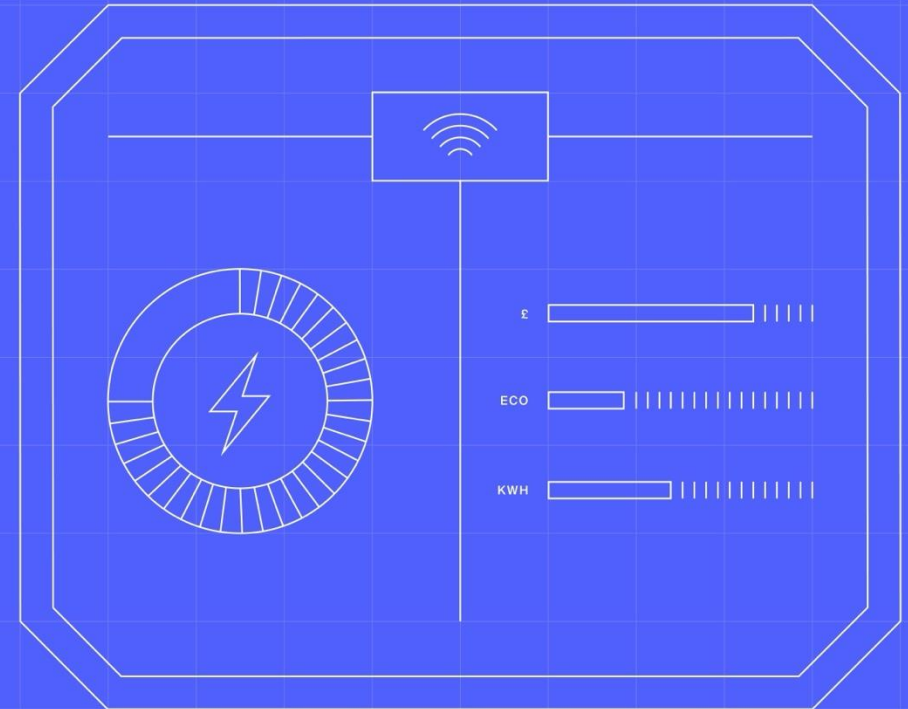
# M10 Readiness and Decision-Making

## INFORMATION:

- Programme Update
- Decision Choreography
- IPA Update

*Programme & IPA (Keith Clark, Lewis Hall & Richard Shilton)*

*20 mins*



Agenda no.	Agenda item
1	M10 Readiness progress update
2	M10 Risk Assessment
3	M10 Decision making and choreography



## Programme Status (By Workstream, as of 27-Aug)

### Workstream RAG definitions

On Track

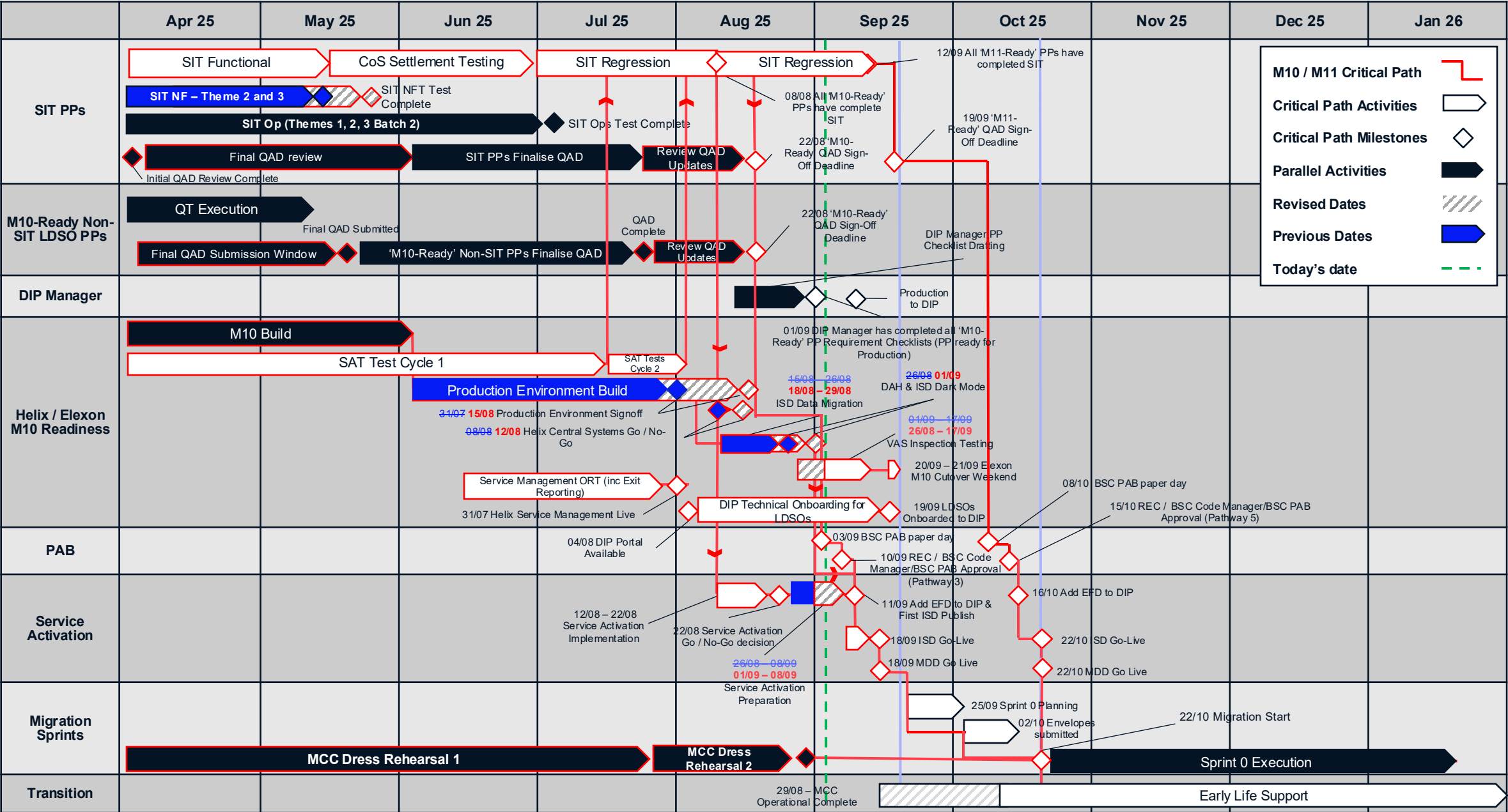
Path to Green is viable  
with measurable  
management plan in place

Path to Green is not viable  
without escalation and  
intervention

Workstream	Last month	This month	Next Month	Commentary on status and path to green
Design Management				<ul style="list-style-type: none"> <li>Change Freeze in place until M10, with only changes critical to Go Live being allowable. No further Interim Design Releases are planned prior to M10.</li> <li>Helix continue to lead on the Design triage sessions and resolve some design-related defects / questions. LDP and SRO design teams are attending Helix Triage sessions.</li> <li>Design Artefacts, Design Mailbox, Knowledge Base and DIN log remain on-track to be handed over to Helix effective from 01-Sep.</li> <li>Knowledge transfer sessions continue covering areas that the Helix team are requesting further clarification.</li> </ul>
SIT				<ul style="list-style-type: none"> <li>SIT Completion was approved at SITAG on 15-Aug.</li> <li>SIT-B environment has been formally stood down.</li> <li>SIT-A environment remains active to support optional Early Sandbox Testing and any residual supplementary regression testing - until 24-Oct.</li> </ul>
Data				<ul style="list-style-type: none"> <li>Complete, no further data load activity planned.</li> </ul>
Code Drafting				<ul style="list-style-type: none"> <li>M8 Code activities are on track. Ofgem have approved BSC and REC text ahead of plan and DCUSA decision due by end of August.</li> <li>Ofgem SCR change to enable IRG to raise BSC changes unanimously recommended by BSC Panel, which is awaiting Ofgem decision.</li> </ul>
Non-SIT LDSO Qualification Testing				<ul style="list-style-type: none"> <li>Non-SIT LDSO Qualification Testing window completed on 16th May. All Non-SIT LDSOs completed testing within the window.</li> <li>The open defects from Non-SIT LDSO Qualification Testing have now been closed. There is one SIT Work-off items that applies to all LDSOs. All LDSOs have agreed to the Work-off plan. BSC PAB have been provided with early sight of the Work-off plan.</li> </ul>
Supplier & Agent Qualification				<ul style="list-style-type: none"> <li>All Pathway 2 PPs qualified by BSC PAB 27-Aug and planned for REC Code Manager qualification by 28-Aug.</li> <li>Qualification Wave Readiness of QTF approved at QAG (21-Aug).</li> <li>Wave 1 Participant test execution started w/c 25-Aug.</li> <li>Reviews of Initial QADs for Wave 1 and Wave 2 ongoing.</li> </ul>
Transition				<ul style="list-style-type: none"> <li>Regular reporting on progress against the cutover plan is now underway and will continue throughout August and September, based on submissions received from participants.</li> <li>RAG status being maintained as Amber primarily due to concerns around the ISD population process from LDSOs and due to late changes in the Helix cutover approach which increase the importance of the Helix releases due ahead of M10. DIP onboarding has progressed well in most cases (only 1 LDSO has not completed this)</li> </ul>
Migration				<ul style="list-style-type: none"> <li>Dress Rehearsal 2 started on 11th August as planned. Dress Rehearsal 2 exit criteria has been met through the deployment and testing of Planned vs Actual reporting, but to allow participants access to additional reporting that sits outside of the exit criteria, we have chosen to extend Dress Rehearsal by a week to the <b>5th September 2025</b>. This does not impact critical path. Migration is still able to begin Migration sprint planning on the 24th September, and Dress Rehearsal 2 will be completed 6 weeks prior to execution start.</li> <li>MCC internal training and process development has completed.</li> <li>MCC is now actively engaging with Sprint 0 Suppliers and preparing for Sprint 0 Planning on the 24th September.</li> </ul>

Critical Path POAP (updated)

03/09 M8 / M10 / M13 M11 / M12



## Parties' Readiness for M10 (as of 27-Aug-25)

### Workstream RAG definitions

On Track

Path to Green is viable  
with measurable  
management plan in place

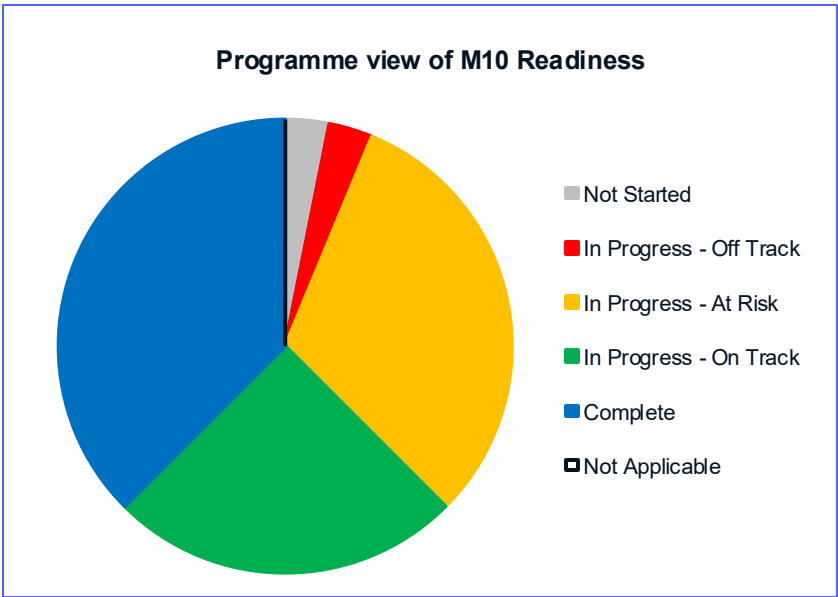
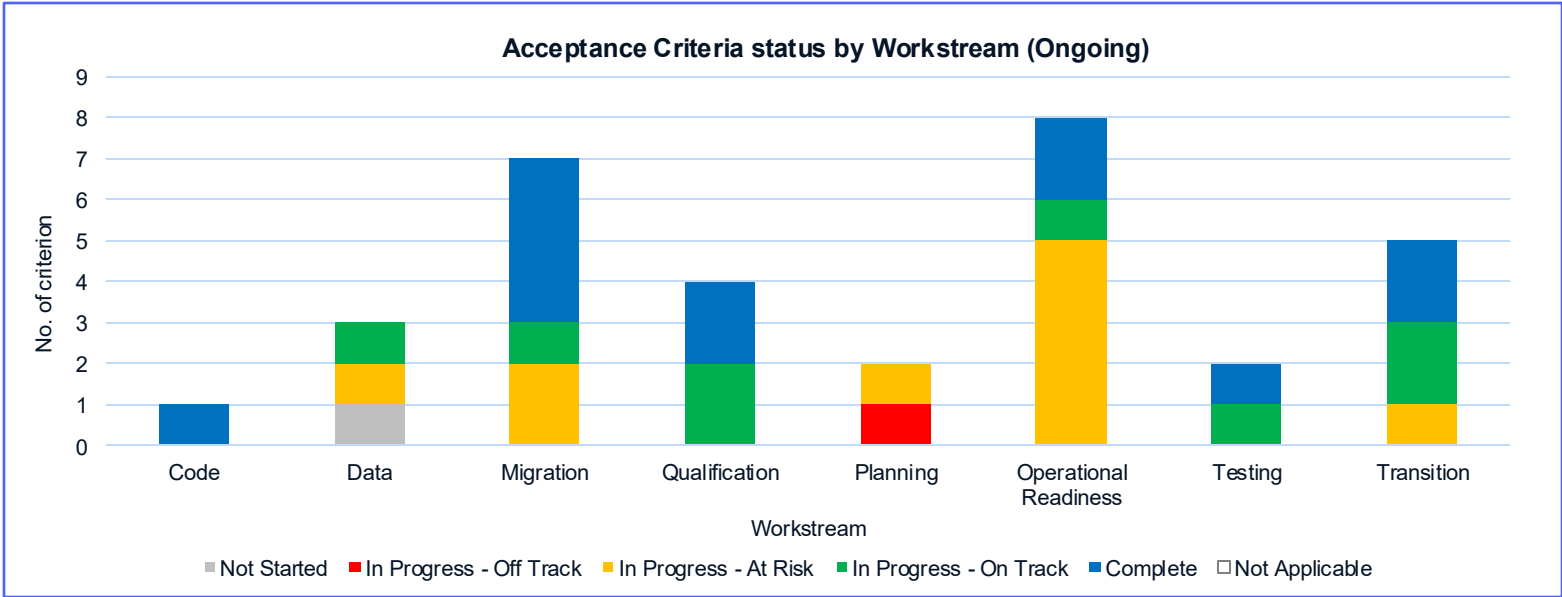
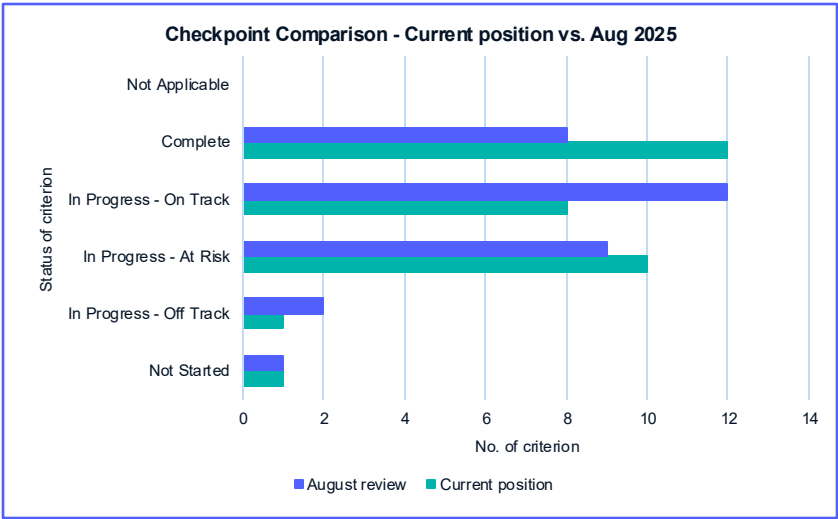
Path to Green is not viable  
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intervention

Party		Status	Path to Green (or to actions to maintain Green)	Last Month	Current Position
Elexon	Helix	<ul style="list-style-type: none"> <li>Elexon reported that internal testing is still ongoing, with end date continuing to move out. Elexon have provided some information on test scope, defects, workarounds to the Programme.</li> <li>Post-SAT release 25.13 is confirmed not to be the production build. Elexon have plans for releases to correct issues found during internal testing. Testing is not yet complete. There are both planned releases (25.14.0, 25.14.1, 25.14.2 and 25.14.3) before M10 and a potential contingency release before M11.</li> <li>Elexon have stated that 24.14 releases cannot be deployed into SIT-A for any industry testing and have stated that these releases do not affect code previously tested in SIT. There is no option for industry testing.</li> <li>Elexon have stated they are on track to publish ISD on 11-Sep.</li> <li>A timeline for the Elexon validation of readiness of the re-platformed legacy settlement systems (VAS Inspection stage) has been provided to the Programme – this is a key confidence indicator for M10.</li> <li>Business Continuity Plans are not yet visible to the Programme (in the case that re-platformed legacy settlement systems are not working from M10).</li> </ul>	<ul style="list-style-type: none"> <li>Helix to provide clarity and confidence in the ability to achieve Central Systems stability prior to M10, providing confidence that any remaining internal testing is complete and that no defects or issues affect the baselined / SIT - tested code base. <b>RED</b> (move to <b>AMBER</b> once testing complete, release plan clear).</li> <li>Given the tight timelines, number of complex activities and lack of contingency time, Elexon progress vs. their revised cutover plan needs to be regularly reported on, with dates being met – for example, ISD publication on 11-Sep is critical, with a version to be shared with industry on 01-Sep. <b>RED</b> (move to <b>AMBER</b> as cutover dates are met).</li> <li>Codification of Service Management DIP CR-006 raised. Elexon to write to Ofgem with explanation of why SLAs not required. Programme support ongoing, but Elexon responsibility. <b>AMBER</b></li> <li>A more detailed Hypercare approach was shared by Helix and Programme feedback was collated and shared with Helix. Response due with revised version 29-Aug from Elexon. <b>AMBER</b></li> <li>Complete Design knowledge transfer and Elexon Operating Model to support operations after M10. <b>AMBER</b></li> <li>Elexon to define post-M10 governance and industry forums (especially maintaining continuity and rhythm for the latter). <b>AMBER</b></li> </ul>		
	DIP Manager	<ul style="list-style-type: none"> <li>DIP onboarding is progressing well</li> <li>DIP Reporting development and testing is complete, with a plan to deploy into Production ahead of M10 (date to be confirmed by DIP Manager, Programme preference is that it be alongside Helix 25.14.2 release on 10-Sep)</li> <li>Concerns remain regarding resourcing and single points of failure in the team, particularly post-M10</li> </ul>	<ul style="list-style-type: none"> <li>Complete and agree Change / Release process Post Go-live. Required (for example) to enable release of DIP Manager Backlog items currently in development and changes identified during ELS. <b>RED</b> (move to <b>AMBER</b> when updated DIP Release Strategy has been provided, to reflect Programme feedback - by 10-Sep).</li> <li>Define / agree enduring Environment Strategy for postproduction testing / issue testing post-go live. <b>RED</b> (move to <b>AMBER</b> when DIP Environment Strategy has been provided - by 10-Sep).</li> <li>Demonstrate resilience in M10 resource model: there has been an improvement in DIP Manager engagement and responsiveness (positive industry participant feedback supports this) To be maintained <b>AMBER</b> until ELS / Hypercare proves DIP Manager capacity.</li> </ul>		
	DIP Service Provider	<ul style="list-style-type: none"> <li>DIP is now in Production state with DIP onboarding being undertaken for LDSOs Positive Progress with LDSOs onboarding progressing well.</li> </ul>	<ul style="list-style-type: none"> <li>DIP Delivery Programme complete, DIP service will be reported under the DIP Manager section with DIP SP being managed by the DIP Manager.</li> </ul>		
	BSCCo	<ul style="list-style-type: none"> <li>Director QAD sign-off for all Pathway 2 &amp; 3 PPs; REC reviewing and expected Qualification approval in line with Programme plan</li> <li>All expected Director assertions received covering reverse/forward migration</li> </ul>	<ul style="list-style-type: none"> <li>PAB Meetings 27 &amp; 28-Aug and 9 &amp; 10-Sep to conclude Qualification</li> <li>Final close out of Director Assertions for legacy</li> </ul>		
RECCo	REC	<ul style="list-style-type: none"> <li>Director QAD sign-off for all Pathway 2 &amp; 3 PPs; REC reviewing and expected Qualification approval in line with Programme plan</li> <li>Small number of Director assertions outstanding and being escalated covering reverse/forward migration.</li> </ul>	<ul style="list-style-type: none"> <li>Complete Pathway 2 &amp; 3 Qualifications in line with Programme Plan.</li> <li>Publish outcomes of director assertion and conclude with any non-respondents.</li> </ul>		
	EES	<ul style="list-style-type: none"> <li>Completed SIT execution, cutover plan reporting on track and supporting contingency planning</li> </ul>	<ul style="list-style-type: none"> <li>Complete cutover plan activities</li> </ul>		
DCC		<ul style="list-style-type: none"> <li>Capacity upgrade on target and SMETS1 FOC issue resolution on track.</li> <li>Completed SIT execution, cutover plan reporting on track and supporting contingency planning</li> </ul>	<ul style="list-style-type: none"> <li>Complete cutover plan activities and other Programme support activities.</li> <li>Conclude SMETS1 FOC issue to agreed implementation plan.</li> </ul>		
ElectraLink		<ul style="list-style-type: none"> <li>MHHS changes deployed and supporting Programme.</li> </ul>	<ul style="list-style-type: none"> <li>Execute required M10 cutover activities in line with cutover plan submitted to Programme.</li> </ul>		
LDSOs		<ul style="list-style-type: none"> <li>LDSO agreement to outstanding work-off item.</li> <li>Qualification risks mitigated with BSC PAB from early walkthroughs and engagement.</li> <li>Clean SIT exit for LDSOs.</li> <li>SoLR MPRS patch due to be distributed 22-Aug for test and deployment.</li> </ul>	<ul style="list-style-type: none"> <li>LDSOs Qualification through REC Manager and BSC PAB.</li> <li>Successful deployment of MPRS patch for SoLR.</li> <li>Execute required M10 cutover activities</li> </ul>		
SIT Volunteers		<ul style="list-style-type: none"> <li>SIT execution is complete.</li> </ul>	<ul style="list-style-type: none"> <li>Pathways 2 and 3 QAD submissions on track, PABs scheduled to support</li> </ul>		

# Overview against the M10 Acceptance Criteria

Overview

- Across the 32 individual acceptance criteria, the Programme assesses 1 of these as 'off track' (-1 since Aug checkpoint). 8 criteria are deemed on track.
- 10 criteria are deemed at risk (+1 since Aug checkpoint) while 12 have been successfully completed.
- Concerns regarding delays to Elexon's internal testing downstream impacts on cutover (i.e. ISD) and central system stability means the Programme still sees the risk to M10 as high, reflected in the single 'off track' criterion.
- The Programme retains concern regarding capacity and capability within Elexon to support enduring service as reflected by 'at risk' status (Amber criteria). It is proposed that this risk is accepted and monitored closely through ELS.
- Other 'at risk' items relate to the post-M10 Governance Framework (due for approval @ PSG on 03-Sep-25), a lack of clear position on migration incentives from Ofgem and delivery of migration-supporting legacy changes by all PPs - this is being actively managed by REC and BSC.



## M10 Acceptance Criteria – Progress against plan vs impact on M10 (1 of 3)

Status										
<b>August Checkpoint</b>	Complete	8	In Progress - On Track	12	In Progress – At Risk	9	In Progress – Off Track	2	Not Started	1
<b>Latest Position</b>	Complete	12	In Progress - On Track	8	In Progress – At Risk	10	In Progress – Off Track	1	Not Started	1

No.	Criterion	Programme view (Progress against Plan)	Programme view (Impact on M10 decision)
1	End of SIT testing		Critical
2	IPA M10 Assurance Report developed and agreed		Low
3	Non-SIT LDSO Qualification Testing complete		Complete
4	A minimum of 1 supplier & required contracted agents are qualified and ready to operate under new MHHS arrangements		Moderate
5	All LDSOs qualified		Critical
6	All pre-migration data cleanse activities complete		Critical
7	All data migration activities set out in the cutover plan complete		Critical
8	ISD fully populated by Elexon		Critical
9	Significant Code Review Powers (SCR) enacted by Ofgem (M7) and updates to regulatory code ready to be implemented at M8		Complete
10	Migration Schedule approved		Moderate
11	Migration Framework approved		Complete
12	Migration Control Centre (MCC) delegation of authority approved		Complete
13	Migration incentives implemented		Low

Key					
Plan >>	Complete	In Progress – On Track	In Progress – At Risk	In Progress – Off Track	Not Started
Impact >>	Complete	Low	Moderate	Critical	

## M10 Acceptance Criteria – *Progress against plan vs impact on M10* (2 of 3)

Status										
August Checkpoint	Complete	8	In Progress - On Track	12	In Progress – At Risk	9	In Progress – Off Track	2	Not Started	1
Latest Position	Complete	12	In Progress - On Track	8	In Progress – At Risk	10	In Progress – Off Track	1		

No.	Criterion	Programme view (Progress against Plan)	Programme view (Impact on M10 decision)
14	MCC tested and ready to operate		Moderate
15	Service Delivery Operating Model in place		Moderate
16	Service Delivery Operating Model in place (Self-Certification)		Moderate
17	Early Life Support Model defined		Complete
18	Early Life Support Model arrangements in place and operational		Moderate
19	Early Life Support Model arrangements in place and operational (Self-Certification)		Moderate
20	M10/M11 Cutover Plan in place		Moderate
21	Central Programme Party Cutover Plans in place		Moderate
22	Production environment in place for LDSOs and Central Parties		Critical
23	Service activation complete to DIP Production environment for Central Parties and LDSOs		Critical
24	Cutover Plan executed		Critical

M10 Acceptance Criteria – Progress against plan vs impact on M10 (3 of 3)

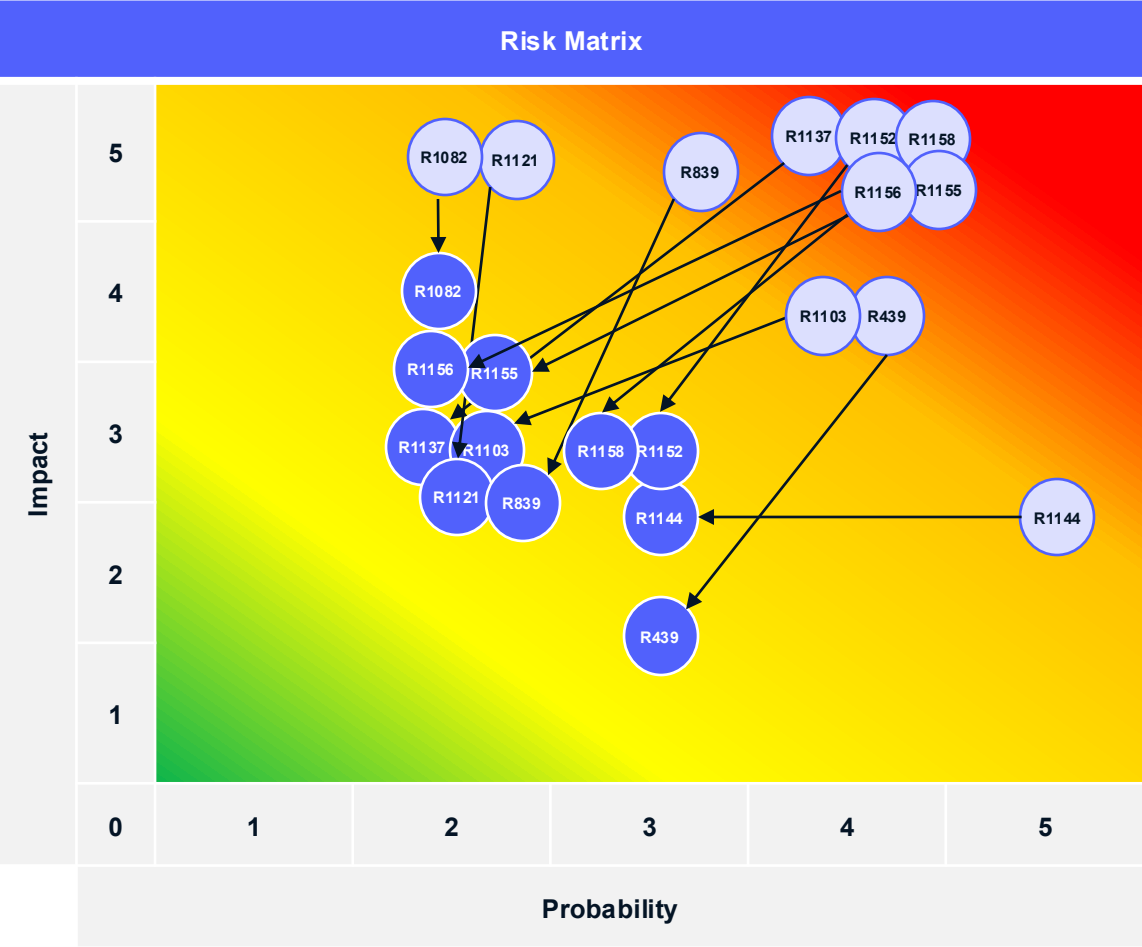
Status										
August Checkpoint	Complete	8	In Progress - On Track	12	In Progress – At Risk	9	In Progress – Off Track	2	Not Started	1
Latest Position	Complete	12	In Progress - On Track	8	In Progress – At Risk	10	In Progress – Off Track	1	Not Started	1

No.	Criterion	Programme view (Progress against Plan)	Programme view (Impact on M10 decision)
25	M10 Risk Assessment undertaken		Critical
26	Roles and responsibilities post-M10 agreed and accepted		Moderate
27	M10 Work-off plan agreed (if required)		Critical
28	Qualification Operating Model in place and operational for all post-M10 activities		Moderate
29	Programme Governance updated to reflect required changes to support Programme delivery post-M10.		Moderate
30	All Suppliers and Agents have made the necessary changes to support losing an MPAN via the Forward Migration Process and gaining an MPAN via the Reverse Migration Process.		Critical
31	Performance Assurance measures are understood and in place to maintain BAU performance during the Migration period.		Moderate
32	Programme monitoring, assurance and escalation process for beyond M10 is in place and operational		Moderate

Agenda no.	Agenda item
1	M10 Readiness progress update
2	<b>M10 Risk Assessment</b>
3	M10 Decision making and choreography

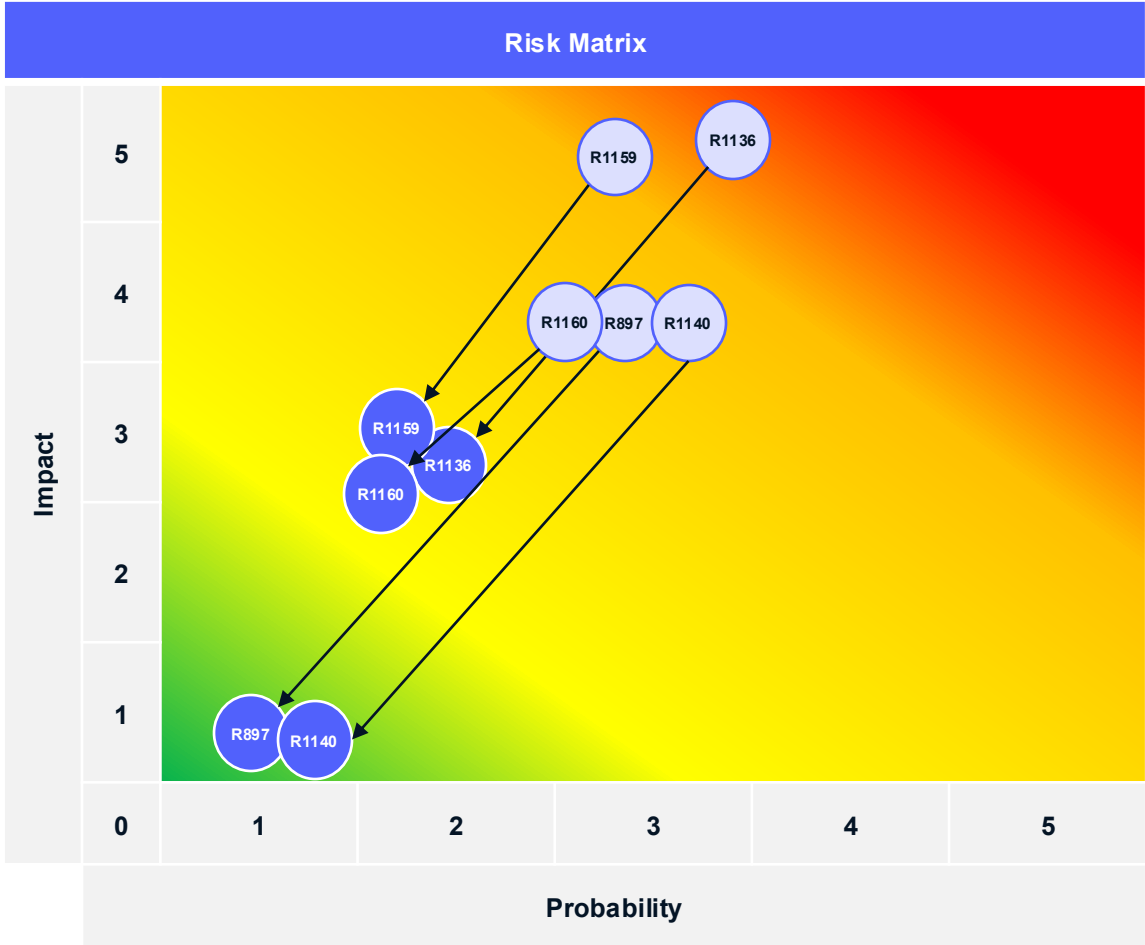


Risk Assessment – M10 and onwards



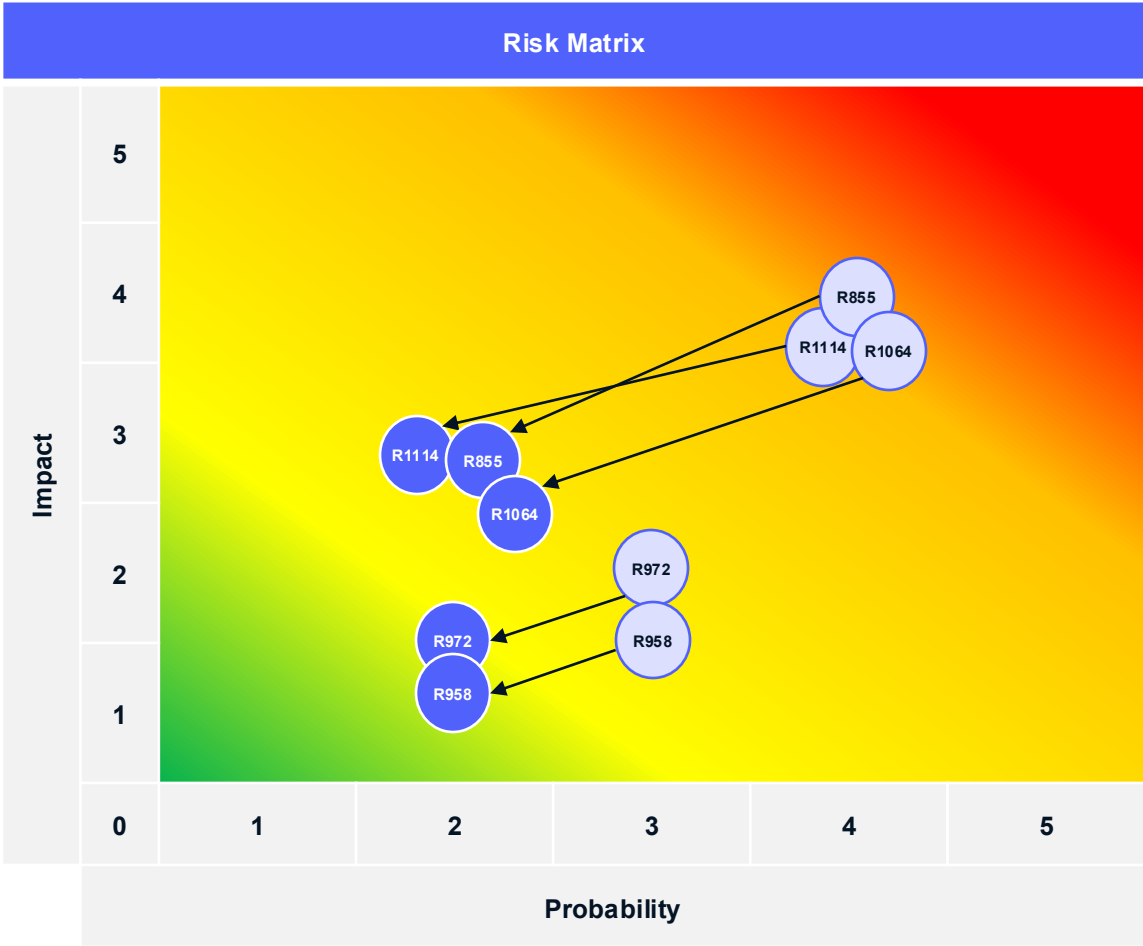
Risk ID	Risk	Mitigation	Contingency Plan
R1152	Stability and readiness of Elexon's Central Systems due to internal testing, further code deployments	<ul style="list-style-type: none"><li>Weekly reporting of cutover progress</li><li>Weekly GLIG reporting</li><li>Weekly Account Meetings with Programme</li></ul>	<ul style="list-style-type: none"><li>Go Live at M10 with all other PPs, running legacy settlement processes (subject to feasibility)</li></ul>
R1137	Elexon's M10 readiness (delivery progress, providing confidence to industry, readiness to support ELS)	<ul style="list-style-type: none"><li>Weekly reporting of cutover progress</li><li>Weekly GLIG reporting</li><li>Weekly Account Meetings with Programme</li></ul>	<ul style="list-style-type: none"><li>Go Live at M10 with all other PPs, running legacy settlement processes (subject to feasibility)</li></ul>
R1103	Scope and timing of the Helix parallel run between current and new legacy Settlement Runs is not fully understood by all parties	<ul style="list-style-type: none"><li>Activities and owners for VAS inspection to SVAA parallel run set out and clearly articulated</li></ul>	<ul style="list-style-type: none"><li>No identified contingencies</li></ul>
R1121	Insufficient resource available in DIP Manager team to support onboarding and M10 critical activities	<ul style="list-style-type: none"><li>Earlier onboarding of LDSOs throughout August</li></ul>	<ul style="list-style-type: none"><li>No identified contingencies</li></ul>
R839	Core Capability Providers will not be ready to Go-Live by M10	<ul style="list-style-type: none"><li>Weekly reporting of cutover progress</li></ul>	<ul style="list-style-type: none"><li>If any non-Helix PP is not ready at 10/9, PSG consider delay to M10 or fix forward to retain M10.</li><li>If an iDNO is not ready, Suppliers directed not to migrate their MPANs</li></ul>
R439	Agents & Suppliers operating do not make required migration-supporting changes to legacy systems	<ul style="list-style-type: none"><li>BSC/REC Director assertions complete</li><li>Non-compliant PPs provide resolution plan</li><li>Any non-compliant PPs at M10 will be in breach of BSC and REC</li></ul>	<ul style="list-style-type: none"><li>Error and Failure Resolution actions under BSC Performance Assurance Framework</li><li>Ofgem enforcement action</li></ul>
R1144	All LDSOs will have to manually load ISD file ahead of M10 to ensure that MPRS functions as expected	<ul style="list-style-type: none"><li>Early draft of ISD file provided to LDSOs and checked for any quality issues</li><li>Elexon validation checks in place</li></ul>	<ul style="list-style-type: none"><li>Provision of an SFTP mechanism to support ISD data load in event of delays to publication</li></ul>
R1155	Issues could arise from the deployment of the Helix 25.14.3 build impacting cutover weekend	<ul style="list-style-type: none"><li>Scope of release is clearly articulated by Helix and level of risk to M10 cutover assessed.</li></ul>	<ul style="list-style-type: none"><li>Go Live at M10 with all other PPs, running legacy settlement processes</li></ul>
R1158	Helix may not obtain the "Go" decision from internal GoNG (10/09) due to missing D-flows in release 25.14.3 (not deployed until 18/09)	<ul style="list-style-type: none"><li>Conditional 'Go' is granted by Elexon leadership</li><li>25.14.3 addresses business impacts before M10</li></ul>	<ul style="list-style-type: none"><li>PSG to consider delay to M10 or keeping M10 with all other PPs running legacy settlement processes until D-flows deployed</li></ul>
R1156	MPRS patch required for SOLR may not be deployed by LDSOs in time to be ready for the loading of ISD	<ul style="list-style-type: none"><li>LDSOs may need to truncate any planned UAT of the patch once provided by St Clements to meet Programme timelines.</li></ul>	<ul style="list-style-type: none"><li>Deploy SOLR functionality after M10 and employ workaround</li></ul>
R1082	There is a risk of certificate-related issues by Helix on the cutover to the production environment at Go-Live.	<ul style="list-style-type: none"><li>Ensure appropriate support resources are on hand at cutover weekend for all Helix service providers</li></ul>	<ul style="list-style-type: none"><li>No identified contingencies</li></ul>

Risk Assessment – M11



Risk ID	Risk	Mitigation	Contingency Plan
R1136	Variances or issues due to the deployment of Helix's re-platformed Legacy systems, used for the first time at M10, may erode confidence in M11	<ul style="list-style-type: none"><li>SAT</li><li>VAS inspection against SVAA outputs in pre-Prod pre-M11</li><li>VAS inspection against SVAA outputs in Prod post-M11</li></ul>	<ul style="list-style-type: none"><li>First outputs are the SF run, 15 days after M10, providing time to address</li><li>No explicit contingency action – fix forward within Reconciliation</li></ul>
R1160	There is a risk that Supplier and Agents face issues with DIP onboarding at M11, delaying their ability to start Migration	<ul style="list-style-type: none"><li>Ensure the relevant technical organisation and DIP resources are available to support onboarding activities for Supplier and Agents.</li></ul>	<ul style="list-style-type: none"><li>No identified contingencies</li></ul>
R897	There is a risk that not all suppliers will have successfully implemented P434 to make all NHH UMS sites to HH before M11	<ul style="list-style-type: none"><li>Request update on compliance with P434 timeline</li><li>Focus on M11-Ready Suppliers</li></ul>	<ul style="list-style-type: none"><li>Direct M11 Ready Suppliers not to migrate NHH UMS sites until registered as HH</li></ul>
R1140	LDSOs may be in breach of their code obligations (DCUSA) if they are unable to invoice DUoS bills manually in the event of a SOLR.	<ul style="list-style-type: none"><li>Agree amendment to DCUSA to enable manual invoicing in case of a SOLR event</li></ul>	<ul style="list-style-type: none"><li>No identified contingencies</li></ul>
R1159	Issues could arise as a result of the deployment of the Helix 25.14.4 build impacting M11 commencement	<ul style="list-style-type: none"><li>Scope of release is clearly articulated by Helix and level of risk to the start of migration is assessed.</li></ul>	<ul style="list-style-type: none"><li>Helix to consider roll-back options and ongoing deployment of work-arounds</li></ul>

Risk Assessment – Early Life Support

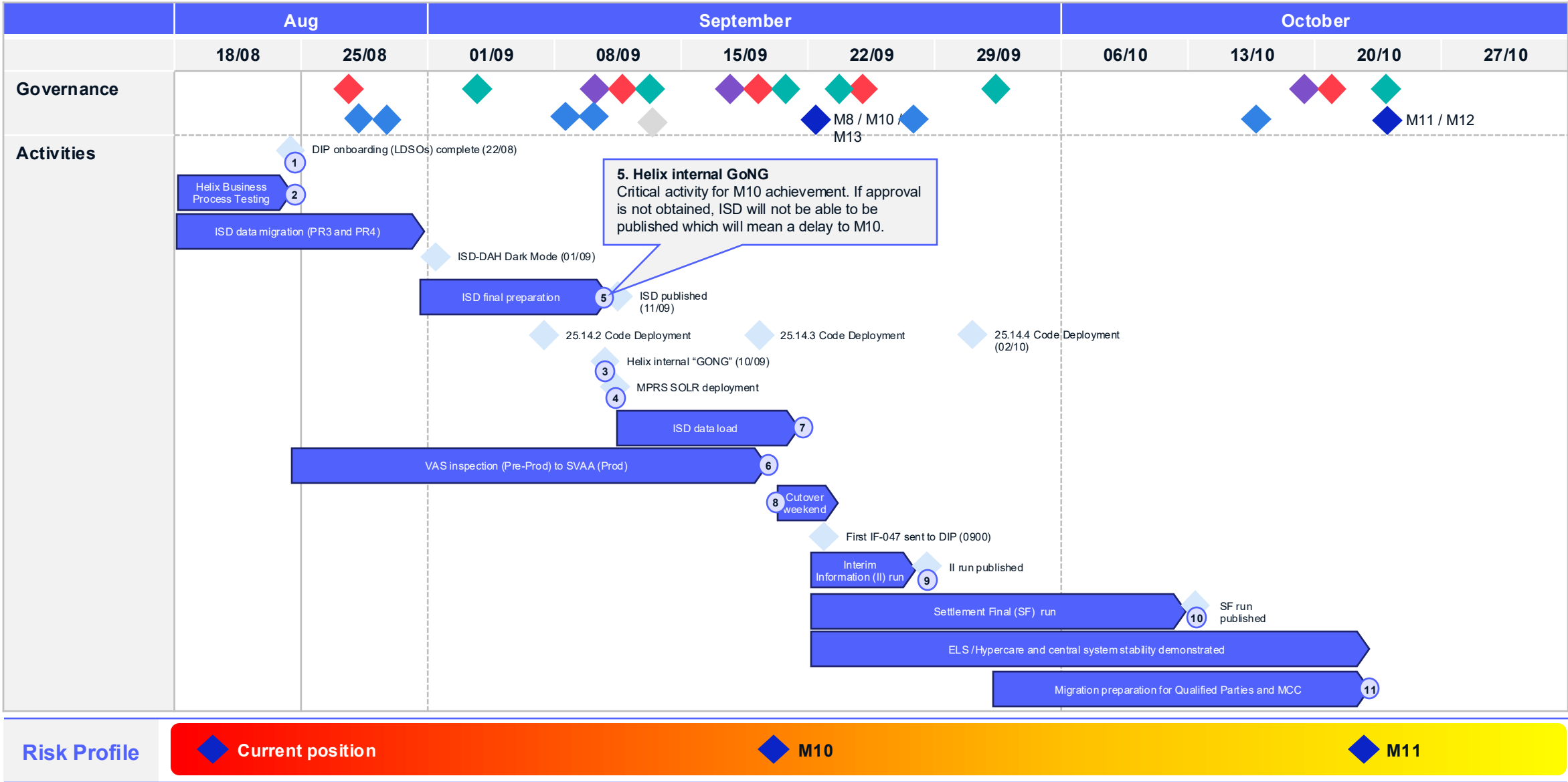


Risk ID	Risk	Mitigation	Contingency Plan
R855	Elxon's ability / readiness to support early life reporting may not be sufficient	<ul style="list-style-type: none"><li>Ensure MVP reports are in place at M10</li><li>Any templates from Programme are shared</li></ul>	<ul style="list-style-type: none"><li>Ad hoc support from Programme resource (Design team, SMEs) to be provided</li></ul>
R1114	Existing industry SLAs may not be sufficient to support BSCCo Service Management processes, risking ELS exit	<ul style="list-style-type: none"><li>Agree cross-party Service Management SLAs and how to codify these</li></ul>	<ul style="list-style-type: none"><li>Rely on industry Parties to exceed current SLAs or obligations</li></ul>
R972	Code Bodies may not have the required reports from DIP for performance monitoring during ELS and BAU	<ul style="list-style-type: none"><li>Agree DIP reporting requirements to be delivered for M10</li></ul>	<ul style="list-style-type: none"><li>No identified contingencies</li></ul>
R1064	Service Management preparation activity may not be completed ahead of M10	<ul style="list-style-type: none"><li>Clear work off plan to address any open items</li></ul>	<ul style="list-style-type: none"><li>Ad hoc support from Programme resource (Design team, SMEs) to be provided</li></ul>
R958	The Programme may not have ability to deliver Programme-owned Milestones after M10, following the decision on post-M10 Change Governance Authority.	<ul style="list-style-type: none"><li>Post Go Live Change Control processes for live and programmatic change set out and agreed</li><li>IRG in place, supported by BSC Mod P492 and Programme Governance Framework</li></ul>	<ul style="list-style-type: none"><li>No identified contingencies</li></ul>

## Risk glidepath to M10 and M11 – mitigating actions and contingency plans

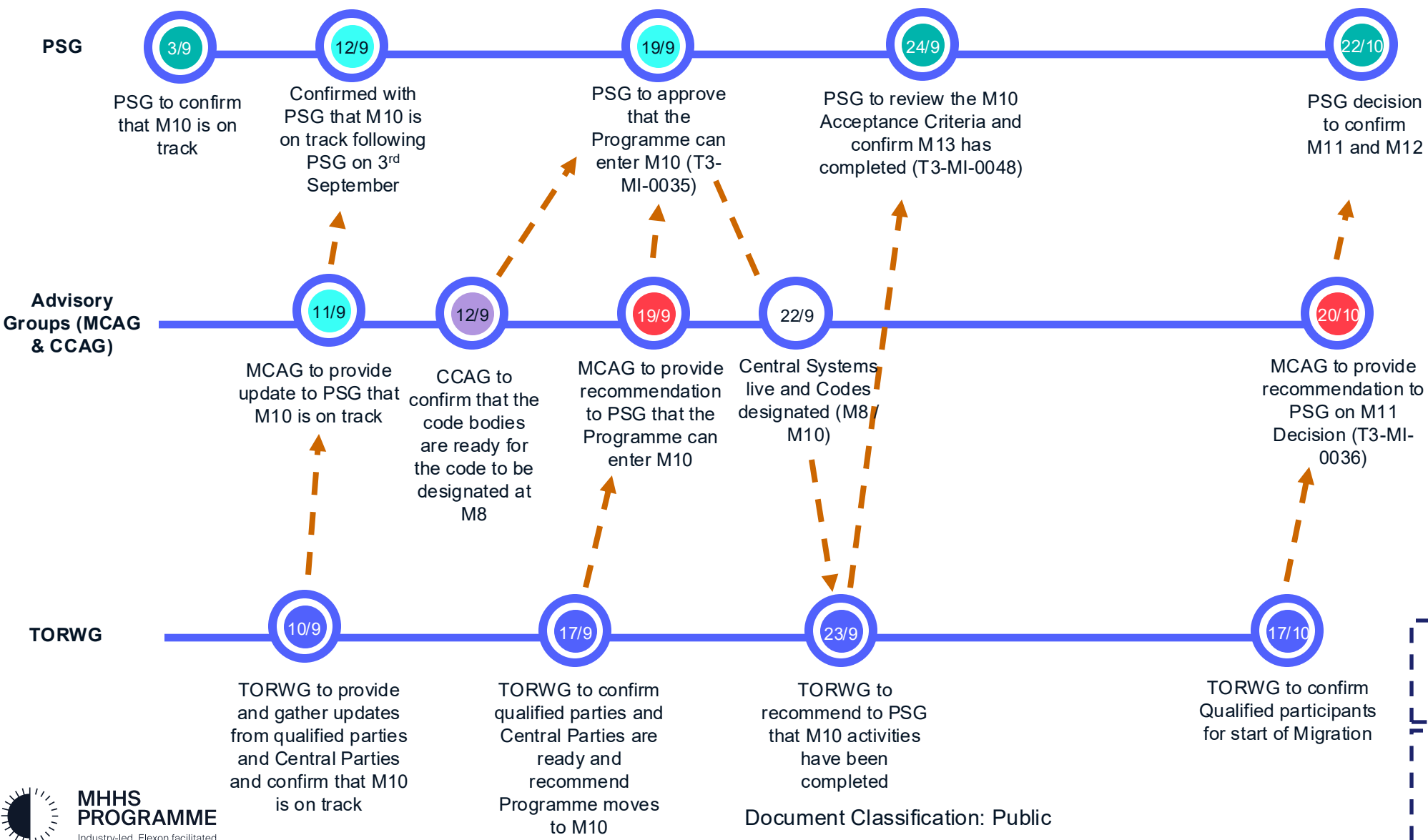
No.	Action	Mitigation	Contingency	Associated Risk ID	Owner(s)	Due Date
1	LDSOs are onboarded to DIP	<ul style="list-style-type: none"> <li>LDSO onboarding brought forward to August and decoupled from Supplier and Agent onboarding</li> </ul>	<ul style="list-style-type: none"> <li>If an LDSO is late – cutover proceeds. LDSO has time to onboard before later Go-Live decisions.</li> </ul>	R1121, R839, R1137	DIP Manager	22-Aug-25
2	Helix Internal Testing is complete; Helix Service Activation GoNG	<ul style="list-style-type: none"> <li>No known mitigation</li> </ul>	<ul style="list-style-type: none"> <li>Use Helix contingency ISD load activity (PR4) and delay Helix Service Activation GoNG declaration to Programme to 29-Aug</li> </ul>	R1152, R1137, R839	Helix	22-Aug-25
3	Helix internal “GoNG” – Helix declaration to Programme	<ul style="list-style-type: none"> <li>No known mitigation</li> </ul>	<ul style="list-style-type: none"> <li><b>If Elexon No Go - Programme, Ofgem discussion required for M10</b></li> </ul>	R1137, R1152	Helix	10-Sep-25
4	MPRS SoLR patch is deployed by LDSOs	<ul style="list-style-type: none"> <li>No known mitigation</li> </ul>	<ul style="list-style-type: none"> <li>Patch is deployed after as soon as possible after M10 and before M11</li> </ul>	R1156	St Clements, LDSOs	11-Sep-25
5	ISD files are published	<ul style="list-style-type: none"> <li>Early ‘mock’ file to be shared with LDSOs by 01/09 to allow for early format and quality checks</li> </ul>	<ul style="list-style-type: none"> <li>SFTP mechanism in place to allow M10 parties to access ISD</li> <li><b>If ISD cannot be made available – Programme, Ofgem discussion required for M10</b></li> </ul>	R1156	Helix	11-Sep-25
6	VAS inspection against SVAA system	<ul style="list-style-type: none"> <li>Further Helix internal business process testing is being executed</li> </ul>	<ul style="list-style-type: none"> <li>All M10 ready parties go live but legacy settlement processes remain</li> </ul>	R1103, R1152	Helix	17-Sep-25
7	ISD Data Load complete	<ul style="list-style-type: none"> <li>7-day window from 11/09 – 19/09 to load ISD files</li> </ul>	<ul style="list-style-type: none"> <li>If LDSO is late – M10 proceeds. LDSO updates MPRS feature switch to later M10 date. Suppliers directed not to migrate MPANs belonging to LDSO.</li> <li>If Supplier or Agent – resolution plan to be M11 ready submitted to Programme</li> </ul>	R1144	All M10 Parties	19-Sep-25
8	M10 Cutover Weekend “GoNG”	<ul style="list-style-type: none"> <li>Weekly Cutover Progress Reporting</li> <li>GLIG reporting</li> <li>Additional governance meetings for early intervention</li> </ul>	<ul style="list-style-type: none"> <li>Any late Non-Helix parties submit resolution plans to go live</li> <li>If Helix (incl. 25.14.3 build complete), all other central systems go live but legacy settlement processes remain (subject to feasibility)</li> <li><b>– Programme, Ofgem discussion required for M10</b></li> </ul>	R1152, R1137, R839, R1151	Programme (PSG)	19-Sep-25
9	Interim Information (II) Run	<ul style="list-style-type: none"> <li>VAS/SVAA inspection exercise should validate new vs legacy outputs and identify any discrepancies</li> </ul>	<ul style="list-style-type: none"> <li>Not due until WD4 post M10, providing time to address any issues before industry impact</li> </ul>	R1136, R1082	Elexon	25-Sep-25
10	Settlement Final (SF) Run	<ul style="list-style-type: none"> <li>VAS/SVAA inspection exercise should validate new vs legacy outputs and identify any discrepancies</li> </ul>	<ul style="list-style-type: none"> <li>Not due until WD15 post M10, providing time to address any issues before industry impact</li> </ul>	R1136	Elexon	10-Oct-25
11	Qualified Parties M11-ready	<ul style="list-style-type: none"> <li>Readiness for M11 tracked via Programme and MCC</li> </ul>	<ul style="list-style-type: none"> <li>If a PP is not ready, there will be a Migration Schedule update</li> </ul>	R1110, R897	All M10 Parties	17-Oct-25 20


Risk glidepath to M10 and M11 – reducing the risk profile



Agenda no.	Agenda item
1	M10 Readiness progress update
2	M10 Risk Assessment
3	<b>M10 Decision making and choreography</b>

# Overview of Proposed M10/M11 Decision Choreography



 Additional governance meeting

**M8** (Code Go-live) will be directed by Ofgem as part of their M7 (Significant Code Review Powers) direction, for implementation of the MHHS Code.

- At PSG on 19-Sep-25, the Group will be tasked with making the decision to commence the activities required to complete the M10 cutover over the weekend running 20-21 Sept (based on the recommendation from MCAG).
- To ensure PSG are sufficiently engaged throughout September, an additional meeting has been arranged for 12-Sep-25. This follows the ISD publication date in the cutover plan – a key milestone to be met to enable M10 to go ahead on time.
- There will also be an additional MCAG on 11-Sep-25 where, provided the ISD publishing has gone ahead as per plan, the Programme will ask MCAG if they see any reason not to commence with the cutover and subsequent data migration activities.
- The PSG on 12-Sep-25 will be used to communicate the outcome from that MCAG. If MCAG raises concerns with further progressing the cutover the Programme will articulate these to PSG along with the impact on M10.
- To aid decision making through these additional meetings, the Programme will present the latest status of the M10 Acceptance Criteria, any work off items and open risks for consideration.

### **PSG on 12-Sep-25:**

*The Programme to communicate outcome of MCAG on 11-Sep-25 to PSG. If blockers or concerns are raised, the Programme will set out implications for M10 and agree a plan with PSG.*

### **Question to PSG on 19-Sep-25:**

*Does PSG approve milestone T3-MI-0048 and agree to proceed into the M10 cutover weekend?*





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# IPA Update

*Verbal Update*

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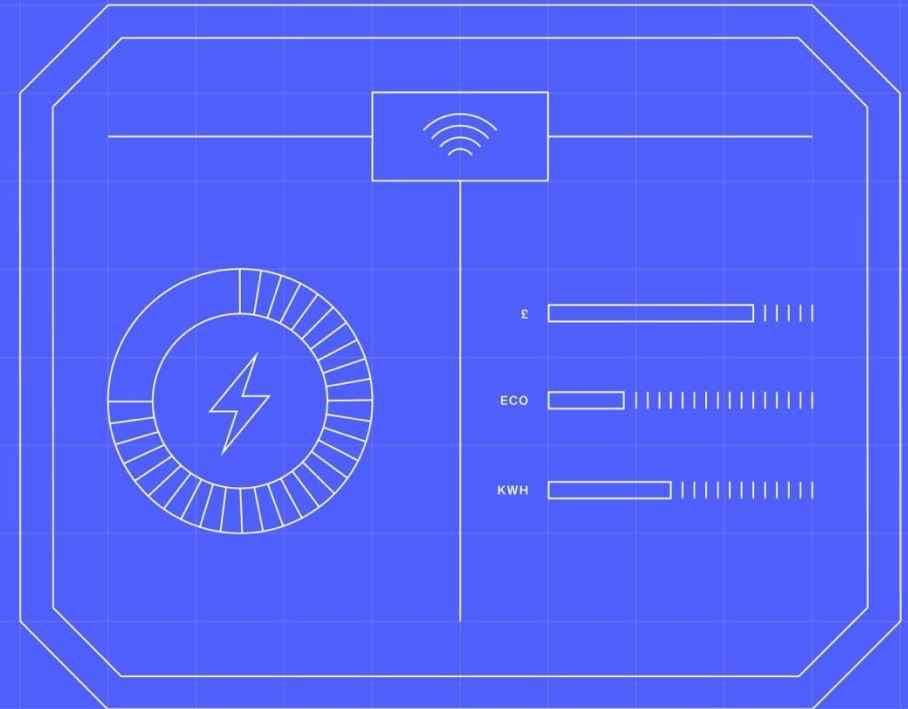
# Cutover Planning and Progress

## INFORMATION:

- Cutover Plan Progress
- Contingency Plans
- Helix M10 Progress
- Qualification Update
- Service Activation
- DIP Onboarding

*Programme & Elexon*

*30 mins*





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# Cutover Plan Progress

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### **Key activities underway / complete:**

- Weekly cutover monitoring / reporting is underway and largely has been well supported by participants
- DIP Onboarding for LDSOs / Central Parties
- Elexon ISD data migration has been unblocked following delays to Elexon testing and cutover delivery

### **Upcoming activities:**

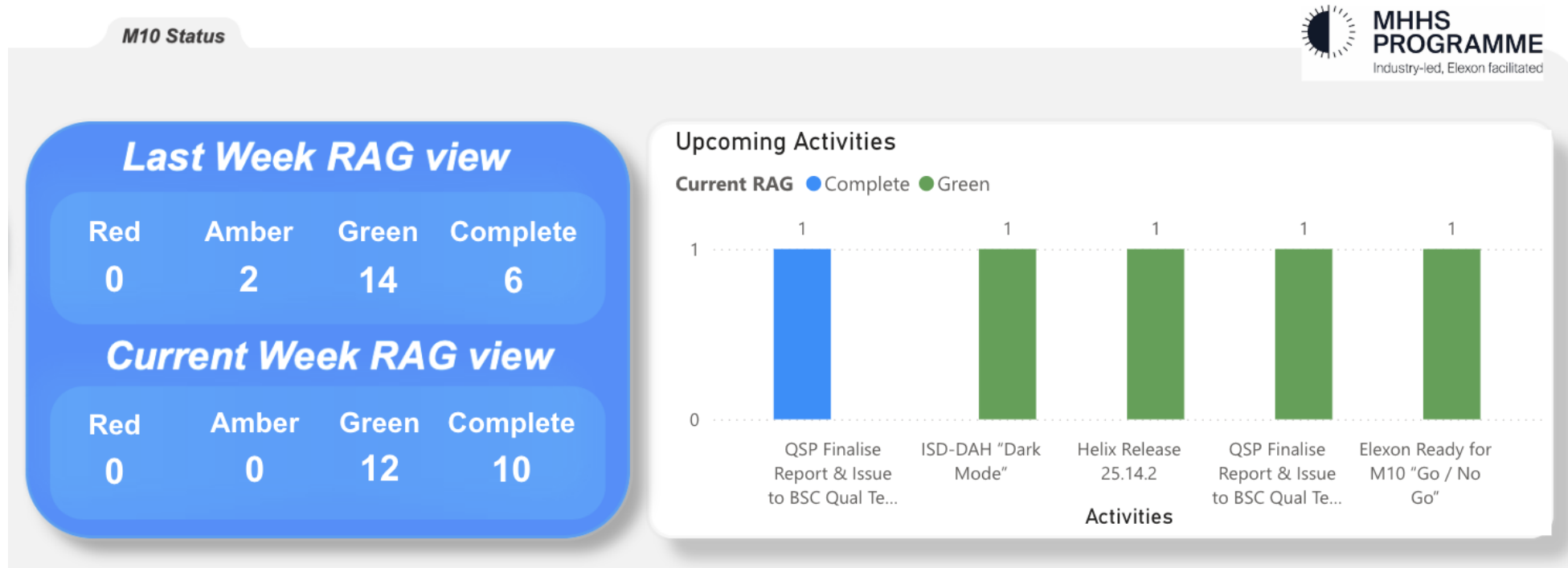
- Domestic Premises Indicator population on weekend of 6<sup>th</sup> / 7<sup>th</sup> September
- Helix Go/No-Go on 10th September
- ISD Publication on 11<sup>th</sup> September

### **Key risks:**

- Helix Go/No-Go decisions. A No-Go decision at any stage would have a direct impact on Programme delivery and would require industry to implement changes (e.g. MPRS Feature Switch amended from 22/9).
- The Helix release on 18th September introduces a risk to Go-Live decision-making in advance of 19th September, the day before the cutover weekend.

## M10/M11 Cutover Plan Elexon Reporting

- Helix are not reporting any amber or red RAG statuses this week
  - Elexon have now completed the ISD data migrations (PR-3 and PR-4), which were previously flagged as amber, and the Service Activation Go/No Go
  - Whilst their approach and cutover plan has changed in recent weeks, they are reporting green on the new set of delivery activities and forecast dates that they have included within the latest version of their plan



## M10/M11 Cutover Plan LDSO Reporting

- 27 out of 27 LDSOs have submitted a status update against 14 cutover activities
- A total of 1 red and 35 amber RAG statuses were reported this week
  - The single red status relates to the organisation that has not yet completed DIP onboarding – they have completed all tasks apart from setting up message channels, due to the DIP adaptor solution not yet being in its final production state.
  - 23 ambers relate to the ISD population, which has been a consistent theme since reporting began – Elexon held a session on 28<sup>th</sup> August providing a forum for LDSOs to raise these concerns in more detail and to understand the plan to publish an initial set of ISD files for download via the Collaboration Base on the 1st September.
  - The remaining ambers relate to the population of Domestic Premises Indicator – the DCC has had issues with the test files shared which has caused some concern among LDSOs. The Programme continues to work with the DCC to ensure readiness for the production load which occurs on the weekend of the 6<sup>th</sup> September and believes that we are on track for this activity following a final test population activity last week.

### M10 Status

#### Last Week RAG view

Red	Amber	Green	Complete
2	26	334	16

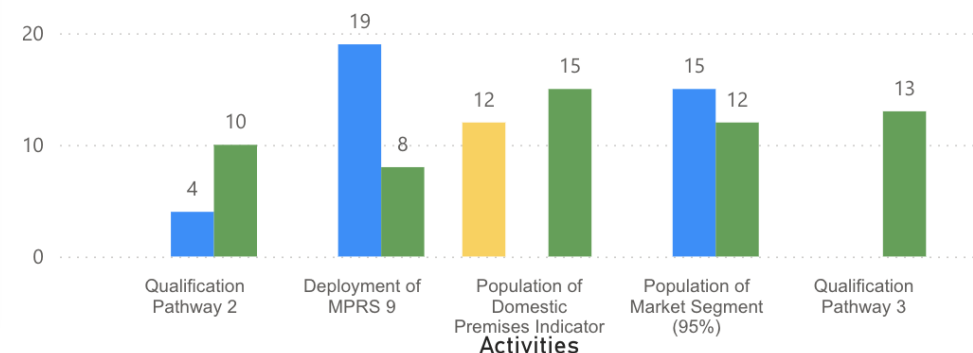
#### Current Week RAG view

Red	Amber	Green	Complete
1	35	276	66



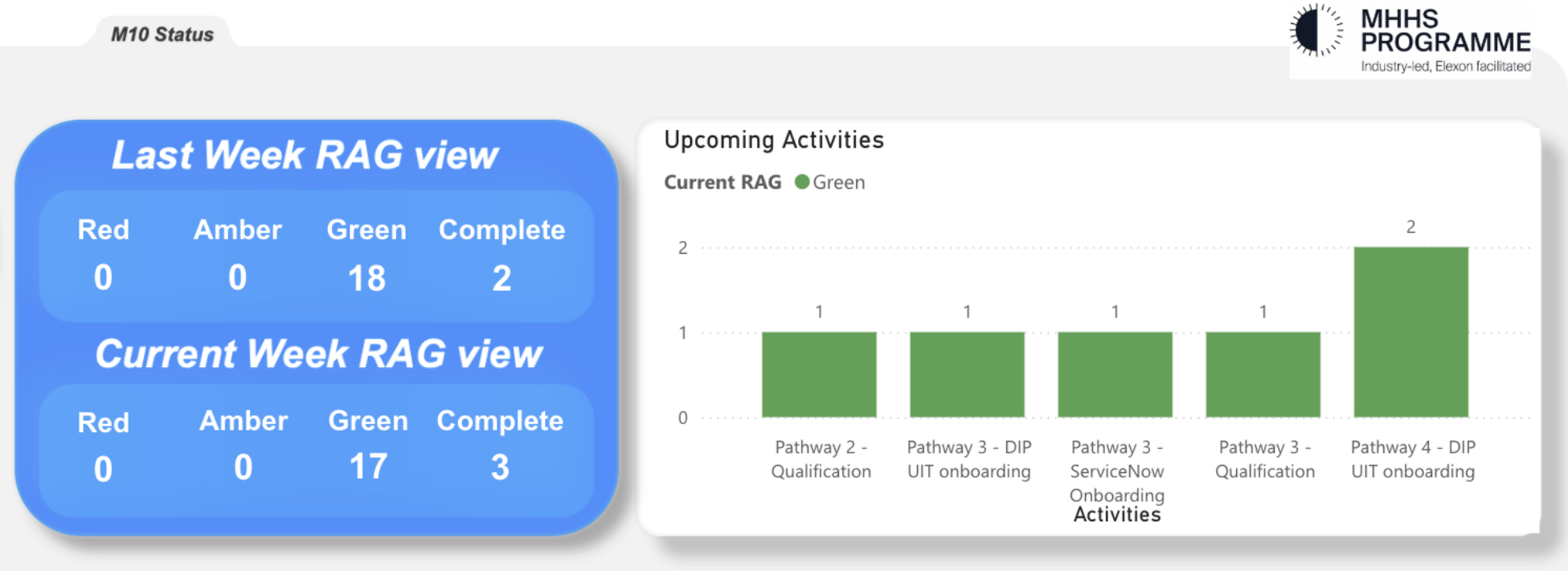
#### Upcoming Activities

Current RAG ● Amber ● Complete ● Green



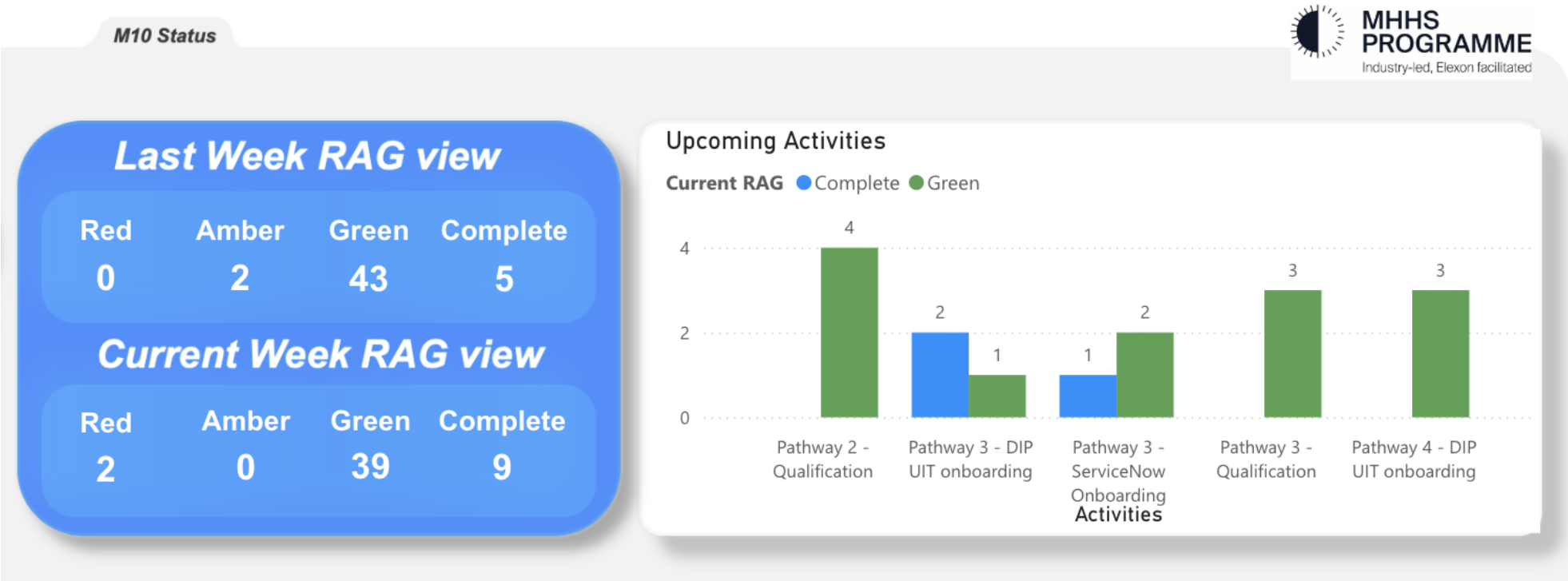
## M10/M11 Cutover Plan Supplier Reporting

- 4 out of 4 Suppliers have submitted a status update against 5 cutover activities
- No amber or red RAG statuses were submitted this week
  - The Supplier qualifying through Pathway 2 has also completed both DIP UIT and ServiceNow onboarding, showing activity is progressing well against their plan.



# M10/M11 Cutover Plan Agent Reporting

- 10 out of 10 Agents have submitted a status update against 5 cutover activities
- A total of 2 red RAG statuses were reported this week
  - There are 2 Agents, qualifying through Pathway 2, who have yet to complete DIP UIT onboarding – both Agents have been engaged by the DIP Manager to understand what the issues they are facing are
  - The Agent who had previously reported an amber RAG status last week, related to DIP UIT and ServiceNow onboarding, has now completed both activities







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# Contingency Plans

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## M10 Contingency Planning with M10 Participants - introduction

As per the M10 Checkpoint report to PSG and the reporting through GLIG and other forums, the Programme has been highlighting the current risks associated with M10

Given the current level of M10 risk, it is prudent for the Programme to develop contingency plans in case these risks come to bear and the Programme needs to consider the options for M10 and subsequent milestones

### **To be clear, the Programme is still progressing on the basis of delivering to the Cutover Plan and to meet M10**

This exercise is to prepare for eventualities where non-delivery of cutover activities place M10 at further risk and to check the feasibility of potential contingency actions with industry parties

In developing our M10/M11 Cutover Plan, it is clear that 10<sup>th</sup> September is a key decision-point for the Programme when we are expecting to have:

- All LDSOs Qualified
- M10 Ready Suppliers and Agents qualified
- Programme Participant Cutover activities on plan
- Elexon Helix Cutover activities on plan
- All Other Central Parties Cutover activities on plan
- Elexon Helix Service Activation ready for ISD publish

Programme has defined scenarios to consider contingency action to be taken if some of these conditions are not met

## Contingency Planning with M10 Participants – Scenarios and Next Steps

Scenarios defined with supporting information as below:

1. Elexon ISD cannot be published
2. Helix Central Services cannot Go-Live, all other PPs can and ISD can be published 11/9
3. Not all LDSOs Qualified at 10<sup>th</sup> September
4. M10 Ready Suppliers and Agents Not Qualified or Ready
5. Issues in the Cutover weekend for Non-Helix PPs

Steps to be followed:

- High level sense check with Elexon Helix before distributing to other industry parties – **complete 20/8**
- Distributed to Central Parties, LDSOs and M10 Ready Suppliers – **complete 21/8**
- Collaborative workshop with LDSOs and Service Providers – **complete 2-3pm 27/8**
- Bilateral engagement with Central Parties and M10 Ready Suppliers by CoP **28/8 - complete**
- Update GLIG 29/8 – **29/8 - complete**
- *w/c 1/9 – define and implement contingency plans – we are going to need to iterate this more over the next week as we have not yet had feedback from Helix and there are further elements to discuss with PPs*
- update PSG 3/9 - today
- update GLIG 5/9

## Contingency Planning with M10 Participants – early feedback

Thanks for all the input to date – it is focusing us in on:

- action that needs to be taken in advance of decision-making to provide additional confidence
- the options in taking any No-Go decision with clarity on subsequent implications and actions

Decision-making 10/9 – 12/9 remains highlighted as key:

- Early feedback that scenario 2 is feasible and that the rest of industry could Go-Live 22/9 if Helix was unable to but this needs further confirmation
- PPs have supported the view that the Programme should move into a fix forward position from decision-making 10/9 as there are complications to rolling back systems, processes and data once cutover activities have begun (e.g. ISD load) – we need to identify further detail to support this position to feed into 10/9 decision-making
- Last possible date to notify M10 change for LDSOs to be able to update the date of the feature switch in MPRS9 is 18/9 a.m.
- ISD v12 publication can be delayed by 1 day at most to 12/9 due to some key LDSO cutover activities weekend 13/14 September requiring ISD. We will publish ISD v12 on Collaboration Base as contingency mechanism.
- MPRS9 SoLR patch required in advance of ISD load at LDSOs and requires unexpected Code change due to Helix ISD versioning changes made in ISD workshop 28/8. There is a critical path for this: patch release > LDSO UAT > deploy to Production > ISD Load (for weekend 13/14 September, as above)
- Participants have highlighted the need for continuity of SF runs with all reports for Settlement Dates (e.g. DUoS reports for LDSOs billing and Supplier validation), but we are yet to have feedback from Helix on the feasibility and options for SVAA running/ VAS contingency for Scenario 2
- Helix plan to provide D0043 & D0082 to St Clements to test on 8/9 to provide additional confidence on 25.14.3 build before 10/9 decision-making
- If Suppliers and Agents not qualified, consensus was that they should be left to fix forward and Qualify
- Any issues over cut-over weekend will be fixed forward

**We are considering the M10 decision-making timing and implications to reflect the conditions above**

# HELIX M10 PROGRESS

# Helix M10 Progress Update

**Summary::** Helix technical implementation and cutover remains on-track for M10 on 22-09-25.

**Activities completed:**

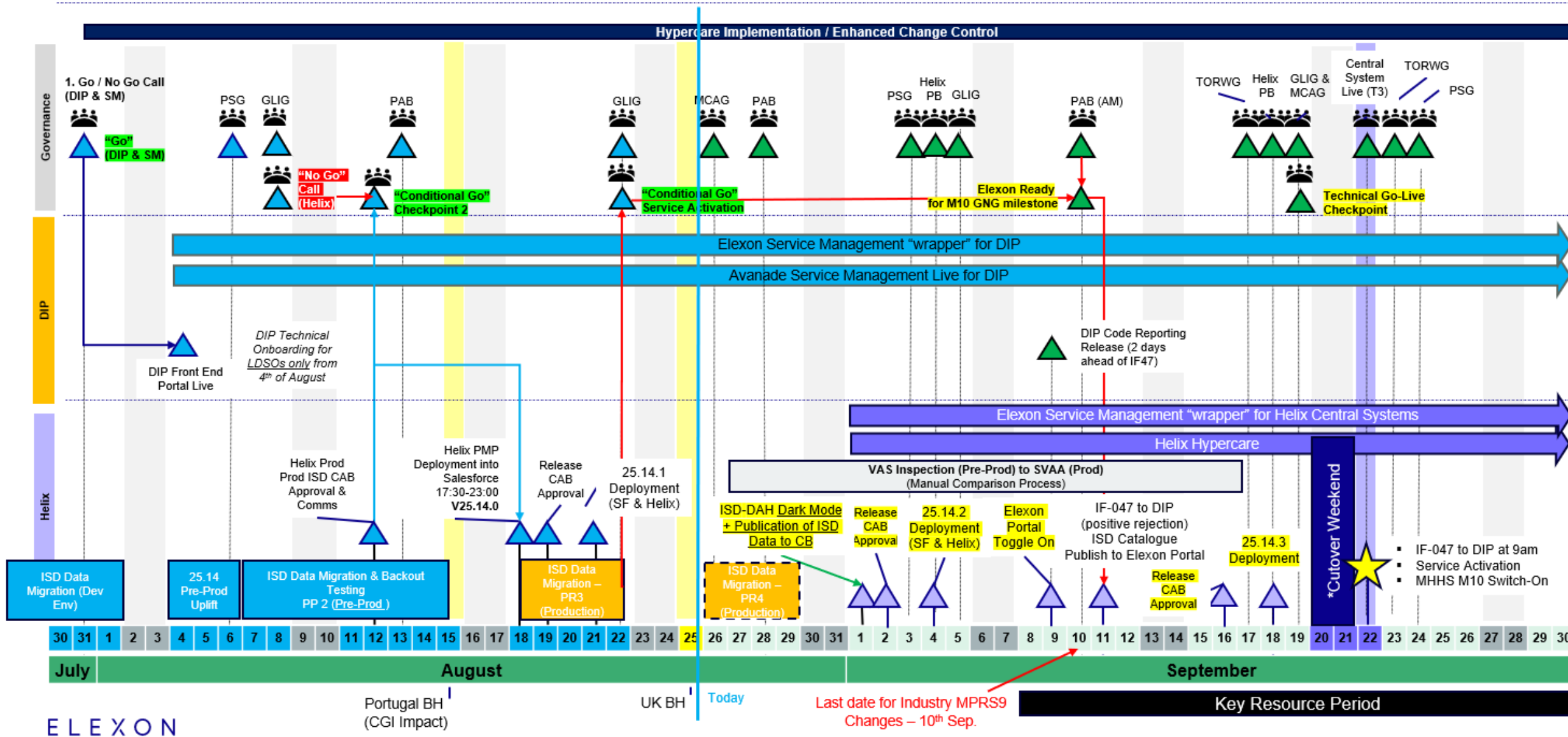
- ✓ Helix PMP Deployment successfully deployed into the Production Live environment with no impact to live services and Production ISD Data migration completed; catalogue publication pending.

ID:	Milestone Description:	Date:	RAG:
1	Go/ No Go Checkpoint (M10) – DIP & Service Mgmt.	31 <sup>st</sup> Jul	B
2	Go / No Go Checkpoint (M10) – Helix Core Services	12 <sup>th</sup> Aug	B
3	Helix PMP Production Deployment	18 <sup>th</sup> Aug	B
4	Release 25.14.1 Production Deployment	21 <sup>st</sup> Aug	B
5	Prod ISD Migration & Publication Complete (PR-3)	22 <sup>nd</sup> Aug	B
6	Service Activation Go/No Go Checkpoint	22 <sup>nd</sup> Aug	B
7	ISD-DAH in “Dark Mode”	1 <sup>st</sup> Sep	G
8	Release 25.14.2 Production Deployment	4 <sup>th</sup> Sep	G
9	Elexon M10 Go/ No Go Checkpoint	10 <sup>th</sup> Sep	G
10	ISD Catalogue Published to Elexon Portal	11 <sup>th</sup> Sep	G
11	VAS Inspection Complete (Pre-Prod)	17 <sup>th</sup> Sep	G
12	Release 25.14.3 Production Deployment	18 <sup>th</sup> Sep	G
13	M10 Implementation Complete	22 <sup>nd</sup> Sep	G

# High Level M10 Implementation Plan



Day by day view of governance and production deployment activities from Helix Go / No Go to MHHS M10:



\*Note: M10 cutover weekend is point at which VAS becomes the system of record (essentially Helix M10)

# DIP ONBOARDING



# DIP Onboarding Summary

Wave	Pathway	Proforma	UIT Invite	UIT Onboarding	PROD Invite	PROD Certs	PROD Complete	Next Milestone	Next Milestone Due	Count
LDSO		C	C	C	C	C	C	N/A	N/A	39
LDSO		C	C	C	C	C	R	N/A	N/A	1
SIT	2	C	C	C	G	G	G	DIP Onboarding complete	27/08/2025	5
SIT	2	C	C	A	G	G	G	DIP Onboarding complete	27/08/2025	7
SIT	3	C	C	G	G	G	G	DIP Onboarding complete	09/09/2025	2
SIT	3	C	C	C	G	G	G	DIP Onboarding complete	09/09/2025	4
SIT	4&5	C	C	G	G	G	G	UIT Invite	05/09/2025	10
SIT	4&5	C	G	G	G	G	G	UIT Invite	05/09/2025	1
SIT	4&5	C	C	C	G	G	G	UIT Invite	05/09/2025	1
SIT	6	C	C	G	G	G	G	DIP ProForma Received	22/10/2025	2
SIT	6	C	G	G	G	G	G	DIP ProForma Received	22/10/2025	5
SIT	6	C	C	C	G	G	G	DIP ProForma Received	22/10/2025	2
Wave 1		C	C	C	G	G	G	PROD Invite	01/01/2026	9
Wave 1		C	C	R	G	G	G	PROD Invite	01/01/2026	8
Wave 1		C	C	C	C	G	G	PROD Invite	01/01/2026	3
Wave 2		C	C	G	G	G	G	DIP Onboarding complete	05/09/2025	22
Wave 2		C	C	C	G	G	G	DIP Onboarding complete	05/09/2025	2
Wave 3		A	G	G	G	G	G	DIP ProForma Received	01/09/2025	14
Wave 3		C	C	G	G	G	G	DIP ProForma Received	01/09/2025	3
Wave 3		C	C	C	G	G	G	DIP ProForma Received	01/09/2025	1
Wave 3		C	G	G	G	G	G	DIP ProForma Received	01/09/2025	1
Wave 4		G	G	G	G	G	G	DIP ProForma Received	20/10/2025	45
Wave 4		C	C	G	G	G	G	DIP ProForma Received	20/10/2025	1
Wave 4		C	G	G	G	G	G	DIP ProForma Received	20/10/2025	3
Wave TBC		TBC	TBC	TBC	TBC	TBC	TBC	TBC	TBC	5

## Notes from last week:

- First DIP onboarding drop-in session completed 20/8




## Headlines

- 40/40 LDSO organisations have produced certificates
- 1 LDSO organisation has communicated an internal issue which means it cannot complete its webhook registration. This organisation has a plan in place to resolve
- SIT pathway 2, Wave 1 and Wave 3 organisations are being offered targeted support w/c 25/8 to enable completion of UIT onboarding activities

# BUSINESS READINESS

# Business Readiness: Readiness Milestones

Readiness Criteria	Critical Path: Readiness Activity	Update	Status	Trending	Milestone
Support Readiness	Business capacity and volumetrics modelling		COMPLETE		21 <sup>st</sup> May
MHHS Transition	Transfer of Triage activities from MHHS to Elexon		COMPLETE		16 <sup>th</sup> June
MHHS Transition	MHHS knowledge transfer complete		COMPLETE		27 <sup>th</sup> June
Documentation Readiness	Business processes and LWIs defined ( <i>pre Operational Readiness Testing of business processes</i> )		COMPLETE		27 <sup>th</sup> June
Documentation Readiness	SoLR process documented, agreed and submitted to Ofgem.		COMPLETE		31 <sup>ST</sup> July
Support Readiness	Elexon SMETT team live		COMPLETE		4 <sup>th</sup> August
User Readiness	Service Activation dress rehearsals completed		COMPLETE		19 <sup>th</sup> August
User Readiness	End-to-End Business Process Testing (incl. Service Activation processes) completed.		AMBER	➡	29 <sup>th</sup> August
Elexon Readiness	Elexon Service Activation go / no-go decision		COMPLETE		22 <sup>nd</sup> August
Documentation Readiness	Business processes and LWIs updated ( <i>post Operational Readiness Testing of business processes</i> )		AMBER	➡	29 <sup>th</sup> August
Elexon Readiness	Elexon M10 Readiness go / no-go decision		GREEN	➡	10 <sup>th</sup> Sept
Training Readiness	Elexon staff training completed		GREEN	➡	12 <sup>th</sup> Sept
Documentation Readiness	BSC Publications – Guidance Notes and Simple Guides published		GREEN	➡	12 <sup>th</sup> Sept
User Readiness	Non-SIT LDSO & MVC Service Activation completed		GREEN	➡	18 <sup>th</sup> Sept

Last Period	This Period	Trend
		

**Business process testing has materially completed with the teams now focusing on documentation and training**

- Mop-up of workaround documentation and pre-release testing of fixes will close out by 29th August.

## Service Activation Readiness Update

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- **ISD readiness**
  - ISD data migration has completed, associated Catalogue Publish steps to complete by 26th August.
  - ISD Catalogue Publish to commence Service Activation scheduled to take place on 11th September.
- **Dress rehearsals:** Service Activation dress rehearsals have completed. A detailed Service Activation runbook has been created and will be used to track and report on progress between 1st –12th September.
- **Service Activation process testing:** testing of Market Entry and LLF scenarios (key for Service Activation readiness) has materially completed.
  - 4 additional tests linked to Transitional Service Activation were requested as an output from dress rehearsals. Additional time requested to mop-up workaround documentation for final close out and approval by 29th August.
  - Position remains unchanged with no showstopper defects outstanding and Sev 1 /Sev 2 defects scheduled for Prod fixes within 25.14 Prod Releases (pre M10).
- **Service Activation Go/No-Go decision:** “Approved to proceed on 22nd August, final inspection point at Elexon M10 Go/No Go meeting on 10th September.
- **Final decision to proceed with ISD Catalogue Publish on 11th September:** decision will be requested at the Elexon M10 Readiness Go/No Go checkpoint on 10th September.

# QUALIFICATION

## Qualification Update - SIT and Non-SIT LDSOs

- Exit of all Qualification participants at the end of Regression Cycle 1 has meant both participants and Code Bodies could complete activities ahead of the Pathway schedule dates.
- Good collaboration across MHHSP, Code Bodies and participants with all M10/M11 critical participants currently on track to meeting their Qualification dates.

	Pathway RAG	Final QAD Submitted (4.2)	Final QAD Approved (Code Bodies)	PP QAD Director Sign Off Completed	Comments
Pathway 2 (Qualification Date 27-28/08)	C	32 of 32	32 of 32	32 of 32	All participants in Pathway 2 have been Qualified by BSC PAB and REC Code Manager
Pathway 3 (Qualification Date 09-10/09)	G	18 of 18	18 of 18	18 of 18	All participants on track for Qualification approval by 10/09.
Pathway 4* (Qualification Date 25/09)	G	7 of 7	7 of 7	4 of 7	QAD Director Sign Off due by 02/09, all participants currently on track for Qualification approval by 25/09.
Pathway 6~ (Qualification Date Post M11)	G	0 of 8	0 of 8	0 of 8	No concerns flagged.

\* Currently no one being tracked on Pathway 5 but acts as a back-up for any overrun in Pathway 4.

~ Participants will be tracked against their agreed Qualification plans.

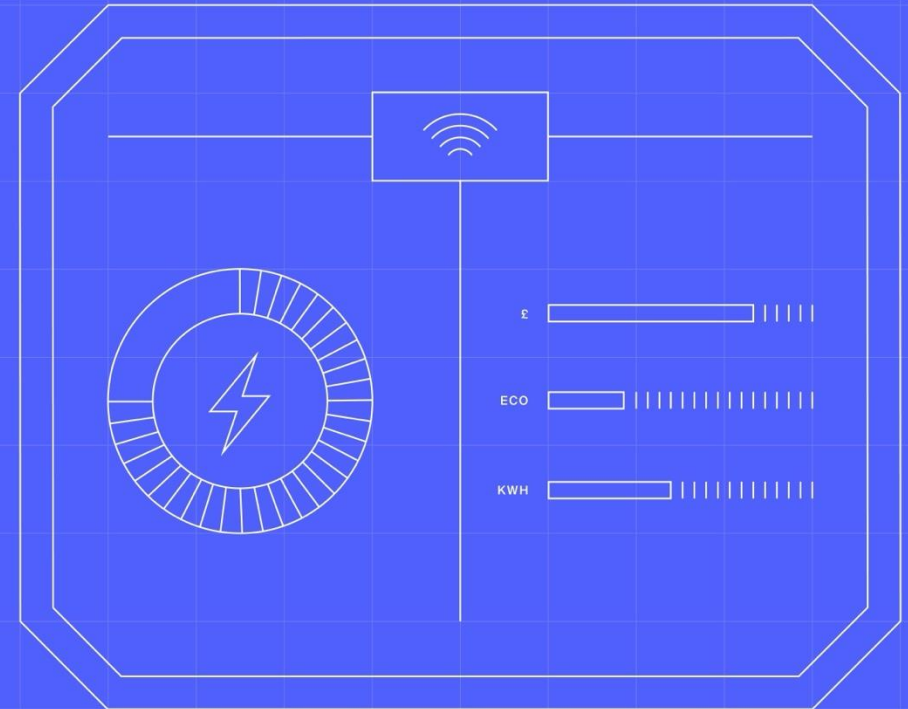
# Early Life and Hypercare Update

## INFORMATION:

- Programme update
- Elexon update on Hypercare
- Elexon BAU Governance & Industry Forums
- LDSO Hypercare Update

*Programme, Elexon & LDSOs (John Wiggins & Gary Leach)*

*20 mins*





**MHHS  
PROGRAMME**  
Industry-led, Elexon facilitated

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# Programme Update

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### Key aims:

The key aims for the Early Life Support Period are to prove that the central systems and MHHS processes that have been newly implemented are performing as expected and that the risk associated to beginning and accelerating the migration of MPANs into the MHHS arrangements is mitigated.

The governance approach that has been set out for the ELS period will monitor performance against the ELS Exit Criteria and feed this information into the weekly Elexon Live Group following GLIG.

### Key next steps:

- Engagement between the Migration and Transition teams with M11 Suppliers to discuss week 1 choreography.
- Engage with parties providing reporting to ensure that they are prepared to share this with the Programme.
- Set up reporting governance and ensure parties know how and when to share this with the Programme.



**MHHS  
PROGRAMME**  
Industry-led, Elexon facilitated

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# LDSO Hypercare Update

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Early Life Support Process	Detail	Dependent activity (What needs to happen before this activity can happen)	Monitoring Timescales	Risks identified as associated with the activity	Updated v1.1
Kestral Tool Access	Tool to monitor migration numbers	Acess granted by the programme to the Kestral tool Training and Work instructions in place *Kestrel Test Schedule completed with Programme	Ongoing - throughout	Not obtaining the access and or relevant training to the system is not provided.	
MPAN Creation	Creation of MPANs in iTCand ensuring they are processed accurately in line with HH arrangements	Ensuring work instructions and training docs are in place. Triggers/notifications in place to identify any issues.	Ongoing - throughout	Not having a trigger/notification in place to identify an issue MPANs are not visible to industry within required timescales.	
DB084	Flow to identify a mismatch in data between Network Operations systems and MPRS. These have to be processed within 5WVDs	Daily checks in place Reporting in place to ensure monitoring and processing to correct where required is in place Work instructions and training docs are in place	Ongoing - throughout (as process is manual)	Manual process as have to be checked manually, daily. Uncertainty on volumes expected 5WVDs SLAs in place	
Incoming supplier queries	Various queries on processes i.e. Change of Supply, address amendment requests	Understanding how processes are expected to run and any SLAs assigned to those processes. Relevant Work instructions and Training docs in place. Dashboard/notification in place when queries have been received.	Ongoing throughout - close monitoring within the first phase.	Reliant on process guides from the St Clements/ C&C Not having a trigger/notification in place to identify an issue *pending potential changes to REC for SDEP communication	
DIP failure messages	Messages that have failed will be received from the DIP to the registration service, to notify of a failure/ issue within the process.	Training and Work instructions in place to understand how the messages will look. Dashboard/notification in place when queries have been received.	Ongoing throughout - close monitoring within the first phase.	Reliant on process guides from the St Clements/ C&C Not having a trigger/notification in place to identify an issue	
Service Management (Helix ServiceNow )	Process/system in place to raise or view an incident ticket	Training and Work instructions in place to understand how the incident/system will look. Dashboard/notification in place when queries have been received. Understanding any SLAs assigned to incidents raised Access to Service Management Number of accounts granted to access	Ongoing throughout - close monitoring within the first phase.	Not having triggers/notifications in place to identify when an incident has been raised/progressed uncertainty on any SLAs Not having relevant training or guidance provided as to how to access and use the system Limited accounts/ access granted Risk of unknown volumes post-M10	
Reporting - misalignments between Meter Type (MT) and Connection Type (CT)	Programme directed requirement for LDSOs to provide a ongoing report on misalignments between MT and CT	Clarity on the requirement, what is expected, and Frequency. Training and work instructions in place	Ongoing throughout - close monitoring within the first phase.	Lack of clarity provided on requirement, expectations, process and frequency Not having relevant training or process/ reporting guides provided.	
Quiet Live Hypercare post M10 (C&C)	C & Cwill be monitoring our systems and DIP adapter more closely. They will also be providing extra out of hours support/contacts.	M10 cutover	Once the programme has determined we are no longer in ELS	None	
Monitor Migration volumes through gatekeeper/azure	Monitoring the D flows/Market Messages going over our system infrastructure to ensure that the system integrity remains in place and can cope with the traffic being sent over it.	M10 cutover	In place until the majority of our portfolio has been migrated or by M15	System may fall over if volumes are too high or not as expected	
Monitor for any system related issues	Monitoring for any system related issues in the early stages post M10. Including any DIP Market Message problems. Issues will be progressed as per our internal MHHS Service Desk process *Some LDSOs will have training for out of hours support for our in house call out processes	M10 cutover	Once the programme has determined we are no longer in ELS	Parties may overrun service desk with unnecessary queries that might be solved themselves by checking the DIP Portal,	
Implementing and maintaining new Service Desk model	Implementing a new service desk model which incorporates the changes MHHS introduces.	M10 cutover	No end date	If the model is not correct there may be issues with the work flow for any stakeholder involved in the process. This could lead to delays or issues not being logged/managed correctly.	
Monitor accuracy of settlement data	Monitor completeness of invoiced aggregated data. Track data throughout the shift to the shortened settlement calendar (MPAN volumes billed vs MPRS count validated, average domestic consumption levels reviewed against prior year benchmarks).	Migration of MPANS (to MHHS compliant form). DIP flows transmitted & processed successfully under MHHS.	Specific monitoring & reconciliation will run from the first Dual Billing run (anticipated Oct-25) until 100% migration achieved AND cutover to the new shortened settlement timetable has taken effect. In reality, these checks form part of the standard review of billing outputs, but will be formalised and documented with specific reference to MHHS key changes.	Once the settlement timeframe is reduced to 4 months, if we identify concerns within the data completeness & accuracy in the SF & R1, there is a very tight resolution timeframe before the end of the reconciliation process to capture corrections.	
Monitor SCS for the F&M Work-Off item progress	SCS have raised PIR926 and PIR894 to develop MPRS to amend the uniqueness constraint and apply DUoS Tariff/GSP Group validation in a post go live release, to come into play before the end of transition.	Post-M10 when ISD is live	Fix is due Dec 26-Jan 27, so monitoring in line with that	SCS do not undertake the fix and re-test.	
ISD Version Control	Elxon to retain Version V12 for all future updates of ISD pre M10 impact systems as ISD is hard coded into releases	M10 cutover	Post M10	ISD is hard coded into MPRS and as a result any update to Versions will require a code change and release impacting critical path and M10 deliverables	
ISD Timelines	Elxon are unable to provide URLS before 10/09. We are unable to set the proxy and firewalls prior to this timeline or test.	M10 cutover	10/09 - 15/09	Unable to meet program timelines due to the short timelines to complete set up & test	51
ISD Accuracy	ISD accuracy of data set, Elxon will provide a V11 on 1/9 to support	M10 cutover	01/09 - 15/09	Short timelines for any materiality data to be changed	
Some LDSOs will be using the following checklist to tick each flow type off as they see each one successfully processed, both inbound and outbound					

	DIP Portal	Swimsoak	Unity Message Vault	MPRS	Durabil	SPuDS	Calitor	ENWS	Data Management	CRM	ADQM	Connections	Theft In Conveyance	Esg.DFweb	Electralink Webtools
ISD															
IF-047	✓	✓	✓												
ISD Data Load (Manual)				✓	✓	✓	✓								
ISD Data Load (Auto)				✓	✓	✓	✓								
DIP Message Flows															
IF-001	✓	✓	✓	✓											
IF-002	✓	✓	✓	✓											
IF-003	✓	✓	✓	✓											
PUB-005	✓	✓	✓	✓											
IF-006	✓	✓	✓	✓											
IF-007	✓	✓	✓			✓									
PUB-007	✓	✓	✓	✓											
IF-008	✓	✓	✓	✓											
IF-009	✓	✓	✓	✓											
PUB-013	✓	✓	✓		✓										
PUB-014	✓	✓	✓		✓										
IF-018	✓	✓	✓	✓											
PUB-018	✓	✓	✓			✓									
PUB-019	✓	✓	✓			✓									
IF-020	✓	✓	✓	✓		✓									
PUB-021	✓	✓	✓		✓										
PUB-025	✓	✓	✓	✓											
IF-026	✓	✓	✓	✓											
PUB-031	✓	✓	✓	✓											
IF-032	✓	✓	✓	✓											
IF-033	✓	✓	✓	✓											
PUB-033	✓	✓	✓				✓								
IF-034	✓	✓	✓	✓			✓								
PUB-034	✓	✓	✓	✓											
IF-035	✓	✓	✓	✓											
PUB-035	✓	✓	✓				✓								
IF-036	✓	✓	✓	✓											
PUB-036	✓	✓	✓	✓			✓								
IF-037	✓	✓	✓	✓											
PUB-037	✓	✓	✓	✓			✓								
PUB-038	✓	✓	✓	✓											
IF-039	✓	✓	✓	✓											
PUB-040	✓	✓	✓	✓		held in globalscape									
IF-043	✓	✓	✓	✓											
IF-044	✓	✓	✓	✓											
PUB-044	✓	✓	✓			✓									
IF-045	✓	✓	✓	✓											
IF-050	✓	✓	✓	✓											
DIP Report Flows															
REP-002a	✓	✓	✓		✓										
REP-002b	✓	✓	✓		✓										
DB Message Flows															
DB01-Out											✓				Updated v1.1
DB01-In				✓											
DB02-Out						✓									

DB02-In				✓		✓										Updated v1.1
DB03-Out						✓										
DB03-In				✓												
DB015-Out				✓												
DB015-In						✓										
DB020-Out				✓												
DB020-In						✓										
DB022-Out				✓												
DB022-In						✓										
DB030-Out				✓												
DB030-In						✓										
DB031-Out				✓												
DB031-In						✓										
DB55-Out				✓												
DB55-In						✓										
DB56-Out				✓												
DB56-In						✓										
DB60-Out				✓												
DB60-In						✓										
DB84-Out				✓												
DB84-In						✓										
CSS Message Flows																
CE001				✓												✓
C0200				✓												✓
C0250				✓												✓
C0300				✓												✓
C0400				✓												✓
C0500				✓												✓
C1000				✓												✓
C2850				✓												✓
C2860				✓												✓
C7000				✓												✓
DTN Message Flows (manual)																
D0001									✓						✓	✓
D0126								✓							✓	✓
D0136													✓		✓	✓
D0368								✓							✓	✓
D0383									✓						✓	✓
D0384									✓						✓	✓
D0394													✓		✓	✓
D0395													✓		✓	✓
DTN Message Flows																
D0010-In						✓									✓	✓
D0010-Out						✓									✓	✓
D0012-In															✓	✓
D0022-In															✓	✓
D0023-In															✓	✓
D0030-In					✓										✓	✓
D0036-In					✓										✓	✓
D0052-In															✓	✓
D0086-In															✓	✓
D0125-Out						✓									✓	✓

D0132-In						✓								✓	Updated v1.1
D0134-In						✓								✓	
D0135-In								✓						✓	
D0139-In						✓									
D0139-Out						✓								✓	✓
D0149-In						✓								✓	✓
D0150-In						✓								✓	✓
D0150-Out						✓								✓	✓
D0166-In														✓	✓
D0170-In						✓								✓	✓
D0171-Out				✓										✓	✓
D0172-Out				✓										✓	✓
D0179-Out						✓								✓	✓
D0203-Out				✓										✓	✓
D0204-Out				✓										✓	✓
D0205-In				✓										✓	✓
D0209-Out				✓										✓	✓
D0213-Out				✓										✓	✓
D0214-In														✓	✓
D0215-Out						✓								✓	✓
D0217-Out				✓										✓	✓
D0225-In										✓				✓	✓
D0225-Out										✓				✓	✓
D0242-In					✓									✓	✓
D0260-Out				✓										✓	✓
D0262-Out						✓								✓	✓
D0265-Out						✓								✓	✓
D0268-In						✓								✓	✓
D0269-In				✓	✓	✓	✓							✓	✓
D0270-In				✓	✓	✓	✓							✓	✓
D0275-In														✓	✓
D0302-In											✓			✓	✓
D0303-In														✓	✓
D0304-In				✓										✓	✓
D0304-Out				✓										✓	✓
D0310-In														✓	✓
D0312-In				✓										✓	✓
D0312-Out				✓										✓	✓
D0313-In														✓	✓
D0314-In					✓									✓	✓
D0315-Out					✓									✓	✓
D0318-In						✓								✓	✓
D0324-In				✓										✓	✓
D0327-Out						✓								✓	✓
D0340-Out				✓										✓	✓
D0350-In				✓										✓	✓
D0351-Out				✓										✓	✓
D0352 -Out						✓								✓	✓
D0381-In											✓			✓	✓
D0381-Out											✓			✓	✓
D0388-Out							✓							✓	✓
D0389-In							✓							✓	✓

# ELEXON HYPERCARE UPDATE

# Hypercare Update

- Daily Standups in place since 4th August. Great engagement across teams.
- Hypercare process document in place and will further evolve to meet business need.
- Daily and weekly KPI reporting goes to key stakeholders.
- In place until at least the end of January 2026 and then reviewed against the pre-defined exit criteria.

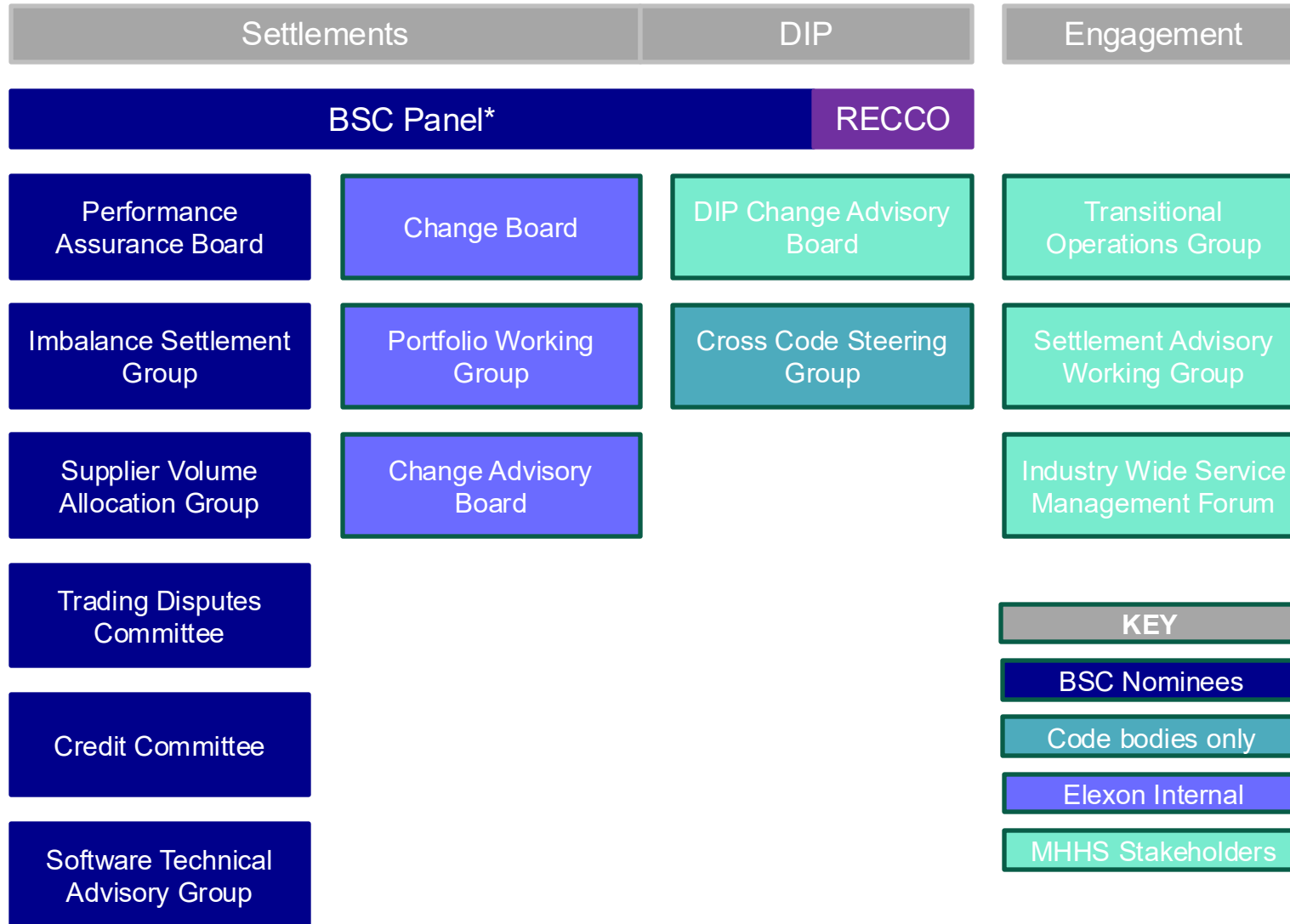
## Helix Hypercare Weekly Service Metrics 22-08-25

Measure	Current Metric	Comments	Target Met?
Overall Incident Volume	6		n/a
Major Incident Volume per month	1	P2 – production certificate expired	✓
Mean Time to Respond: Major Inc	n/a	Meets SLA	✓
Mean Time to Resolve: P1, P2	n/a	3h 7Min	n/a
Mean Time to Resolve: P3, P4	4 d 6 min	Based on 5 resolved incidents	✓
Incident Re-Open Rate	0		✓
Volume Pending Cases	1	One case still active and assigned to DIP	n/a
Average Incidents Resolution Time	23h 44min	Good SLA performance on incidents	✓
Average Incidents Response Time	7h 21m	Response should be less than 30 min – One case had a 2 day response time but remaining all ok	n/a
Volume of Changes Implemented	5	Includes emergency for P2	n/a
Volume of Changes Failed	0	All successful	✓
System Uptime (DIP only)	TBC 100% uptime	Degraded service portal remained up	✓
DIP Transaction Throughput	n/a	Not live with data yet	n/a



# POST M10 GOVERNANCE

## Elexon Governance Meetings – M10 > M15



Elexon will use trusted and well understood mechanisms to develop change and engage with Industry Post M10 'Go live' of MHHS.

During the transition period we will maintain a replacement for the MHHS Go Live Implementation Group (GLIG). This will support transitional reporting and operational updates from both Elexon and MHHS for qualified participants.

There will also be groups for engagement on DIP Change, Settlements and Service Management.

\*Note ongoing Authority review of BSC structure

Please contact [Helix.programme@elexon.co.uk](mailto:Helix.programme@elexon.co.uk) with any questions

# Industry Engagement

Service	Title	Purpose	Attendees	Frequency	Chair / ToR
General	Transitional Operations Group	<ul style="list-style-type: none"><li>To review operational delivery</li><li>Provide insight on any operational issues / changes implemented</li><li>Capture any obstacles to operational transition</li><li>Update on progress to ELS exit (MHHSP) from TORWG</li></ul>	All Qualified (approved through PAB) Industry Participants & Central parties & MHHSP	Fridays Weekly Until M15	TBC TBC
Service Management	Industry Wide Service Management Forum	<ul style="list-style-type: none"><li>Update on Elexon Service Management<ul style="list-style-type: none"><li>Portal Changes</li><li>ServiceNow Changes</li><li>Process Changes</li><li>Release Management</li></ul></li><li>Participant Feedback – NOT Case Level</li><li>Update on any Major Incidents</li><li>Update on CI Logs</li></ul>	Industry participants MHHSP	Monthly	Service Management Lead  ToR TBC
Settlements	Settlements Advisory Working Group (SAWG)	The MHHS Settlement Assurance Working Group (SAWG) supports the BSC Performance Assurance Framework (PAF) delivery team in developing Assurance activities for MHHS implementation. The group will review, and address changes and preparations needed within the BSC Performance Assurance Framework (PAF) to support the implementation and monitoring of MHHS.	Chair, Secretary, PAB representative and volunteer members MHHSP	Monthly*	Simon Waltho / George Player  <a href="#">ToR</a>
DIP Manager	DIP Change Advisory Board (DCAB)	DCAB are a specialist user group whose purpose is to advise the DIP Manager in relation to the Data Integration Platform (DIP) and, in limited circumstances, make determinations. The DCAB aims to further the sharing of applicable market data, further consumer interests, and facilitate competitive change and innovation through the efficient and economic delivery of the DIP.	Nominated Industry participants MHHSP	Monthly	Victoria Moxham <a href="#">Chapter 2 of the DIP Supplement DSD001 ‘Governance’</a>

## Change process

There are three distinct types of change, each with their own route.

Industry change	Incident change	Internal change
<b>Settlements</b> <ul style="list-style-type: none"><li>Existing BSC processes for Settlements systems</li><li>Fast track options for Ofgem for Mods and CPs (subject to P492)</li><li>MHHSP consulted as part of IA process</li></ul> <b>DIP</b> <ul style="list-style-type: none"><li>Modification or Change proposal raised with BSC or REC</li><li>Inputs and review from Cross Code Steering Group (CCSG)</li><li>Changes advised at DCAB with DCAB decisions for Tier 1 DIP DCRs (Change Requests) .</li><li>MHHSP input through code change process</li></ul>	<ul style="list-style-type: none"><li>Incidents triaged and then examined by resolver groups</li><li>Fixes and changes go through Change Advisory Board (CAB or eCAB)</li><li>Major issues can be escalated to IRG</li><li>Changes can be made and then BSC code modified later as per BSCP 40 Sec 3.7</li><li>MHHSP consulted as part of IA process or through IRG</li></ul>	<ul style="list-style-type: none"><li>Non industry impacting housekeeping or service improvement changes</li><li>Led by portfolio working group</li><li>Does not consult MHHSP</li></ul>

## Enduring BSC Forums

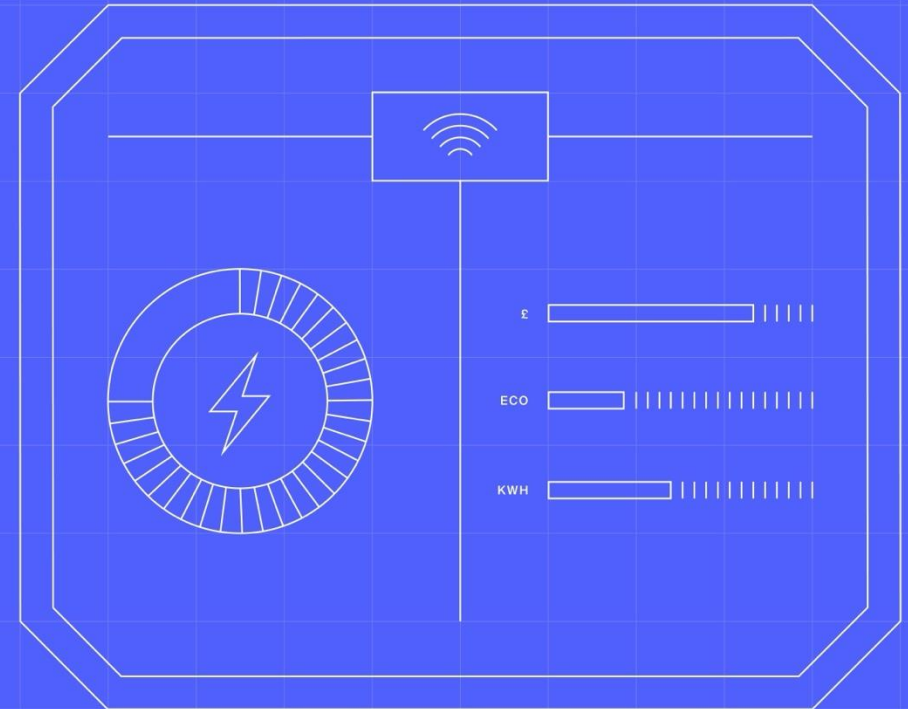
Forum	Purpose	Attendees	Frequency	MHHS Impact	Chair
BSC Panel	The BSC Panel assesses Modification Proposals against a defined set of criteria laid out in the Transmission Company's Licence, determines trading parameters and ensures that BSC Parties comply with the BSC rules.	Elected Industry experts and consumer reps. Ofgem, Elexon.	Monthly – extraordinary as required	Decision maker on BSC and Settlement Systems change proposals	Sara Vaughan
Performance Assurance Board PAB	The PAB conducts & administers activities to provide assurance that all participants in the BSC are qualified and that standards are maintained.	14 Nominated Industry reps 2 Consumer reps 1 DSO Rep, RECCo	Monthly – extraordinary as required	Approve Qualification of MHHS Participants	Holly Abbott <a href="#">ToR</a>
Imbalance Settlement Group ISG	Responsible for overseeing the operation of the Imbalance Settlement processes and systems in the Central Volume Allocation (CVA) Market.	Up to 9 nominated industry Reps 2 Consumer reps DSO rep, NESO Rep	Monthly – extraordinary as required	Can identify issues in Settlements processes	Iain Nicholl <a href="#">ToR</a>
Supplier Volume Allocation Group SVG	The SVG is responsible for overseeing the operation of the Supplier Volume Allocation processes and systems.	Up to 9 nominated industry Reps 2 Consumer reps DSO rep, NESO Rep	Monthly – extraordinary as required	Can identify issues in Settlements processes	Chris Day <a href="#">ToR</a>
Trading Disputes Committee TDC	To investigate and resolve all Trading Disputes To monitor the operation of, and recommend Modifications to, BSC Procedures which support the Dispute processes To recommend Modification or Change Proposals to the BSC Panel arising from TDC activities.	Up to 12 members with suitable expertise appointed by the BSC Panel	Monthly – extraordinary as required	Impacted by MHHS in terms of Lower CRP setting is one of key benefits of MHHS	Jessica Davis <a href="#">ToR</a>

# Migration Update

**INFORMATION:** Migration Update

*Programme (Joe Grisley)*

*10 mins*



Migration Readiness Summary (1)

Milestone Id	Milestone Name	Progress update	Target date	Status
MCC Mobilisation				
T3-MI-0044	MCC Dress Rehearsal 1 (To test the 'Initialise Schedule processes')	<p>Dress Rehearsal 1 was successfully achieved and the findings were shared with industry in a webinar on 14/07/2025. The rehearsal was carried out during Submission 2 whereby 100% of Supplier Submissions were processed via the MCC portal (Kestrel) and automatically validated for compliance with the Migration Framework; Suppliers are also able to view their baselined Migration schedules in Kestrel. This confirms that both the MCC portal and the supporting processes for migration planning were successfully tested and proven effective.</p> <p>The dress rehearsal achieved its objectives:</p> <ul style="list-style-type: none"><li>• Capacity allocation and Validation mechanisms successfully tested</li><li>• All Suppliers can view their validation results</li><li>• All Suppliers can access their baselined plans</li><li>• Submission 2 completed</li></ul>	15/07/2025	Complete
T3-MI-0045	MCC Dress Rehearsal 2 (To test the 'Monitor and Control processes')	<p>Dress Rehearsal 2 started on 11th August as planned.</p> <p>The objectives of the Dress Rehearsal is to:</p> <ul style="list-style-type: none"><li>• SIT Suppliers can download simulated daily migration schedules</li><li>• All Participants can view relevant aggregated baseline schedules</li><li>• SIT Suppliers can view simulated Daily plan vs Actual outturn reports</li><li>• All Participants can view relevant simulated aggregated Plan vs Actual outturn reports</li></ul> <p>Dress Rehearsal 2 is on track to meet the exit criteria through the deployment and testing of Planned vs Actual reporting, but to allow participants access to additional reporting that sits outside of the exit criteria, we have chosen to extend Dress Rehearsal by a week to the <b>5th September 2025</b>. This does not impact Migration ability to begin sprint planning on the 24th September, or sprint execution start on the 22nd October.</p>	29/08/2025	Extended

Migration Readiness Summary (2)

Milestone Id	Milestone Name	Progress update	Target date	Status
MCC Mobilisation				
T2-MI-0500	MCC Mobilisation Complete	<p>The objectives for MCC Mobilisation were to deliver People, Process and Technology which enabled Migration to be monitored and co-ordinated.</p> <p>We now have a fully resourced and trained MCC with clearly defined operational processes and governance frameworks. The MCC is now actively managing SIT Suppliers and are preparing participants for Sprint 0 Planning.</p> <p>The MCC Portal (Kestrel) went live on 7 May 2025. The Platform has successfully proven its ability to conduct planning within Dress Rehearsal 1. Additionally, the migration team have established the integration to DIP, and with this have built and tested the DIP Planned vs Actual progress reporting which allows the MCC to monitor and triage migration incidents.</p>	29/08/2025	Amber



### Migration Readiness Summary (3)

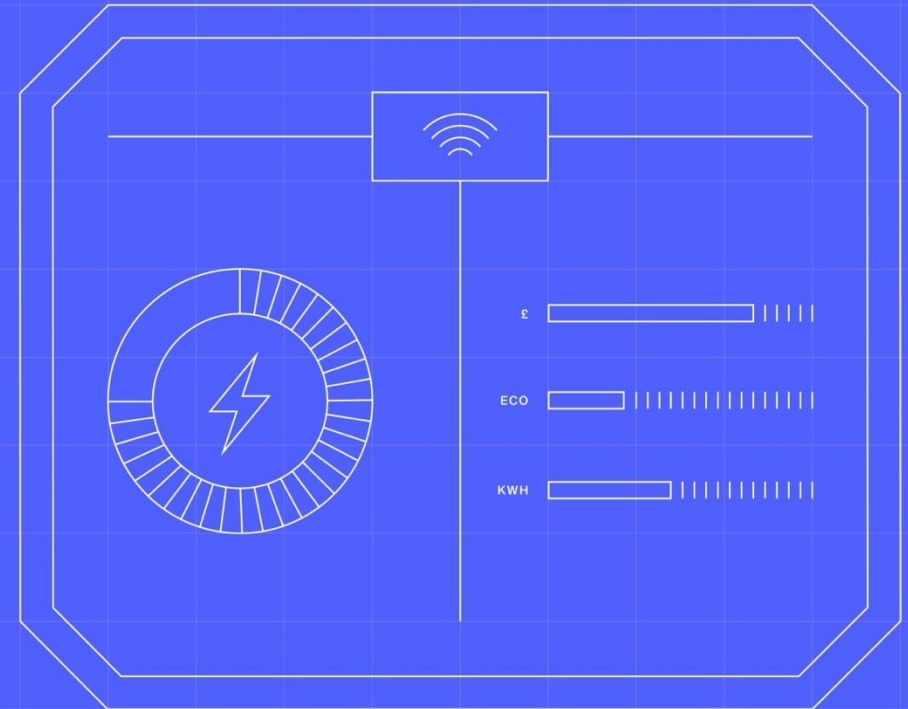
Milestone Id	Milestone Name	Progress update	Target date	Status
Migration Framework				
T2-MI-7000	Framework Baselined at MCAG	At the April 2025 MCAG meeting, a unanimous decision was taken to baseline the Migration Framework	29/04/2025	Complete
Migration Schedule				
T3-MI-0043	Supplier Schedule Submission #2 complete	Schedule Submission 2 closed on 20 June 2025 and a total of 99.4% of industry MPANs were accounted for in this Submission Schedule. Please refer to Section 5 of the 22 July 2025 MCAG papers for further information.	20/06/2025	Complete
T2-MI-7500	V1.0 of Migration Schedule Baseline approved at MCAG	Based on the findings from Submission 2, the MCC is recommending to MCAG at the 22 July 2025 meeting to baseline the Migration Schedule.	22/07/2025	Complete
T2-MI-8000	Migration Sprint 0 schedule baselined (Sprint 0 commences at M11)	Sprint 0 planning is set to begin on 24-Sep-25	16/10/2025	On track

# Ofgem Update

**Information:** Message from Programme Sponsor

*Ofgem (Jenny Boothe)*

*10 mins*

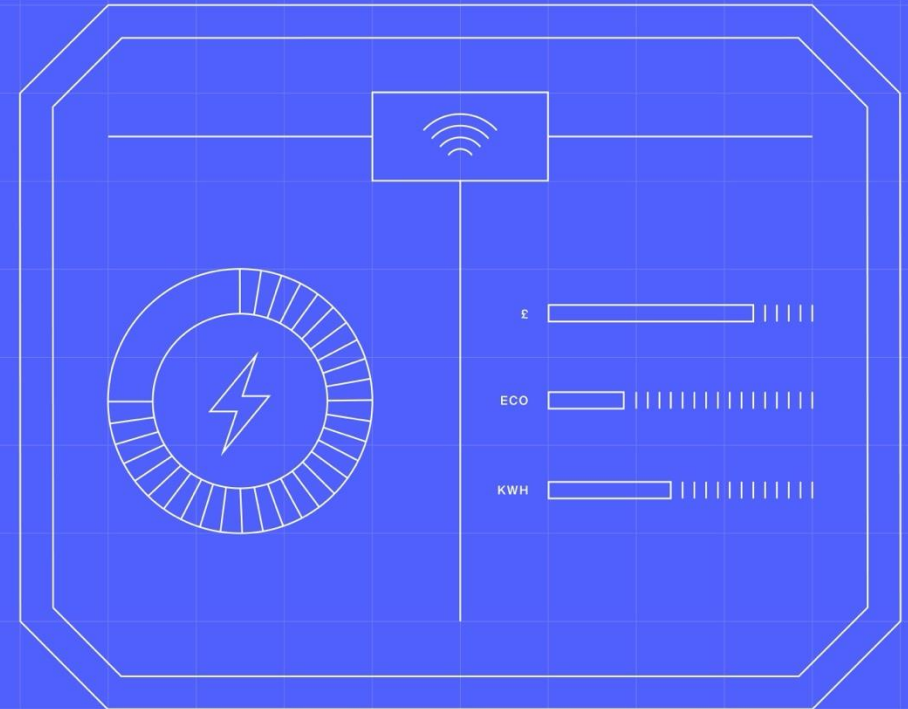


# Delivery Dashboards

**INFORMATION:** Questions from PSG members on delivery dashboard content

*Chair*

*10 mins*



## Look Ahead – Key Milestones Status at 27 August 25 (1)

To align to weekly reporting, the previous, current and forecast RAGs reflect milestone status from last week, this week and next week, respectively.

Milestone	Milestone Title	Forum	Baseline Date	Forecast Date	Responsible	Previous RAG	Current RAG	Forecast RAG	Commentary
T3-MI-0500	M16 methodology approved	MCAG (Transition)	26 November 2024	26 November 2024	SI Transition				09/07/25 - Transition Design (which underpins the M16 criteria) industry consultation closed on 14/03/25. An internal working group between the Programme and BSCCo is drafting a response and looking agree the approach to defining the M16 criteria.
T3-DB-0166	SIT Operational Theme 1, 2, 3 (Batch 2) PIT Completion Report MHHS Review Completed	SITAG	31 January 2025	31 January 2025	SI Test				27/08/25 - 33/34 complete – awaiting completion of a work off plan.
T3-QU-0096	Qualification Wave 1 Participants have submitted PIT Test Completion Report and evidence for QT Entry	QAG	14 July 2025	14 July 2025	Participants				19/08/25 - Due to the late submission of the QT RTTM, the review window for the QT PIT reports has been extended to 15/08 as reviewed at QAG 10/06. ~75% submitted status but this does not prevent follow on activity.
T2-MI-0450	Pre-migration data cleanse complete	MCAG (Transition)	13 August 2025	22 September 2025	SI Migration				05/08/25 - Milestone date to be aligned to date set out in cutover. Milestone is on track.
T3-QU-0016	Qualification Test Plans for Wave 1 Participants approved	QAG	15 August 2025	15 August 2025	Non-SIT S&A QT Test Team				19/08/25 - Due to the late submission of the QT RTTM, the review window for the QT PIT reports has been extended to 15/08 as reviewed at QAG 10/06. ~75% submitted status but this does not prevent follow on activity.
T3-QU-0099	Qualification Wave 2 Participants' to provide status of PIT completion and submit QT Test Plan	QAG	18 August 2025	18 August 2025	Participants				26/08/25 - Awaiting 6 submissions from PPs.
T2-QU-1100	Qualification Testing Wave Readiness Confirmed	QAG	21 August 2025	21 August 2025	Non-SIT S&A QT Test Team				27/08/25 - Activity complete.
T3-QU-0027	Qualification Wave 1 Participant Test Readiness Confirmed	QAG	22 August 2025	22 August 2025	Non-SIT S&A QT Test Team				19/08/25 - Set to amber as some Participants are not progressing to schedule through onboarding.
T3-QU-0028	Qualification Wave 1 QT Execution Start	QAG	25 August 2025	25 August 2025	Participants				26/08/25 - Execution window has opened on schedule, and is unimpacted by delayed submissions for PIT status and QT test plan, and onboarding to QTF and ADO.
T2-MI-0350	DCC Capacity Upgrade Operational	MCAG	29 August 2025	29 August 2025	PP				27/08/25 - Activity on track.
T2-MI-0500	MCC Operational Complete	MCAG (Migration)	29 August 2025	05 September 2025	SI Migration				22/08/25 - Dress Rehearsal 2 has met the exit criteria through the deployment and testing of Planned vs Actual reporting, but to allow participants access to additional reporting that sits outside of the exit criteria, we have chosen to extend Dress Rehearsal by a week to the 5th September 2025. This does not impact Migration ability to begin sprint planning on the 24th September, or sprint execution start on the 22nd October.

## Look Ahead – Key Milestones Status at 27 August 25 (2)

To align to weekly reporting, the previous, current and forecast RAGs reflect milestone status from last week, this week and next week, respectively.

Milestone	Milestone Title	Forum	Baseline Date	Forecast Date	Responsible	Previous RAG	Current RAG	Forecast RAG	Commentary
T3-MI-0045	MCC Dress Rehearsal 2 - complete	MCAG (Migration)	29 August 2025	05 September 2025	SI Migration				20/08/25 - Migration have built, tested internally and deployed the following functionality: <ul style="list-style-type: none"> <li>• SIT Suppliers can view simulated Daily plan vs Actual outturn reports</li> <li>• All Participants can view relevant simulated aggregated Plan vs Actual outturn reports</li> </ul> Due to delays in deploying the latter functionality, to allow a reasonable test time to participants, we have chosen to extend Dress Rehearsal by a week to the 5th September 2025. This does not impact Migration Critical Path and remains on track to complete several weeks before Sprint 0 start.
T3-QU-0126	Sandbox Testing Start (UIT) - Supplier & Agent Participants	QAG	01 September 2025	01 September 2025	SI Test				27/08/25 - Activity on track.
T3-QU-0132	UIT E2E Sandbox Preparation Complete - Supplier and Agent	QAG	01 September 2025	01 September 2025	SI Test				27/08/25 - Activity on track.
T3-QU-0020	Qualification Test Plans for Wave 2 Participants approved	QAG	05 September 2025	05 September 2025	Non-SIT S&A QT Test Team				27/08/25 - Activity on track.
T3-RE-1100	Ofgem Decision	CCAG	05 September 2025	05 September 2025	Ofgem				27/08/25 - Activity on track.
T3-QU-0100	Qualification Wave 2 Participants have submitted PIT Test Completion Report and evidence for QT entry	QAG	08 September 2025	08 September 2025	Participants				27/08/25 - Activity on track.
T3-QU-0085	M10-Ready SIT Participants are qualified		10 September 2025	10 September 2025	Code Bodies				27/08/25 - Activity on track.
T2-QU-0500	BSC PAB & REC Manager approval of Qualification for Non-SIT LDSOs	QAG (Non-SIT LDSO)	11 September 2025	11 September 2025	Non-SIT LDSO				27/08/25 - Activity on track.
T3-QU-0098	Qualification Wave 2 Participants have submitted their initial QAD	QAG	12 September 2025	12 September 2025	Participants				27/08/25 - Activity on track.
T3-QU-0025	Confirmation from Qualification Wave 3 Participants that DIP Onboarding has commenced	QAG	15 September 2025	15 September 2025	Participants				27/08/25 - Activity on track.

## Look Ahead – Key Milestones Status at 27 August 25 (3)

To align to weekly reporting, the previous, current and forecast RAGs reflect milestone status from last week, this week and next week, respectively.

Milestone	Milestone Title	Forum	Baseline Date	Forecast Date	Responsible	Previous RAG	Current RAG	Forecast RAG	Commentary
T1-CP-3000	Control Point 3/4 - Readiness for Migration (incl. Control Point Report approval)	PSG	18 September 2025	18 September 2025	CPT				27/08/25 - Activity on track.
T3-MI-0035	MCAG (Confirm that the Programme can Enter M10)		19 September 2025	19 September 2025	MCAG Members, MHHS Transition Team				27/08/25 - Activity on track.
T1-MI-1000	Central systems ready for migrating MPANs (M10)	PSG	22 September 2025	22 September 2025	CPT				27/08/25 - Activity on track.
T2-RE-0650	Code changes delivered (M8)	CCAG	22 September 2025	22 September 2025	CPT				27/08/25 - Activity on track.
T3-MI-0034	Central Systems live and Codes designated at 00:00	MCAG (Transition)	22 September 2025	22 September 2025	SI Transition				27/08/25 - Activity on track.
T1-MI-2000	Load Shaping Service switched on (M13)	PSG	24 September 2025	22 September 2025	CPT				27/08/25 - Activity on track.
T3-MI-0047	M10 Acceptance Criteria Ratification	PSG	24 September 2025	24 September 2025	CPT				27/08/25 - Activity on track.
T3-MI-0048	PSG (OFGEM and PSG to Approve That Conditions of M10 and M13 Have Been Met)		24 September 2025	24 September 2025	PSG, Ofgem				27/08/25 - Activity on track.
T2-MI-8000	Migration Sprint 0 Schedule Baseline	MCAG (Migration)	16 October 2025	16 October 2025	SI Migration				27/08/25 - Activity on track.
T3-QU-0033	Qualification Wave 2 Participant Test Readiness Confirmed	QAG	17 October 2025	17 October 2025	Non-SIT S&A QT Test Team				27/08/25 - Activity on track.
T3-MI-0036	Recommendation from MCAG that the Programme can approve M11 / M12		20 October 2025	20 October 2025	MCAG Members, MHHS Transition Team				27/08/25 - Activity on track.
T3-QU-0034	Qualification Wave 2 Execution Start	QAG	20 October 2025	20 October 2025	Participants				27/08/25 - Activity on track.

## Look Ahead – Key Milestones Status at 27 August 25 (4)

To align to weekly reporting, the previous, current and forecast RAGs reflect milestone status from last week, this week and next week, respectively.

Milestone	Milestone Title	Forum	Baseline Date	Forecast Date	Responsible	Previous RAG	Current RAG	Forecast RAG	Commentary
T3-QU-0103	Qualification Wave 3 Participants' to provide status of PIT completion and submit QT Test Plan	QAG	20 October 2025	20 October 2025	Participants				27/08/25 - Activity on track.
T1-MI-3000	Start of 18-month migration for UMS / Advanced (M11)	PSG	22 October 2025	20 October 2025	CPT				27/08/25 - Activity on track.
T1-MI-4000	Start of 18-month migration for Smart / Non-smart (M12)	PSG	22 October 2025	22 October 2025	CPT				27/08/25 - Activity on track.
T3-QU-0129	SIT PPs E2E Sandbox Testing End	QAG	24 October 2025	24 October 2025	SI Test				27/08/25 - Activity on track.
T3-QU-0031	Confirmation from Qualification 4 Participants that DIP Onboarding has commenced	QAG	03 November 2025	03 November 2025	Participants				27/08/25 - Activity on track.
T3-QU-0024	Qualification Test Plans for Wave 3 Participants approved	QAG	07 November 2025	07 November 2025	Non-SIT S&A QT Test Team				27/08/25 - Activity on track.
T3-QU-0102	Qualification Wave 3 Participants have submitted their initial QAD	QAG	07 November 2025	07 November 2025	Participants				27/08/25 - Activity on track.
T3-QU-0104	Qualification Wave 3 Participants have submitted PIT Test Completion Report and evidence for QT Entry	QAG	10 November 2025	10 November 2025	Participants				27/08/25 - Activity on track.
T3-QU-0107	Qualification Wave 4 Participants' to provide status of PIT completion and submit QT Test Plan	QAG	08 December 2025	08 December 2025	Participants				27/08/25 - Activity on track.
T3-QU-0086	SIT Participants are Qualified	QAG	17 December 2025	17 December 2025	Code Bodies				27/08/25 - Activity on track.
T3-QU-0038	Qualification Wave 3 Participant Test Readiness confirmed	QAG	19 December 2025	19 December 2025	Non-SIT S&A QT Test Team				27/08/25 - Activity on track.
T2-MI-1500	Central systems ready for migrating MPANs (M10*) - Late Exit	PSG	24 December 2025	24 December 2025	CPT				27/08/25 - Activity on track.

# Look Ahead – Key Milestones Status at 27 August 25 (5)

To align to weekly reporting, the previous, current and forecast RAGs reflect milestone status from last week, this week and next week, respectively.

Milestone	Milestone Title	Forum	Baseline Date	Forecast Date	Responsible	Previous RAG	Current RAG	Forecast RAG	Commentary
T2-MI-2500	Load Shaping Service switched on (M13*) - Late Exit	PSG	24 December 2025	24 December 2025	CPT				27/08/25 - Activity on track.
T2-RE-0700	Code changes delivered (M8*) late exit	CCAG	24 December 2025	24 December 2025	CPT				27/08/25 - Activity on track.

Milestone RAG definitions			
Complete	On track	Likely to be met if issues / risks are resolved / mitigated	Date missed or unlikely to be met without escalation



## Delivery Dashboards Overview

Area	Title	Purpose
MHSP Programme Status	Change Control	Update on the status of Change Requests and On-Hold Change Requests
	Risk Themes	Provide a high-level view of Programme Risks
Industry Delivery Status	SIT Stage Statuses	Provide status of SIT stages
	Core Capability Provider Delivery Reports	Provide an overview of Helix, DIP, St Clements, RECCo, DCC and ElectraLink delivery plans and progress against them
	LDSO Delivery Updates	Provide the combined status and progress of LDSO delivery (DNOs and iDNOs)
	Central Party Finances	Provide high level Central Party budgets and expenditure
	Go-Live Implementation Group Update	Update on the progress of GLIG
	Code Drafting Status	Update on the progress of Code Drafting against the Code Draft plan
	Level 2/3 Advisory Group Updates	Update on key discussion items and outcomes from recent Level 2/3 Advisory Groups and provide a forward look of agenda items
	PPC Activity	Provide information on PPC activity and participant engagement – includes a summary from the recent open day
Assurance	Industry Change	Summarise items raised to the Programme horizon scanning process
	Independent Programme Assurance (IPA)	Provide a progress update on in-flight and planned assurance activities

Ref.	Key Detail	Change Raiser(s)	Change Type	Latest Action	Approval Status	Current Stage in Change Control
CR062	Issue Resolution Group (IRG) – MHHS Programme Governance Framework Update	Andrew Margan, MHHS Programme	Full Impact Assessment	Approved by PSG on 02/07/25	Open	Awaiting implementation.
CR064	Updating the MHHS Programme Governance Framework for post-M10	Phillip McCann, MHHS Programme	Housekeeping Change	Change Board recommendation to PSG to approve	Open	Awaiting PSG decision on CB recommendation

On Hold Change Requests

Ref.	OHCR Title	Change Raiser	Comments	Status
OHCR007	Remove requirement to respond to DIP with a JSON body for synchronous requests where all validation is asynchronous (Level 4)	Helix	Rejected by PSG due to not meeting the pre-M10 Change Freeze criteria, with the alternative solution currently undergoing implementation.	Closed with Alternate solution for CR057 undergoing testing. Recommendation for change raiser to go through BAU process if the proposed solution from OHCR007 is required post-M10PSG 05/03/25.
OHCR006	Advanced Register Read and Meter Configuration Inclusion	LSC	CR not eligible for pre-M10 Change Control process as implementation not required until after M10, as stated by Change Raiser.	Closed and recommended for BAU Change Process at PSG 05/03/25
OHCR005	Validation of Service Provider CoS Appointments	British Gas	CR raised to Programme in July 2024. PPIR issued to all Participants, responses confirmed pre-M10 implementation is not feasible. CR not eligible for pre-M10 Change Control process as post-M10 implementation does not meet the Change Freeze criteria. Ongoing discussion taking place, potential request from raiser expected in 2025.	Closed and recommended for BAU Change Process at PSG 05/03/25
OHCR004	Supply Start Date (SSD) Correction Tool	MHHSP & SCS	CR045 - PPIR issued to gather views on whether solution is implementable pre-M10. Rejected at PSG on 03-Jul-24 based on PPIR responses. Recommended for post-M10 implementation.	Closed and going through BAU process as R0201, IA response submitted by Programme. Implementation target date of February 2026
OHCR003	Implementation of 'Data Refresh' Message IF-051	MHHSP	CR044 - PPIR issued to gather views on whether solution is implementable pre-M10. Rejected at PSG on 05-Jun-24 based on PPIR responses. Recommended for post-M10 implementation.	Closed and recommended for BAU Change Process at PSG 05/03/25
OHCR002	DIP Interface Name Changes	RECCo	CR025 - Raised to Programme in June 2023 and issued to Impact Assessment. Deferred to a post-M10 implementation at DAG 13-Mar-24. Please note that RECCo has implemented these changes into the M6 Code baseline.	Closed and recommended for BAU Change Process at PSG 05/03/25
OHCR001	Data Item Names and Descriptions	RECCo	CR024 - Raised to Programme in June 2023 and issued to Impact Assessment. Deferred to a post-M10 implementation at DAG 13-Mar-24. Please note that RECCo has implemented these changes into the M6 Code baseline.	Closed and recommended for BAU Change Process at PSG 05/03/25

This slide captures Change Requests raised in the last three months, as well as change requests On Hold for post M10. A full record of all MHHS Change Requests can be found on the [Change Control page of the Collaboration Base](#). On Hold Change Requests can be found on the [On Hold Change Requests page on the Collaboration Base](#).

## Overall RAID Summary: Key Strategic Themes

RAID Summary & Mitigations					
<ul style="list-style-type: none"> <li><b>SIT Execution:</b> SIT is now complete.</li> <li><b>M10 Readiness:</b> Programme are preparing M10 readiness activities and are engaging closely with Elexon regarding their readiness for M10.</li> </ul>					
RAID ID	RAID Description	Current Score	Mitigation Plan	Theme	Current score movement since last PSG
R1137	There is a risk regarding Elexon's M10 readiness, with regard to delivery progress, providing confidence to industry and readiness to support Early Life.	Critical	<ul style="list-style-type: none"> <li>Helix presented a Hypercare approach at PSG on 06-Aug</li> <li>Other Helix concerns such as i229 and R1152 remain</li> <li>Helix are executing several GoNG calls and sharing updates with wider industry to provide confidence</li> <li>Helix are also producing a risk assessment and there will be further engagement through GLIG</li> </ul>	Risks to Early Life Quality	Score remains at 25 (critical)
I229	There is an issue that the operational details of DIP Change and Release process Post Go-live are still under development by the DIP Manager team to ensure that relevant controls exist to enable releases into BAU. These processes will be required to enable the release of DIP Manager Backlog items that are currently in development as well as any changes that may be identified during ELS.	Critical	<ul style="list-style-type: none"> <li>DIP Manager session held on 18/08 helped provide clarity on some aspects but several questions still remain</li> <li>Risk to remain red until the DIP Manager shares information/evidence to support their processes</li> </ul>	Risks to Early Life Quality	Score remains at 5 (critical)
R1152	There is a risk related to the stability and readiness of Elexon's Central Systems due to outcomes from Helix internal business process testing which could require a code deployment that would need to be regression tested	Critical	<ul style="list-style-type: none"> <li>Helix on track to close down remaining Business Operational testing by 22/08 to reduce risk of further defects.</li> <li>Existing defects have been assessed and planned into scheduled code uplifts as detailed in release schedule.</li> <li>Helix reporting and escalations will be agreed with the Programme</li> </ul>	Risks to Go-Live Quality	Score remains at 25 (critical)
	I238: Following a query raised by St Clements, Helix identified 2 D-flows (D0082 & D0043) missing from the current set of reports they are producing. These will have to be added as part of a code uplift.	Critical	<ul style="list-style-type: none"> <li>The M10 GoNG decision at 10/9 must accept this as an outstanding issue to resolve and accept the level of risk associated with it.</li> <li>This will likely not be fully mitigated until October, but the Helix team are working on a development to put into the 25.14.3 release.</li> <li>This issue is linked with R1155.</li> </ul>	Risks to Go-Live Quality	New issue. Score remains at 5 (critical)
	R1155: There is a risk that issues arise as a result of the deployment of the 14.3 build	Critical	<ul style="list-style-type: none"> <li>Helix will regression test code uplifts internally to prevent issues arising</li> </ul>	Risks to Go-Live Quality	New risk. Score remains at 25 (critical)
R1156	There is a risk that the MPRS patch required for SoLR is not able to be deployed in LDSOs in time to be ready for the loading of ISD on 11/09	Critical	<ul style="list-style-type: none"> <li>In discussion in LDSO contingency planning workshops.</li> <li>LDSOs &amp; St Clements to consider mitigation.</li> </ul>	Risks to Go-Live Quality	New risk. Score remains at 25 (critical)
R1157	There is a risk that issues may arise as part of the ISD Catalogue publication and that could impact the success of M10 Go Live.	Critical	<ul style="list-style-type: none"> <li>ISD Data migration has completed</li> <li>ISD catalogue publication is currently running to schedule (22/08)</li> <li>The deployment of ISD was brought forward to allow more time, but the risk remains critical</li> <li>Helix are issuing data on the Collaboration Base sooner, so PPs can undertake the necessary checks sooner</li> </ul>	Risks to Go-Live Quality	New risk. Score remains at 25 (critical)
R1103	There is a risk that the scope and timing of the Elexon Helix proposed Parallel Run activities between current and new legacy Settlement Runs to prove the accuracy of the new settlement runs post-M10 out of VAS are not fully understood by all parties, the key dependencies / impacts identified, and this is not completed in time for M10	High	<ul style="list-style-type: none"> <li>Programme feel this testing is a necessary proof point in relation to the re-platformed Elexon legacy systems ahead of M10, and it is necessary to conduct this testing to some extent, rather seeing it as discretionary depending on time available (see also R1136).</li> <li>Helix confirmed that the dual run period will take place from 27 Aug - 17 Sept. SRO &amp; LDP teams are assessing the scope of the phase. This is included in the cutover plans.</li> <li>Helix highlighted that this risk could be delayed because of resource constraints if ISD activity delayed, but Programme requested that the runs are maintained so evidence is there for resource to analyse once it comes free.</li> </ul>	Risks to Go-Live Quality	Score remains at 21 (high)
R1136	There is a risk that at M10, there may be significant variances or issues as a result of the deployment of Helix's re-platformed Legacy Settlement systems which will be used for the first time - which may erode industry confidence towards M11.	High	<ul style="list-style-type: none"> <li>A Parallel Run (VAS Inspection) period is planned by Elexon, from 27 Aug - 17 Sept, which should provide greater confidence at M10.</li> <li>Programme working closely with Elexon Helix to ensure stakeholders such as NESO are part of the reconciliation of key files and will be expecting reporting out of the Parallel Run period to build industry confidence.</li> <li>Successful completion of SAT has provided a level of confidence</li> </ul>	Risks to Go-Live Quality	Score remains at 20 (high)

## SIT Stage Statuses (as of 26-08-25)

Test Stage	RAG	Comment
CIT		SIT CIT complete.
Functional		SIT Functional complete. Overarching Functional and Migration Report approved at 15/08 eSITAG. RTTM: Agreed with no objections by Code Bodies and DIP Manager.
Migration		SIT Migration complete. Overarching Functional and Migration Report approved at 15/08 eSITAG. RTTM: Agreed with no objections by Code Bodies and DIP Manager.
Non-Functional		SIT NFT complete. Overarching NFT Report approved at 06/08 eSITAG. RTTM: Agreed with no objections by Code Bodies and DIP Manager.
Operational		SIT Migration complete. Overarching Operational Report approved at 15/08 eSITAG. RTTM: Agreed with no objections by Code Bodies and DIP Manager.
Functional Regression		SIT Regression Complete: <ul style="list-style-type: none"><li>- Core Regression complete (all Cohorts).</li><li>- Supplementary tests also complete (only applicable to Cohorts that opted to execute them).</li><li>- Post-SAT Regression testing complete (all Cohorts).</li></ul>

### SIT Stage Readiness Key – Outlook to reach and progress through each Stage

On track per programme plan

Expected to meet programme plan if risk mitigation is successful

Unlikely to comply with programme plan

# MHHS - Monthly Delivery Report (Helix)

Report Date: 22-08-25

Core capability provider  
Helix

RAGs	Overall	Approach	Plan	Resources	Budget	Risk	Stakeholders	Suppliers
Status & Outlook	Progress last month: Helix Solution		Progress expected in the coming month: Helix Solution		Party Milestones & Deliverables		Original Date	Fcast / RAG
	<ul style="list-style-type: none"> <li>Completion of SIT Regression testing</li> <li>DIP &amp; Service Management g-live completed</li> <li>Releases 25.14 &amp; 25.14.1 completed</li> <li>PMP Production deployment (Dark Mode) completed on 18/08</li> <li>Production ISD Data Migration completed</li> </ul>		<ul style="list-style-type: none"> <li>Close out of all Sev 1 and Sev 2 defects (inc. D-Flows D0043 &amp; D0082)</li> <li>Elaxon final Go / No Go checkpoint (10/09)</li> <li>ISD Catalogue Publication (11/09)</li> <li>M10 cutover (19/09 – 22/09)</li> </ul>		Go / No Go Helix Checkpoint (Service & DIP)		31/07/25	31/07/25
	Assurance and Qualification		Assurance and Qualification		DIP Portal Handover and Programme Handshake		01/08/25	01/08/25
	<ul style="list-style-type: none"> <li>Pathway 2 preparations completed for BSC PAB 27/28th Aug</li> <li>Qualification Wave Readiness activities completed ahead of QAG decision to open QT Wave 1</li> <li>All Director Sign Offs received for Pathway 3 QADs</li> </ul>		<ul style="list-style-type: none"> <li>Qualification of Pathway 2 and Pathway 3 participants at BSC PAB</li> <li>Commencement of QT for Wave 1 (w/c 25/08)</li> <li>Preparation for QT for Wave 2</li> </ul>		DIP Reporting Available for BSC/Recco		04/08/25	04/08/25
	Service Management		Service Management		Go / No Go Helix Checkpoint (Central systems)		08/08/25	08/08/25
	<ul style="list-style-type: none"> <li>Service Management live for DIP onboarding for 4 August</li> <li>Hypercare support in place from 4 August</li> <li>Endorsed version of Service Operations Manual v2 Go-Live complete</li> <li>Endorsed version of Low-Level Service Design v2 Go Live complete</li> </ul>		<ul style="list-style-type: none"> <li>Third Party Readiness for Go-Live</li> <li>M10 services live and placed in hypercare</li> </ul>		Go / No Go Helix Checkpoint (Service Activation)		22/08/25	22/08/25
	Business Readiness		Business Readiness		Helix Release 25.14.1		21/08/25	22/08/25
	<ul style="list-style-type: none"> <li>Business Operational Readiness testing complete</li> <li>Service Activation Go/No Go checkpoint achieved a Conditional Go, enabling the commencement of Service Activation activities pre M10</li> </ul>		<ul style="list-style-type: none"> <li>Final "just in time" operational training prior to M10.</li> <li>Business support for ISD Catalogue publication</li> <li>Service Activation process (11/09)</li> </ul>		Pathway 2 PAB Approval		28/08/25	28/08/25
					Business Operational Testing		31/07/25	29/08/25
					Knowledge Transfer Completed (Internal Elaxon)		29/08/25	29/08/25

RAID and RAG	Type	Mitigating or resolving action required	Next Update
2 additional D-flow requirements have been identified (D0043 and D0082).	Issue	Helix has verified that we have the associated data development work is currently being refined. Scheduled to be complete on 18/09.	12/09/25 Extraordinary PSG
The volume of defect resolution and technical readiness work remains high and until releases are concluded this poses a risk to overall readiness.	Issue	Business operational testing is complete and defect list is now be stable. Releases 25.14.0 & 25.14.1 have closed out over 80% of the defects. The remaining defects are on track for release in 25.14.2 & 25.14.3	12/09/25 Extraordinary PSG
Helix business readiness testing has over-run from original due date for completion at the start of July. This need to be complete prior to Go/No go decision making.	Risk	Update 22/08: Moved to amber as testing materially complete and further defects are not expected. Final closedown activity to be completed by 29/08.	12/09/25 Extraordinary PSG

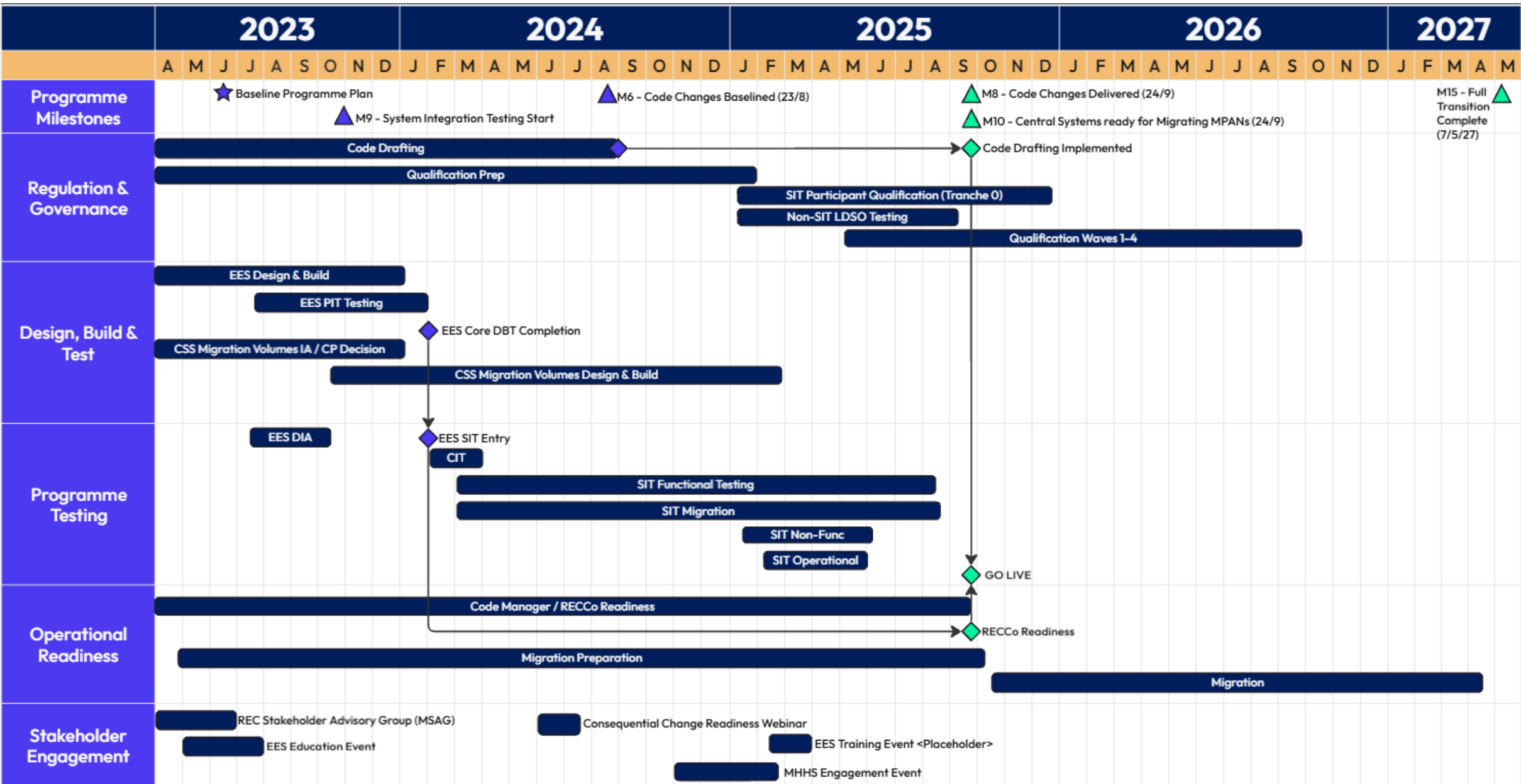
RAGs	Overall	Approach	Plan	Resources	Budget	Risk	Stakeholders	Suppliers	
Status & Outlook	<b>Progress this Month:</b> <ul style="list-style-type: none"><li>Continued UAT testing of MPRS edge cases</li><li>Completed the support for SIT Regression Testing</li><li>Planning and resource allocation of the remaining UAT edge case tests</li><li>Responded to SIT functional and migration assurance queries</li><li>Completed MPRS performance testing</li><li>Completed MPRS legacy regression testing</li><li>Started Pre Production testing</li><li>Baseline R9.0 release signed off and released on 6/8 as planned</li></ul>			<b>Progress expected in the coming month:</b> <ul style="list-style-type: none"><li>Continue UAT testing of MPRS edge cases</li><li>Responding to additional SIT functional and migration assurance queries</li><li>Continue Pre Production Testing</li><li>Attend the forthcoming Lessons Learned meetings</li><li>Develop, test and deliver ISD SoLR MPRS change</li><li>Test and release standalone cutover script</li></ul>			<b>Party Milestones &amp; Deliverables</b>	<b>Original or Baseline Date</b>	<b>Forecast date &amp; RAG</b>
							M10 – Central Systems Ready for Migrating MPANs	24/09/2025	24/09/2025

Risk or Issue & RAG	Mitigating or resolving action required	Target Date	Action owner
STCR72 – <b>RISK</b> – There is a risk that late changes from other parties impacts St Clements ability to deliver to M10	Update – Changes could still be required before prior to M10 but unlikely now. Risk lowered to Green.	Q2 2025	Programme
Assumptions			
There is sufficient time to complete UAT testing to the required standard	CR055 has provided an additional 6+ months to complete this activity.	Ongoing	SCS
MPRS high level plan broadly remains the same for the remainder of the Programme. St Clements assume that the remaining high-level milestone dates on the Programme plan will remain the same.	Update – This assumption can be closed as the baseline MPRS release has been delivered	To last sprint	SCS
Scope of MPRS development does not extend	Update – This assumption can be closed as the baseline MPRS release has been delivered	Ongoing	Programme
Elxon/Ofgem Reporting requirements require no change to MPRS	The assumption has been made that no changes or further development are required to be implemented into MPRS for any industry reporting requirements prior to M10/M11	Ongoing	Programme

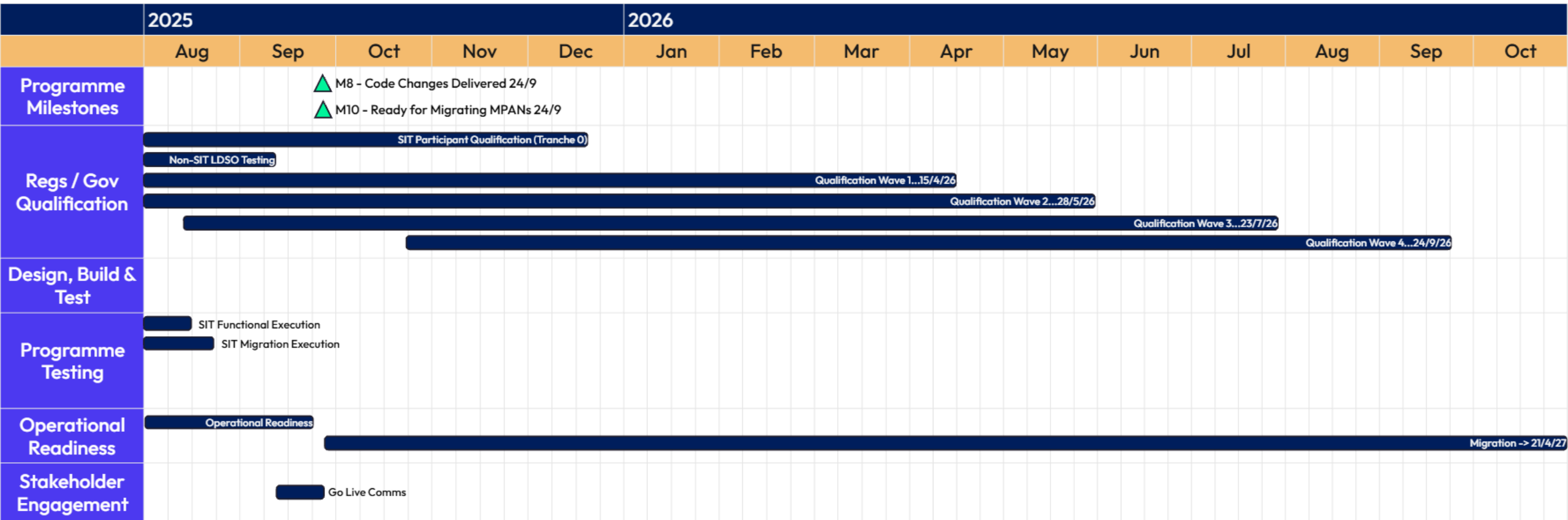
RAGs	Overall	Approach	Plan	Resources	Budget	Risk	Stakeholders		Suppliers	
Status & Outlook	<b>Progress last month:</b> <ul style="list-style-type: none"><li>EES SIT testing completed.</li><li><u>REC CP R0241</u> approved by Ofgem on 7 Aug. REC Code Manager preparing REC update for release at M8.</li><li>Updated DTC issued to ElectraLink on 11 Aug to facilitate DTN release.</li><li>Ongoing review of SIT and Non-SIT Party QAD submissions. All Pathway 2 and 3 Final QAD submissions complete with Director sign-off.</li><li>Ongoing engagement with remaining 5 Suppliers and MOAs that have not provided M10 REC Readiness Management Assertion.</li><li>Ongoing operational readiness engagement with DIP Manager on DIP Reporting requirements, change management and other Code Body interactions.</li></ul>			<b>Progress expected in the coming month:</b> <ul style="list-style-type: none"><li>EES Production build to be completed.</li><li>Hypercare and ELS arrangements for the Code Manager and EES to be agreed.</li><li>Ongoing operational readiness engagement with DIP Manager on DIP Reporting requirements, change management and other Code Body interactions.</li><li>Qualify Pathway 2 parties by 28 Aug and Pathway 3 parties by 10 Sept. Continue to progress other SIT and non-SIT Parties to plan.</li><li>Continued engagement with parties that have not provided M10 REC Readiness Management Assertions, including escalation to REC PAB on 26 Aug.</li><li>REC release published and live at M8.</li></ul>			<b>Party Milestones &amp; Deliverables</b>		<b>Original or Baseline Date</b>	<b>Forecast date &amp; RAG</b>
							Qualify Pathway 2 parties	28/08/25	28/08/25	
							Qualify Pathway 3 parties	10/09/25	10/09/25	
							M8 - Code Change Delivered	22/09/2025	22/09/2025	

Decisions required	From whom?	By when?
None		

RAID & RAG	Type	Mitigating or resolving action required	Date for action to be resolved	Action owner
Key operational processes required for MHHS will not be sufficiently developed, documented and tested ahead of MHHS go-live. Including roles and interactions between BSC/DIP, REC and Switching service desks, incident management, error resolution, trade sales, SoLR, etc.	Risk	Requirement for clear design documentation and milestones to be tracked under programme governance (e.g. TORWG). As per the Ofgem Direction to MHHS Participants, we are working with BSCCo to ensure that DIP processes for SOLR, DIP testing approach and other operational processes are in place.	30/07 – DIP Operational Processes to be developed	Jonny Moore
Programme SIT Artefacts for provision of equivalent Qualification documents and confirming if Code Bodies need to undertake any additional qualification activity for SIT parties.	Dependency	Finalisation of SIT Operational RTTM and Test Cases to provide confidence that all REC Qualification requirements are covered. REC Code Manager undertaken assessment against SIT RTTMs and no material issues identified.	30/04/04	Andrew Wallace
DIP Manager Service not established in time to; provide requested reporting to support REC Performance Assurance, undertake assurance on DIP Users and agree cross code change management	Risk	Ongoing engagement with DIP Manager on operational readiness. For DIP Reporting, technical delivery plan agreed and progressing. DIP Manager also progressing required DIP Rules and BSC changes required to facilitate RECCo access to data.	Oct 25	Andrew Wallace







RAGs	Overall	Approach	Plan	Resources	Budget	Risk	Stakeholders	Suppliers		
Status & Outlook	<b>Progress last month:</b>				<b>Progress expected in the coming month:</b>			<b>Party Milestones &amp; Deliverables</b>	<b>Original or Baseline Date</b>	<b>Forecast date &amp; RAG</b>
	<b>New Requirements</b>				<b>New Requirements</b>			SMETS1 Data Cache IOC	N/A	Jul 25
	<ul style="list-style-type: none"><li>Support on SIT Migration Regression Testing completed - 08/08</li></ul>				<ul style="list-style-type: none"><li>Progress tasks in for M10/M11 Cutover Plan to ensure DCC are ready for go-live</li></ul>			SMETS1 Data Cache MOC	N/A	Jul 25
	<ul style="list-style-type: none"><li>FOC Meter Re-configuration on track – in dev phase</li></ul>				<ul style="list-style-type: none"><li>Model office operational testing to be confirmed</li></ul>			SIT MVC Completion	Aug 25	Aug 25
	<ul style="list-style-type: none"><li>Model Office alignment in progress with Elexon.</li></ul>				<ul style="list-style-type: none"><li>Kestrel Training Part 2 to commence</li></ul>			Data cleansing complete	Sept 25	Sep 25
	<ul style="list-style-type: none"><li>Kestrel testing in progress</li></ul>				<ul style="list-style-type: none"><li>Data Cleaning workstream: Domestic Premise Indicator data load to DNO databases to be completed (on M10 critical path)</li></ul>			DCC M10 readiness	22/09/25	Sep 25
	<b>Capacity</b>				<b>Capacity</b>			DCC MHHS Monitoring in place	Oct 25	Oct 25
	<ul style="list-style-type: none"><li>IOC/ MOC Data cache/ capacity up-lifts deployed 29/07</li></ul>				<ul style="list-style-type: none"><li>Support Oct MR test execution.</li></ul>			Capacity Uplift FOC	Apr 25	Oct 25
	<ul style="list-style-type: none"><li>ECOS data suppression delivery date baselined for October delivery</li></ul>							SMETS1 Data Cache FOC & Feature switch	N/A	Oct 25
								SMETS1 FOC Re-config	N/A	Nov 25

Decisions required	From whom?		By when?	
None	n/a		n/a	
Top Risks and or Issues				
None				
Assumption & RAG	Action required to remove assumption		Date for action to be resolved	Action Owner
No New Assumptions				
Dependency & RAG	Managing action required		Date for action to be resolved	Action Owner
No New Dependencies				

## RAID & RAG

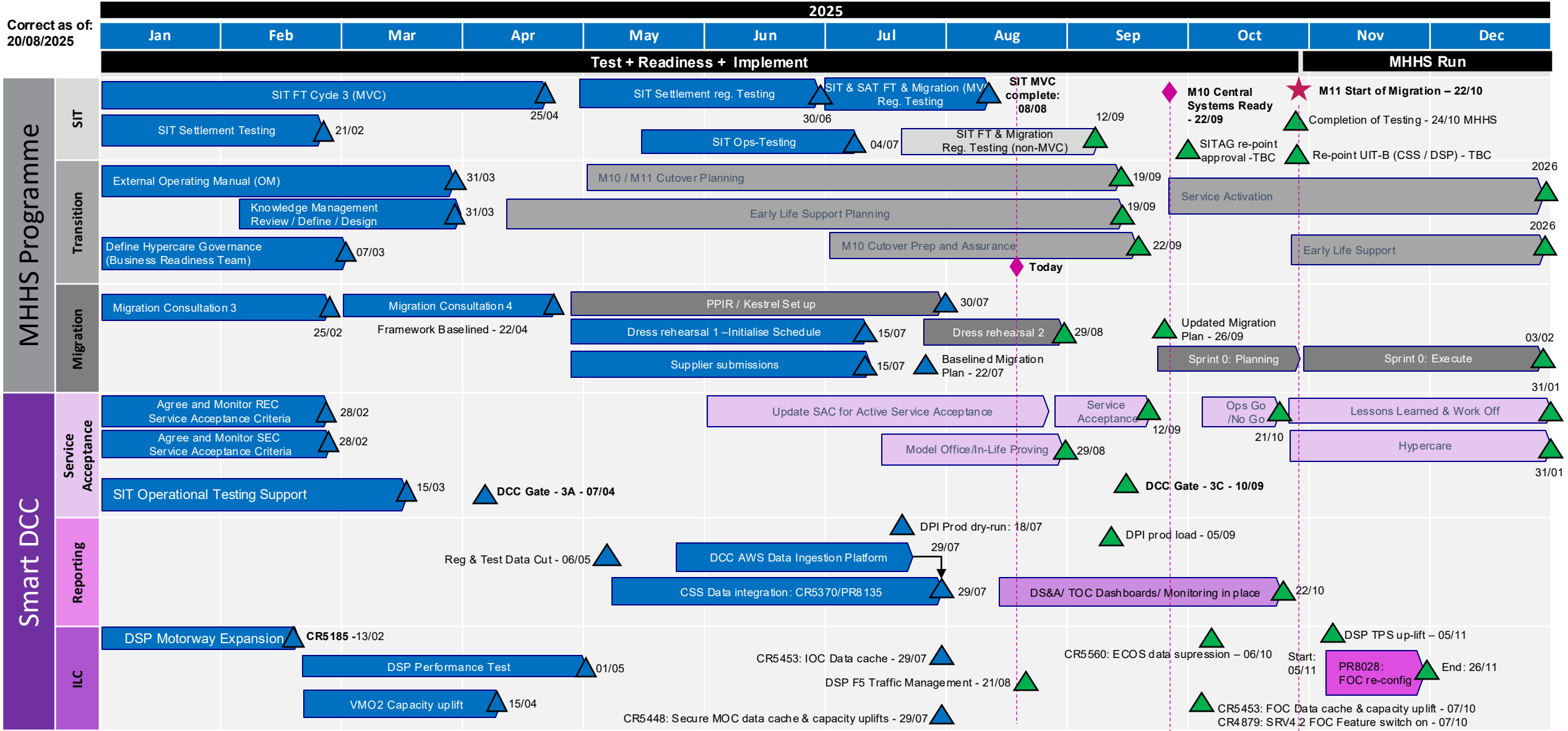
Ref.	Risk	Calculated Risk	Mitigation (M) / Update	Owner	Area	Service risk RAG
R7387	<p><b>MHHS Overall Capacity Risk</b> DCC systems may not have the capacity to manage increased MHHS transaction volume in both maximum daily thresholds and throughput capacity (rate of flow; RoF). Additionally, DCC do not have control of MHHS migrations plans, nor are MHHS Programme able to systemically control submissions of Change of Agent (CoA)/ migration requests &amp; suppliers may submit incorrect migration request volumes.</p> <p>Therefore, there is a risk DCC system's capacity (DSP, CSP, S1SP and CSS) thresholds may be exceeded leading to SLA breaches and system failure.</p>	Medium	<p>(M1) DCC System capacity uplift pre-go-live – <b>ON-TRACK</b></p> <p>(M2) CR5391: Increase DSP transaction throughput threshold – <b>ON-TRACK</b></p> <p>(M3) MHHS programme to execute peak migration volume during hypercare phase – <b>NOT STARTED</b></p> <p>(M4a) MCC Schedule Adherence (rate of Flow) – <b>IN PROGRESS</b></p> <p>M4b) Ofgem Incentive (M15 deadline) – <b>IN PROGRESS</b></p> <p>(M5) MHHS Programme provide migration demand for Q2 2026 for Demand/ Capacity team to by 04/07 to consider in forecasting – <b>COMPLETE</b></p> <p>(M6) BSC changes to prevent suppliers taking on new customers if migrations targets not met (Incentives to finish on time) – <b>COMPLETE</b> - (BSC Change not implemented).</p> <p>(M7) MHHS Migration team provide forecasts to DCC Capacity Planning for system scaling planning process – <b>COMPLETE</b></p>	DCC/MHHS Programme	Migrations / Capacity	Amber

MHHS POAP

DCC Confidential - Commercially Sensitive



Correct as of:  
20/08/2025



RAGs	Overall	Approach	Plan	Resources	Budget	Risk	Stakeholders	Suppliers
Status Update	<b>ElectraLink updates for September PSG:</b> <ul style="list-style-type: none"> <li>Supporting MHHS participants through our helpdesk as required to use the DTS to support their SIT testing.</li> <li>Continued collaboration with MHHS Programme and teams engaged via participating in working groups such as SITWG, FITG, S&amp;T, DAG, DWG and fortnightly sessions with the programme and Webinars.</li> <li>ElectraLink are supporting industry through updates to the Data Transfer Catalogue – in preparation for migration.</li> </ul>						<b>Milestones and Deliverables:</b> <ul style="list-style-type: none"> <li>None</li> </ul>	
	Decisions required						From whom?	By when?
RAID			Mitigating or resolving action required		Date for action to be resolved		Action owner	
Dependencies			Managing action required		Date for action to be resolved		Action Owner	
Updated DTC Catalogue 4-6 weeks in advance of release date to ensure we can update it prior to MHHS requirement			Communication with MHHS & REC ongoing, CCN process to ensure release is managed effectively and on time		-		MHHS/ElectraLink/REC	

RAGs	Overall	Approach	Plan	Resources	Budget	Risk	Stakeholders	Suppliers							
DNOs Status & Outlook	<b>Progress since last month</b> <b>SIT Participant</b> <ul style="list-style-type: none"><li>• Exited SIT Regression Testing – Sprint 1 on 18th July</li><li>• Approved all SIT Exit Reports &amp; attached to QAD, along with Director Sign off on 5th August</li><li>• Completed DIP Onboarding to UIT &amp; Production.</li><li>• C&amp;C provided LDSOs with Production URLs, X-API-Keys and ISD API key.</li><li>• Completed test load/run for PIR872 Domestic Premise Indicator back population by 18th July.</li><li>• Completed deployment of MHHS baseline application upgrades to Production 16th/17th August (MPRS, Durabill, Locus &amp; ADQM)</li></ul> <b>Non-SIT</b> <ul style="list-style-type: none"><li>• M10 Cut Over Plans address final feedback from program</li><li>• DIP Activation &amp; Onboarding</li><li>• DIP Activation Completion Declaration</li><li>• MPRS R9.0 deployment</li><li>• QAD Director Sign Off</li><li>• PSB &amp; BSC Final QAD Sign Off</li><li>• Migration Dress Rehearsal 2</li><li>• Final Data Cleanse Activity</li><li>• Service Activation &amp; Onboarding ( Cross Party Service Desk)</li><li>• GLIG - M10 Readiness Fortnightly Reporting</li><li>• Service Management Workshops</li><li>• Sandbox Testing Manweb</li><li>• Attendance at all program working groups,</li></ul>		<b>Expected key activities next month</b> <b>SIT Participant</b> <ul style="list-style-type: none"><li>• Complete configuration of client applications to DIP adapter 18th-22nd August.</li><li>• C&amp;C Production Swim-SOAK Adapter due to be online from 1st September.</li><li>• Complete market segment population, started on 18th August. Due to complete by 28th August.</li><li>• Complete Production run of PIR872 Domestic Premise Indicator into MPRSPRD on 6th September.</li><li>• Review proposed ISD format due to be released via Collaboration Base on 1st September.</li><li>• Obtain &amp; run-in manual load ISD on 11th September.</li></ul> <b>Non-SIT</b> <ul style="list-style-type: none"><li>• Various working group attendance, consultations and CR's.</li><li>• Implementation preparation:<ul style="list-style-type: none"><li>- Production DIP Onboarding completes</li><li>- Production DIP adapter connectivity</li><li>- Durabill Production install</li><li>- LDSO system Production Install</li><li>- UMSO system Production install</li><li>- Go-live configuration</li><li>- Service Activation</li></ul></li><li>• ISD Population</li><li>• Qualification - REC and BSC PAB approvals</li><li>• Go-live 22/09</li></ul>				Latest Status		Due Date & RAG		Relevant Programme Milestone(s)				
					DNO System Integration Testing (SIT) Participants										
					Deployment of MPRS 9.0.0 to Production, along with all connected LDSO & UMSO applications			Completed		17/08/2025		M10			
					Obtained Director sign off & submitted final version of the QAD, for Pathway 2 on 5th August			Completed		05/08/2025		M10			
					Configure Production DIP Adapter settings & certificates for all connected SSEN applications			Commenced on 18th August		22/08/2025		M10			
					Non-SIT LDSOs testing start (Functional / Migration / NFT / Ops)			Qualification Testing – Complete Initial QAD -Complete Full QAD – Complete M10 Cut Over plans – Aw Program Feedback Final Director QAD Sign Off -On Track DIP Activation - In progress- On Track MPRS R9.0 deployed - On Track				M10			
					Readiness to support migration start, including Registration Services/Network Operators/UMSOs			DNOs aligned with Programme regarding the expected migration volumes, continue attending working groups to support				M10			

RAGs	Overall	Approach	Plan	Resources	Budget	Risk							
DNOs Status & Outlook	<b>Progress since last month</b> <b>SIT Participant</b> <ul style="list-style-type: none"><li>Completed the ETCL and IPNL QAD submission.</li><li>Completed DIP onboarding.</li><li>Completed 95% and 100% of the Market Segment population.</li><li>Deployed MPRS R9.</li><li>Deployed MHHS-enabled UMS, Network Operations and Billing systems.</li><li>Completed ELS Plan.</li><li>Completed first draft of the Service Delivery Operating Model (SDOM).</li></ul> <b>Non-SIT LDSO</b> <ul style="list-style-type: none"><li>Continued Data cleanse activities as required</li><li>Final QAD Submitted with test exit reports</li><li>Commenced Onboarding to DIP Production environment – 90% complete</li><li>Onboarding to Elexon Service portal Completed</li><li>Deployment of some MHHS ready systems</li><li>Director sign off for Pathway 2 completed and QAD submitted for PAB</li><li>DIP Onboarding for production started, (Webhook registration outstanding)</li><li>MPRS Version 9 deployed</li><li>Population of Market Segment to 95% or on track to do so.</li><li>raised internal comms guidance to teams for guidance on go-live week in an attempt to minimise MPAN creation where possible.</li><li>PAB approval path 3.</li><li>New weekly cut over updates sent every Wednesday</li><li>Responded to CR063.</li><li>UMS system MHHS-enabled.</li></ul>		<b>Expected key activities next month</b> <b>SIT Participant</b> <ul style="list-style-type: none"><li>Baseline the SDOM.</li><li>Obtain BSC and REC PAB Qualification approval.</li><li>Complete Service Activation.</li><li>Populate Domestic Premise Indicator.</li><li>Complete all UMS data cleanse activity.</li><li>Activate Cutover Plan.</li><li>Activate Early Life Support.</li><li>Go Live.</li></ul> <b>Non-SIT LDSO</b> <ul style="list-style-type: none"><li>Continued Data cleanse activities as required</li><li>Start and complete population of Market Segment</li><li>Continue process of onboarding to DIP Production environment</li><li>Working with internal stakeholders and BAU teams in preparation of changes to processes and procedures in advance of M10.</li><li>Work with external suppliers to update systems to be MHHS ready</li><li>MPRS 9.0 to be deployed</li><li>Population of DPI</li><li>Obtain qualification status at PAB</li><li>Complete Service Activation</li><li>Complete cutover activities for Go-Live Weekend</li><li>Qualification confirmed in pathway 2</li><li>DIP onboarding for production completed</li><li>Remaining data cleanse and cutover activities for M10</li><li>Submit guidance to internal teams.</li><li>Implement cutover activities.</li><li>Receive ISD</li><li>Billing system deployment.</li></ul>			<b>DNO Key Deliverables &amp; Activities</b>	<b>Latest Status</b>		<b>Due Date &amp; RAG</b>		<b>Relevant Programme Milestone(s)</b>		
						<b>IDNO System Integration Testing (SIT) Participants</b>							
						<b>Non-SIT LDSO Qualification Testing</b>							
Escalations	<b>Escalations / Priority Actions</b>					<b>To Whom</b>		<b>Required Resolution Date</b>		<b>Owner</b>			
	<b>Key Risks</b>	<b>Mitigation, Impacts &amp; Latest Actions</b>		<b>Owner</b>	<b>Relevant Programme Milestone(s)</b>		<b>Key Dependencies &amp; Assumptions</b>	<b>Dependency On</b>	<b>Summary &amp; Key Actions</b>		<b>Stakeholders</b>	<b>Relevant Programme Milestone(s)</b>	
	Risk that the ISD is not released on 11.09.25 and on 22.09.25	Programme managed risk		Programme	M10		Infrastructure readiness Security and compliance	Harlaxton and service provider	Changing the hosting of a number of Harlaxton's applications involves significant technical and operational risk. Success depends on planning, understanding dependencies, validating assumptions and executing with precision. Key risks include data loss, downtime, security issues, integration failings and misalignment with stakeholders. We will mitigate the risks by planning and assessing thoroughly, identifying dependencies and assumptions and preparing well for our execution.		Harlaxton, third parties and wider market participants.	M10	

## Overarching Costs for MHHS Central Parties FY 25/26

Financial Measure	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Totals (£m)*
	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m	£m	
MHHS Budget	2.45	2.01	2.22	1.77	1.82	2.37	1.81	1.48	2.01	1.39	1.34	2.91	23.56
MHHS Forecast	2.12	1.88	2.00	1.92	1.72	2.31	1.60	1.44	2.03	1.44	1.39	3.69	23.55
DCC Budget	2.80			1.25			0.92			0.66			4.20
DCC Act/Forecast***	0.75	0.23	0.10	0.56									1.64
Helix Budget*****	3.20	3.20	3.20	3.20	2.90	2.90	2.60	2.50	2.30	1.30	1.20	1.30	29.8
Helix Act/Forecast*****	2.30	2.70	3.00	3.10	2.80	3.20	2.80	2.60	2.20	1.50	1.60	1.70	29.5
RECCo Budget	0.17	0.16	0.23	0.15	0.14	0.33	0.19	0.10	0.08	0.05	0.05	0.11	1.78
RECCo Forecast	0.17	0.16	0.23	0.15	0.14	0.33	0.19	0.10	0.08	0.05	0.05	0.11	1.78
Total Budget	6.75	6.3	6.58	5.54	5.28	6.02	4.9	4.39	4.7	2.96	2.81	4.54	60.78
Total Act/Forecast	5.34	4.97	5.33	5.73	5.06	5.94	4.49	4.04	4.41	2.79	2.64	5.24	55.71

## Please note:

- \*Totals – totals are as provided by central parties. Rounding of individual months may result in the sum of individual months differing from the total provided by central parties
- \*\*MHHS – includes contingency
- \*\*\*Note from DCC – figures amended from previous month to only reference costs incurred in this financial year
- \*\*\*\*RECCo – includes only 3rd party costs (does not include internal resources)

Central Party Finances –  
Colour Key

Actuals data



- The non-governance meetings, FTIG and GGLG, are aligned under the banner “Go Live Implementation Group” (GLIG) with alternating weekly agendas of ‘SIT’ and ‘M10’
- **The final GLIG-SIT was held on 08 August 2025. GLIG-M10 has now moved to weekly**

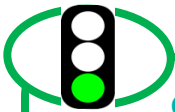
### SIT Agenda

- Focus of the final sessions has been tracking progress on:
  - SIT Exit Reports
  - SIT Assurance
  - Elexon Internal testing updates
  - Cutover Reporting
  - GLIG-SIT Wrap Up
- GLIG-SIT has now closed down and GLIG-M10 is now a weekly meeting

### M10 Agenda

- The focus of GLIG-M10 is on Go-Live Readiness, tracking progress, and ensuring all involved parties are aligned and committed to M10
- Central Parties, Code Bodies and LDSOs are being tracked against the M10 Acceptance Criteria. NESO inputs have been added to the M10 Acceptance Tracker
- GLIG provides a forum for open and transparent discussion on any obstacles or concerns industry or the Programme has for reaching M10
- Focus of recent sessions has been tracking progress on:
  - M10 Acceptance Criteria Progress
  - Elexon Readiness for Go-Live
  - Cutover Planning and Reporting
  - LDSO DIP Onboarding
  - MDR Guidance
  - Qualification Update

# MHHS Programme – Code Workstream Summary



## Overall Status

- M8 activities are on track
- M8 BSC and REC code changes approved by Ofgem



## Monthly Summary

- BSC and REC code changes approved by Ofgem, DCUSA approval expect by month end
- IRG SCR Code unanimously recommended at BSC Panel, now awaiting Ofgem approval



## Next Month Deliverables

- Ensure DCUSA change approved
- Convene eCCAG and deliver related M8.M10 cutover activities
- Deliver M8 change – publication of MHHS text

Ref	Drafting Milestones	Baseline date	Forecast date	Status
T3-RE-1100	Ofgem Decision	Fri 05/09/25	Fri 05/09/25	Green
T2-RE-0650	M8 Code Change Delivered	Mon 22/09/25	Mon 22/09/25	Green

Governance group updates

Programme Steering Group (PSG)

**PSG 06 August 2025**

**Programme and Parties' Status and Readiness:** Programme provided an update on the status of the Programme, Critical Path POAP and Parties' Readiness for M10.

**CR063 Decision:** CR063 was rejected by SRO.

**Decision to grant SITAG Power to Approve SIT Completion:** SRO approved granting of powers to approve SIT Completion T1 Milestone 'SIT Complete (SIT Test Exit Approved)' to SITAG.

**M10 Checkpoint:** The Programme and IPA provided an update on the second M10 Checkpoint, stating that the M10 is achievable but at risk.

**Cutover Planning and Progress:** The Programme and Elexon provided update on cutover activities including Qualification, Service Activation, DIP Onboarding and PAB

**Early Life Support:** Programme presented the ELS monitoring and key risk.

Elexon provided an overview on Hypercare Arrangements

**Migration Update:** Programme provided an update on Migration

PSG papers available [here](#).

System Integration Testing Advisory Group (SITAG)\*

**SITAG 20 August 2025**

**SIT Wrap-up:** Recap on approval of SIT Completion and highlighted additional items to note

**SIT Governance:** SRO approved SITWG and SITAG to move to an ad-hoc schedule, which will be reviewed on a monthly basis

**Scheduling MHHS SIT Lessons Learned sessions:** Update on MHHS SIT lessons learned sessions, scheduled for 26 and 27 August 2025

**IPA Updates:** Concluding update on Test Assurance

**Programme Milestones related to SITAG:** SRO approved the removal of the milestones: T3-TE-0052, T3-TE-0055, T3-TE-0051, T3-TE-0056 and T3-TE-0059

**Top Programme Risks related to SITAG:** The Programme RAID Manager provided an update on the residual SIT related risks

SITAG papers available [here](#).

Design Advisory Group (DAG)

**DAG 09 July 2025**

**Meeting held by correspondence owing to diminishing content.**

Programme provided an update on IR8.11

Programme provided an update on CR061 and CR062

DAG papers available [here](#).

Qualification Advisory Group (QAG)\*

**QAG 21 August 2025**

**Qualification Governance Update:** SRO approved the monthly review of QAG for required decisions and cancelled if not deemed necessary

**QT Test Cases Batch 3 v2.1:** SRO approved the Non-SIT S&A QT Test Scenarios Batch 3 v2.1

**Wave 1 QT Readiness:** SRO approved:

- T2-QU-1100 (Qualification Testing Wave Readiness Confirmed)
- T3-QU-0028 (Qualification Wave 1 QT Execution Start)

**Programme Milestones related to QAG:** SRO approved T3-QU-0094 (Qualification Wave 1 Participants have submitted their initial QAD).

QAG papers available [here](#)

Cross Code Advisory Group (CCAG)

**CCAG 27 July 2025**

In the meeting, the CCAG provided updates on:

**Horizon Scanning Log:** Updates from all Code Bodies on changes which may impact MHHS Programme.

**eCCAG Code M8 Cutover Meeting:**

Confirmation of upcoming Extraordinary meetings which relate to M8 Code publication.

**M8 Code implementation:** Code Bodies and DIP Manager update on the M8 Code Implementation/go-live.

CCAG papers available [here](#).

**Programme Updates**

Updates from MHHS Programme governance groups and the wider Programme.

Migration & Cutover Advisory Group (MCAG)\*

**MCAG 26 August 2025**

**Headline and Actions:** New e-MCAG meetings sent out. Further updates to be provided regarding Service activation and Migration volumes within ELS phases.

**Service Design Update (Elexon Helix):** Helix provided updates regarding LDSO Onboarding and the engagements with pathways 2-6.

**M10 Readiness :** Progress is being made, amber criterion are improving whilst still being closely monitored.

**DCWG and MWG Updates:** Updates on working groups.

**Programme Milestones Related to MCAG:** Red milestones are not of concern as it's the baseline date which is to be amended to accurately reflect milestone progress.

MCAG papers available [here](#).

Wider Programme Updates

Participant Checklist:

There are a few updates this week, so this week's Participant Checklist includes the following items for Programme participant review, feedback and awareness:

- REMINDER: Milestone 10 (M10)/M11 Cutover Issue Form and Participant Cutover self-reports – the deadline for submitting your next participant self-report is **today, Wednesday 27 August 2025**
- NEW! M10/M11 Cutover Plan - Deployment to Production - the deadline for **Licensed Distribution System Operators (LDSOs)** to submit self-declaration reports is **Monday 1 September 2025**
- REMINDER: Migration Dress Rehearsal 2 - the Migration testing window for Dress Rehearsal 2 is open until **Friday 5 September 2025**
- REMINDER: Timelines for upcoming Qualification activities by Wave – **please note the various deadlines for the Wave you're in**

You can view the **Participant Checklist** on the respective **Planning pages** of the [Collaboration Base](#) and the [MHHS website](#). In the Participant Checklist you can view upcoming consultations and key deliverables, as well as the latest status of Change Requests in the **Master Change Request Dashboard** tab. We've created the **Interim Release and Swagger version alignment document** for SIT participants. You can view this document on the respective **SIT pages** of the [Collaboration Base](#) and [MHHS website](#).

Upcoming Governance Meetings:

- Thursday 28 August 2025:** Data Cleanse Working Group (DCWG) at **10:00**
- Wednesday 3 September 2025:** Programme Steering Group (PSG) at **10:00**
- Wednesday 3 September 2025:** Qualification and End-to-End (E2E) Sandbox Working Group (QWG) with Non-Systems Integration Testing (SIT) Supplier & Agent Qualification Testing Subgroup (SAQTSG) at **14:00**

\*SITAG, MCAG, QAG replaced the Testing and Migration Advisory Group (TMAG) in Q1 2024.



### Testing

- The PPC issued communications to celebrate the successful completion of SIT
- The PPC continues to support the Testing team to chase outstanding Qualifying Participant SIT Exit Reports
- The PPC has also supported the Testing team to schedule 4 Lessons Learned Sessions with SIT Principal Contacts and Testing workstream leads



### Qualification

- The PPC continue to support the Code Bodies to adequately prepare participants for upcoming Qualification activities and deliverables
- The PPC have supported the Code Bodies to issue communications regarding Legacy Settlement Arrangements Management / Director letters / assertions (BSC & REC Code Manager) and are proactively chasing the final few non-responders
- The PPC have also supported the Code Bodies to issue communications regarding the start of Qualification Testing execution for Wave 1 Non-SIT Suppliers & Agents, key Qualification timelines / deadlines by Wave, and updated QT RTTM templates, QAD Guidance and REC / BSC / DIP Assessment Criteria
- **Next steps:** Continued activity to support upcoming comms and engagement priorities



### Migration

- The PPC are working with the Migration team to support Kestrel Dress Rehearsal 2 activities, including industry webinars and drop-in sessions
- **Nex steps:** Continue to support Kestrel Dress Rehearsal 2 comms and engagement activities



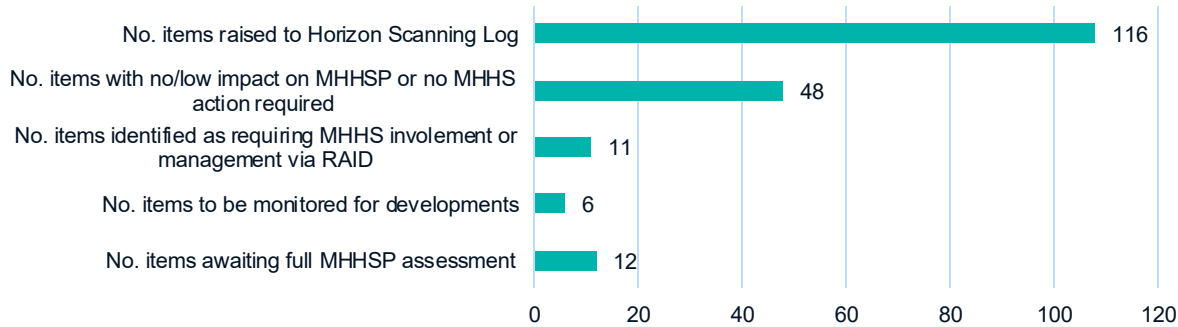
### Cross-cutting communications & engagement

- The PPC has supported M10 risk assessment contingency planning activities (see earlier slide titled 'Risk Assessment – M10 and onwards' for further information)
- The PPC has supported 7 industry-wide webinars / drop-ins / workshops with over 650 participants
- The PPC has uploaded 51 artefacts to the comms channels, including uplifted SIT RTTMs, SIT Scope Traceability document, SIT Operational and Non-SIT Supplier & Agent Functional Batch 3 Test Scenarios / Cases and Kestrel Dress Rehearsal 2 Test Scripts
- **Next steps:** Continue to review the LDSO Qualification, Elexon (Helix) Service Management, Design, DIP and Code pages across the Collaboration Base and MHHS website to ensure they are up-to-date

Industry horizon scanning: Summarise items monitored via the Cross-Code Advisory Group (CCAG) horizon scanning process

Horizon scanning metrics

The following graph summarises items being monitored via the Programme’s horizon scanning process



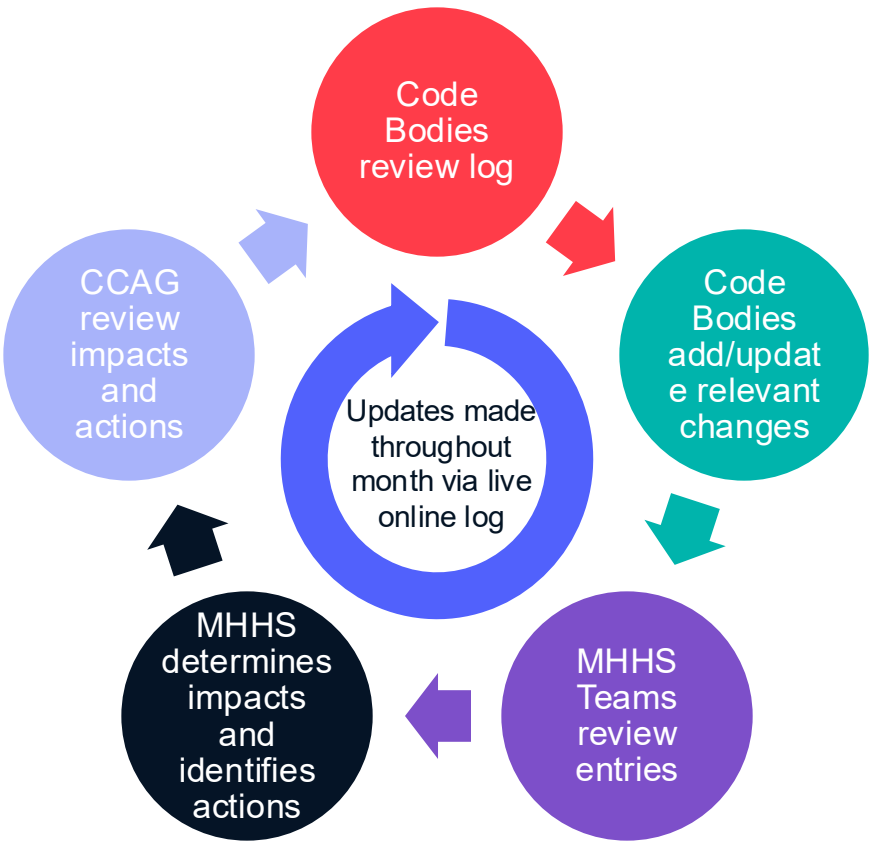
More information can be found via the [CCAG meeting papers](#)

Direct link: [MHHS-DEL387 CCAG Code Change Horizon Scanning Log v1.0](#)

- Industry code changes: 114** – REC: 67, BSC: 26, DCUSA: 14, SEC: 6, CUSC: 3
- Wider industry changes: 5** – HH opt-out, DUoS SCR, code review, microbusiness definition, licence change
- Criticality of horizon scanning items** – High: 11, Medium to High: 3, Medium: 3, Low/No impact: 48
- Top RAID linked items:**
- **SEC MP162** (R0011, R0083, R0113, R0115, R0116, R051, R0182, R0191, D0076, D0077)
  - **REC R0032** (D0068, D0069)
  - **REC R0044** (D0055)

Horizon Scanning Process

The CCAG collaborate to populate the Horizon Scanning Log and the Programme undertakes impact assessment of each change. Where a change requires actions by the Programme beyond simple monitoring or initial definition, this is entered into the Programme RAID framework with an appropriate action plan and owner put in place.



# IPA Monthly Assurance Dashboard



Reporting Period: September 2025

Dashboard Objective: To provide PSG with a progress update on in-flight and future planned assurance activities

Assurance Activities in Progress/ Completed during month

Theme-Based Assurance

- Ongoing Embedded Assurance Activities (WP1) - In Progress** - Monthly cadence of regular interactions with MHHSP, review of the PPC bilateral reports, RAID log and monitoring of IPA actions. Attendance at Programme Account Management meeting to monitor delivery of agreed Programme actions by Helix. Monitoring of SAT daily reporting. Review of Programme Checkpoint 3/4 Report and draft IPA Checkpoint 3/4 report.
- M10 Checkpoint (WP1) - In Progress** - Ongoing review of Programme's M10 acceptance criteria assessment. Drafting of IPA's M10 Report ahead of submission to September PSG.
- Design Documentation (WP4) - Complete** - No design decisions were proposed for decision this month.
- Separation Plan Review (WP5) - In Progress** – Completed and discussed the IPA Separation Plan Review Report with the Programme. IPA are an update on the open actions from the Programme.

Stage-Based Assurance

- Assurance Period 10 (P10) - In Progress** - All 13 P10 bilaterals have been completed, and the drafting of the reporting will now commence. P10's focus is on:
  - Test Assurance (WP9-11)** - Completion of SIT Regression and progress through SIT Exit.
  - Qualification (WP12)** - Progress through QAD submissions for LDSOs and M10/M11 ready Participants, and readiness for non-SIT Supplier and Agent Qualification Testing.
  - Migration / Transition (WP13)** - Readiness for Migration. Completion of M10 pre-requisite activities and Programme Participant readiness for M10/M11 Cutover.
  - Consequential Change (WP14)** - Ongoing assurance of Participants progress in completing their consequential change activities.

Upcoming Assurance Activities

- M10 Checkpoint:** Draft IPA M10 Reports as inputs to upcoming PSGs.
- Period 10 Assurance:** Completion of P10 Reporting.
- Programme Checkpoint 3 / 4:** Completion of IPA Checkpoint report
- Ofgem Reporting Directions** - Review of Reporting for M10, Qualification, Migration and Testing.

Assurance Action Status

399 Total Actions

373 are Complete

2 are Expired

24 are in progress, out of which\*:

10 are within their due date

4 are overdue by <1 month

10 are overdue by 1-3 months

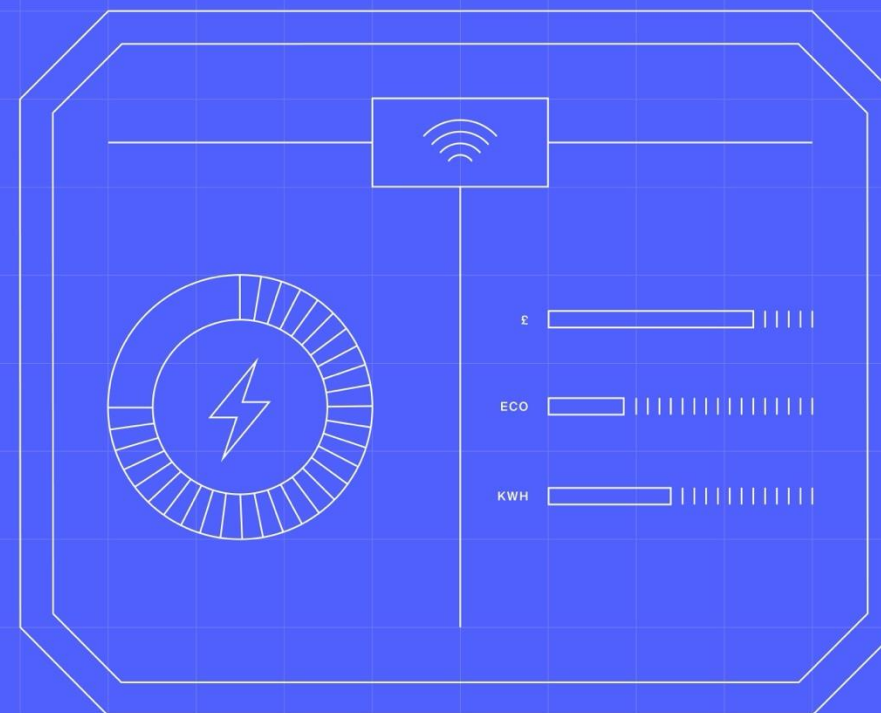
\*Of the 24 open actions, 14 are overdue but are actively being tracked by the IPA and closed out. Most of these overdue actions (8) stem from the Helix workshop on 28 May 2025; priority actions have been completed, and clear next steps are in place for the remaining ones. Timely completion of the remaining actions is important to enable clarity in key activities, dependencies and decision points leading to M10. Other overdue actions relate to IPA cyber review, IPA separation plan reviews and IPA consequential change assurance.

# Summary and Next Steps

**INFORMATION:** Summarise actions and decisions.  
Look ahead to next meeting

*Chair and Secretariat*

*5 mins*



## Summary and Next Steps

- 1. Confirm actions and decisions from meeting
- 2. Next PSG meeting:
  - 1. 12 September (ePSG)
  - 2. 19 September (ePSG)
  - 3. 24 September (ePSG)
  - 4. 01 October 2025 10:00 – 12:30 (virtual)

Meeting dates	12 September (Extraordinary)	19 September (Extraordinary)	24 September (Extraordinary)	01 October 2025
Relevant milestones or activities		<ul style="list-style-type: none"><li>T3-MI-0035</li></ul>	<ul style="list-style-type: none"><li>T3-MI-0048</li></ul>	
Agenda items	<ul style="list-style-type: none"><li>M10 Readiness Update</li></ul>	<ul style="list-style-type: none"><li>Decision to approve Programme can enter M10</li></ul>	<ul style="list-style-type: none"><li>Decision for Ofgem and PSG to validate the M10 Acceptance Criteria and confirm M13 has completed</li></ul>	<ul style="list-style-type: none"><li>Ofgem Messaging</li><li>Programme Change Requests</li><li>M10 Update</li><li>M11 Readiness</li><li>Qualification Progress</li><li>ELS/Hypercare Readiness Update</li><li>Migration Update</li></ul>
Standing items	<ul style="list-style-type: none"><li>Summary and Next Steps</li></ul>	<ul style="list-style-type: none"><li>Summary and Next Steps</li></ul>	<ul style="list-style-type: none"><li>Summary and Next Steps</li></ul>	<ul style="list-style-type: none"><li>Minutes and Actions</li><li>Programme Reporting</li><li>Delivery Dashboards</li><li>Summary and Next Steps</li></ul>



# Thank you



**MHHS  
PROGRAMME**  
Industry-led, Elexon facilitated